

Edward Morgan

From: Dwight Shellman
Sent: Wednesday, December 16, 2015 12:27 PM
To: Steven Ward
Cc: Edward Morgan
Subject: FW: Hart Contract Information

Please post this as a public comment.

From: Michelle Nauer [REDACTED]
Sent: Wednesday, December 16, 2015 12:26 PM
To: 'Sheila Reiner' [REDACTED]; [REDACTED]; 'Tressa Guynes'
[REDACTED]
Cc: Steven Ward [REDACTED]; Dwight Shellman [REDACTED]
Subject: RE: Hart Contract Information

Hi Sheila,

I have been trying to listen in on the PERC meetings but have struggled to stay on top of it. Just too busy and have staff out on medical leave. Thank goodness we were able to postpone time off till after election, anyway.....here are my thoughts!

Representing small counties that do NOT have the ability to create and print their ballots in house have had to deal with different issues over the years. While the ballot "creator" at Hart has been good to deal with the issues of creation/printing with HART has been problematic, especially during Presidential elections. Not only were ballots not received on time, they charged us through the nose for shipping costs due to their delay. With such a short time frame between ballot certification and the distribution of UOCAVA ballots and the complexity of timing of ballot creation, including audio, we can barely make the deadlines. Additionally, Ouray County has paid anywhere from \$3k to \$6K for ballot creation costs depending on the election, ie: how many races, styles etc. We could have paid for the software years ago and been ahead of the game, but I couldn't ask the commissioners for \$30K at the time which is what I was quoted to purchase it years ago. With less than 5K voters I couldn't justify it, nor did I have the staff available to create the ballots.

I have also had issues with an eScan. We called it the "POS" machine. I had sent it in for repairs and it still wasn't fixed. Ultimately, upon complaining further, I returned it again and they replaced the machine.

I still use a Windows 2000 laptop for Tally/Servo. I am petrified every time I boot it up that it will die of old age! I budgeted \$6K to upgrade to Windows 7 but feel that I am throwing good money after bad because the rest of the equipment I have is original from 2006. So, my contingency should I not purchase the Windows 7 computer, is to beg for forgiveness and race to Montrose County to Tally if something happens on election night that would somehow violate licensure with the Hart system. To upgrade to Verity for a complete new system is not financially possible at this time either. I realize this laptop is proprietary but the cost is ridiculous!

Again, Ouray County has less than 5K voters and equipment/support costs are upwards of \$8K per year. While I now have too much equipment with no longer doing precinct elections I continue to pay for the maintenance for backup purposes because if I let it ride I won't be able to get the support I may need in the future.

In summary, I have budgeted \$9K for ballot creation (X2 elections in 2016), \$8K for support, \$6K for an upgraded computer for Tally/Servo and another \$3K for biannual maintenance. That is a total of \$26K just to keep this dinosaur

HVS going! So you know that I am watching what the PERC committee is doing with interest. While I cannot; nor do I want to make any changes in 2016; I think these kind of costs are ludicrous!

Michelle - Ouray

From: Sheila Reiner [REDACTED]
Sent: Tuesday, December 15, 2015 4:10 PM
To: [REDACTED] Tressa Guynes; [REDACTED]
Subject: Hart Contract Information

Good afternoon ladies,

Donetta contacted me to see if I knew of any Western Clerks who had stories for the PERC committee in regards to Hart charges or contracts in the past.

She knows there is upset out there but the Pilot Election Reveiw Committee hasn't heard anything of the companies history in regards to charging or not allowing one county to use equipment from another without a new agreement and payment?

I think this is what I heard at our last Western Region meeting and just thought that I would mention to you that you can submit comments to the PERC group by e-mailing thoughts, comments and experience with our election vendors to [REDACTED] and [REDACTED] by the end of today.

Have a great evening!



<http://clerk.mesacounty.us>

[REDACTED]

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