County: Teller **Location: Election Central**

Current Date and Time	Date and Time of Error or Anomaly	Name and Title of Individual(s) Who Witnessed the Event	Signature(s)	Description of the Anomaly or Error, and actions taken to resolve or remediate it. (Provide as much detail as possible.)
9/16/15 2:51	8/28 afternoon	Janice Hellman Deputy Clerk		When creating the races for City of CC & Victor, it created different ballots for each ward/split when it was not necessary. I had to create a special combined ward/district so that it would not do it.
	9/4 ish afternoon	Janice Hellman Deputy Clerk		When reviewing the accessible ballot for the 6_UTE ballot style, the yes and no options were on separate screens. There is no way to adjust font size, spacing etc. Tried hard codes and several other things. After a day of working on it, the solution was to create a separate election for the Express Vote because I had already sent the ballot for printing. In that separate election, I was told to remove the header and add the header in additional text. It did work on the Express Vote.
	9/14 late morning	Janice Hellman Deputy Clerk, Krystal Brown Clerk, Stephanie Wise Chief Deputy Clerk, Jake Johnson – ES&S, Jerome Lovato – SOS		During Hardware Diagnostic Testing, we scanned a ballot and it popped up a screen asking the precinct. We are not reporting by precinct. After back and forth with IT, the current work around is to enter 1 then hit search then select the first precinct/split listed. When the reports are run it does not affect the break out of totals. Any voter at a VSPC will have to select a precinct and split.
	9/14 afternoon	Janice Hellman Deputy Clerk, Krystal Brown Clerk, Stephanie Wise Chief Deputy Clerk, Jake Johnson – ES&S		We loaded the Ballot file to the ExpressPass so that we could label ballots for the ExpressVote for Hardware testing. When I went to print the first one, we realized that the election judges will have to issue based on precinct and split.

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				We will have to create a cheat sheet so that they know which precinct and split goes to a ballot style.
	9/14 afternoon	Janice Hellman Deputy Clerk, Krystal Brown Clerk, Stephanie Wise Chief Deputy Clerk, Jake Johnson – ES&S		We started Hardware Diagnostic Testing on the Express Vote and it would not take the ballot stock when inserted. Express Vote stock must be the same length as the ballot. New paper ordered.
	9/15 morning	Janice Hellman Deputy Clerk, Krystal Brown Clerk, Stephanie Wise Chief Deputy Clerk, Jake Johnson – ES&S		Began scanning the new short Express Vote ballots. Closed polls and reviewed counts to tally sheet. Ballot issue 4a was not tabulating correctly. Had to adjust the style sheet to match the location of the ovals on the originally programmed ballot. This was more of a programming error but was only caused because of the work around for the issue of yes and no being on 2 screens.
	9/16 afternoon	Janice Hellman Deputy Clerk		Discussing issues above with Stephanie after the Pilot call and decided that she would call Erin at Jeff Co to see how they were handling the precinct issues. Found out that their trainer helped them with a work around. I reprogrammed our election. Prior to this call I had spoken with IT at ES&S on the precinct issues (see above) and no one ever suggested that I do this. I had already programmed every precinct (13), split (123) and district (52) in to Electionware which took at about 5 hours – probably more with our trainer sitting with me the whole time.