



DELTA COUNTY, COLORADO
TERI A. STEPHENSON, COUNTY CLERK & RECORDER

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The Honorable Wayne Williams
and Pilot Election Review Committee
State of Colorado – Department of State
1700 Broadway, Suite 200, Denver, CO 80290

Dear Secretary Williams and esteemed members of the Pilot Election Review
Committee:

Delta County has been using Hart Intercivic since 2006. We program our ballots in house and use a vendor to print the initial mailing. While we find ourselves self sufficient with the programming, printing, and tabulating we still incur costs upwards of \$25,000 a year in annual license and support fees. In 2014 at the cost of \$35,740 we upgraded to Windows 7 for BOSS, Bnow, and Tally, to extend the service of the programming and tabulating software and purchased a higher speed scanner. Servo however, has to remain on Windows 2000 based on the programming of the software. Delta County has not experienced voting equipment malfunction and have kept up the preventive maintenance every 3 years, which costs in-between \$700 and \$1500. Our old equipment has been locked down as a back up and serves as our contingency should we experience problems. We have received excellent customer service when we do need to call the help desk which throughout the years hasn't been needed any longer. We do not have any immediate plans to upgrade once a UVS is determined for a few years, however we do know our system is becoming more antiquated as time goes. For now the system fits the needs of Delta County. We certainly understand the needs of smaller counties and the limitations they face during each election. We have recently started printing Ouray County's ballots with the Runbeck BOD to help insure their ballots are received timely however, they still have to pay the costly expense of programming ballots through Hart Intercivic. Should medium to larger Counties be able to help with the programming of smaller county ballots the cost savings and time savings would be great, however the license agreement with the vendor prevents us from doing that. During the 2015 Coordinated Election Ouray County had to have Hart Intercivic program their ballot and mmb's which took several weeks and after county testing an error was discovered. At that time the mmb's had to be sent back to Hart Intercivic and the error corrected, mmb's rewrote and then sent back to Ouray County, before ballots could be tested and printed for mailing. Had Delta County programmed Ouray's ballot the process would have been greatly reduced and Ouray would have been able to prep their mail ballots according to their planned schedule. I feel this is something that should be looked at with the new voting systems as smaller counties are still going to need programming help and may not be able to afford the costs for a full service.

During the 2015 Coordinated Election we were only able to attend Mesa County's pilot demonstration and have seen Hart's Varsity system at conferences. We like the look and ease of the Dominion system and have heard great reports from Mesa County on the ease of programming, tabulating and adjudicating. We certainly like the ability to resolve ballots with our current Hart system and hope that the committee selects a system that has a working adjudicating and resolution feature.

Thank you for your time serving on this committee.

Sincerely,

Teri A. Stephenson, Delta County Clerk
& Rene Loy Maas, Chief Deputy