

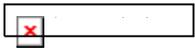
Dwight Shellman

From: Teak Simonton [REDACTED]
Sent: Thursday, November 12, 2015 11:27 AM
To: Dwight Shellman; Edward Morgan
Subject: Fwd: UVS - PERC

Please include Kathleen's email (I have her permission) in public comments for the PERC process. Thank you.

Teak J. Simonton

Eagle County Clerk and Recorder



@ecclerk

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----- Forwarded message -----

From: Kathleen Erie <kathleene@sanmiguelcountyco.gov>
Date: Thu, Nov 12, 2015 at 10:21 AM
Subject: UVS - PERC
To: Teak Simonton [REDACTED]

Hello, Teak,

I am going to send this concern to you, to forward however you see fit.

We use Hart equipment and Hart Ballot Production Service to program our elections. We pay an annual license fee of just over \$9,000 plus \$4,000 to \$6,000 for each election programmed. We also pay extended and preventive maintenance fees for the hardware.

As you know, the system is based on Windows XP which reached end-of-life as far as Microsoft support is concerned in mid-2014. As a result, the entire system is somewhat at risk though it is totally isolated from outside threats and influences. My concern is that Hart expects us to pay \$3000 for a laptop configured with Hart for Windows 7. In my very strong opinion, the license fee should cover maintenance of the system in a current status, including the Microsoft platform on which it is based. At a minimum they should upgrade the existing laptop to Win 7 for a few hundred dollars.

I have spoken at some length with Justin Morris of Hart and am not really satisfied with his answers when I ask about this "failure" on the part of Hart to adequately support the existing system software. He talks about the longevity of the Hart relationship with Microsoft and, indirectly, about how long they expect MS support for the Windows 7-based Verity to last. This is not good enough for me. License fees for the system software must include maintaining it in a supported Operating System. It is possible this idea needs to be considered for all the UVS candidates. I am just relaying my concern with my current provider.

Many thanks for all your work, Teak.

Kind regards,
Kathleen

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M. Kathleen Erie

San Miguel County Clerk and Recorder

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