

## BOULDER COUNTY

Hart's response to Clerk and Recorder Hillary Hall's questions and comments on behalf of Boulder County follow.

1. Do you know if any system can do a 11 x 17 page ballot. We have had to use an 11 x 17 inch ballot in most even year elections.

**Yes.** The Verity Voting system can produce an 11 x 17-inch ballot, typically used only for by-mail voting. 11 x 17 ballots are processed by Verity Central.

The in-person voting solution, made up of the accessible Verity Touch Writer ballot marking device and Verity Scan, does not accommodate that exceptional sized ballot. However, the Verity Data ballot design application offers a wide variety of templates – including templates for creating ballots with one, two, three, or four columns. Verity's templates offer greater flexibility in ballot design than is possible with other vendors' solutions. Most typical legacy systems' 11x17 ballots can be converted to an 8.5x17 Verity ballot, lowering mailing costs and adding compatibility with the Verity Touch Writer.

2. How does the audio and print database fit together? Do you have to have the audio completed before you can finalize the database? Can you create a separate database for the accessible voting with audio and the paper database and easily combine the results? For long ballots, having to wait for audio in the already very tight timelines can cause significant delays in the process.

Verity currently requires that all audio and text for printed ballots are complete before accepting the election. We are aware of the desire to de-couple printed text from audio recordings, to allow the production of printed ballots as early as possible, and that feature is planned for a Verity release after 2016.



3. Can any of the systems scramble ballot images upon export? If they can, scrambling the images would increase anonymity and reduce cost in make exporting the images for public.

**Yes.** Verity Central exports ballot images in the order in which they were scanned. Because Verity does not require any pre-sorting of ballots or the use of header cards, the images can be randomized (scrambled) before they are scanned into Verity Central.

4. For all systems how is the image tied to the ballot? Seems like most rely on keeping them in order

The image of the ballot that is captured when scanned into Verity Central is tied to the ballot through the Scan Batch Report and by the “Review Image” feature that displays the batch ID and sequence number associated with each image.

5. What are the projected lifespans for each of the systems?

The Verity Voting system is an all-new, fully-integrated system that improves upon the reliable, tested technology of the legacy Hart Voting System. Verity is early in its lifecycle, and its state-of-the-art, adaptable, scalable technology and optimal combination of COTS and proprietary hardware will enable it to serve Colorado for up to 20 years. Verity provides lasting value, with the ability to cost-effectively change as necessary over the coming years.

6. Can images be exported to use in any BOD system?

**Yes.** After generating election definitions, Verity Build can print ballots or output them electronically in PDF format for any BOD system or third-party printer. Any modern printer that can print PDF-ready ballot styles can print Verity ballots. In addition, ballots can be printed on inexpensive, readily-available COTS paper. We do not apply any “lock-in” policies with special printing houses, as some vendors do.

Note: We have included optional pricing for our new Verity Print BOD solution with our proposal.

7. Can ballot name be custom edited to include district style and precinct in all systems? We name the styles in a way to make it very easy for judges to tell what ballot they are giving a voter.

**Yes.** The ballot name (precinct name) is fully editable to include district style.

## PITKIN COUNTY

Hart's responses to Clerk and Recorder Janice Vos Caudill's questions and comments on behalf of Pitkin County follow.

### Business Process Points

- Experience with multiple county implementations and the ability to assure successful outcomes

**Yes.** Between March and June 2006, 45 Colorado counties chose to do business with Hart, and all were successfully implemented. While other companies have elections experience in Colorado, only Hart has deployed a voting system for two-thirds of the State's counties within a condensed timeframe.

Hart has extensive experience implementing voting system solutions for jurisdictions of all sizes across the U.S. Our successful implementations for the State of Hawaii and the State of Oklahoma, along with those for numerous additional large jurisdictions, illustrate our ability to assure successful outcomes for Colorado's counties. In Oklahoma, for example, we conducted simultaneous system deployments for the State's 77 counties. All of these large jurisdictions remain satisfied and loyal Hart customers.

- Proven record with customer service efficiencies and effectiveness

**Yes.** Hart has measured customer satisfaction since 2007. In our 2015 Customer Satisfaction Survey, 94 percent of Hart customers rated our service as excellent or above average. We believe it is even more telling that 92 percent said they would recommend us to an industry colleague. We remain committed to providing Colorado jurisdictions best-in-industry service and support.

- Organizational strength, not only fiscal, but also human resource capital. Does the vendor have seasoned and tenured staff, is there assurance of reliability into the future, etc.

**Yes.** In selecting Hart, Colorado assures its counties of a reliable, fiscally responsible solution provider whose tenured staff have the experience and capacity to successfully implement our Verity system statewide and to provide reliable support throughout the system's many years of service.



Founded more than 100 years ago, Hart is now a nationally recognized leader in election innovation serving more than 550 jurisdictions. We are known for exceptional customer relationships and outstanding service and support.

Hart has a long history of integrity within the elections industry, including a strong financial relationship with our financial partners, customers and vendors. Our longevity and strong financial backing assures our customers that we are a company you can rely on.

### Experienced, highly-qualified personnel

As important as our products and services are the people that stand behind them. For over 100 years, Hart has served state and local government entities with a reputation for unparalleled integrity. Many of our employees had extensive experience in elections before they ever come to Hart. We have certified project managers, consultants, trainers, and support representatives and employees who have achieved The Election Center's CERA and CERV designations.

Hart's personnel are key to our having achieved the highest customer satisfaction rating in the industry.

*"The biggest strength of Hart is the quality of the Hart personnel. The equipment is very good but the people are head and shoulders above the rest of the industry."*

— Tom Bride,  
Executive Director,  
City of Peoria (Illinois) Board of  
Election Commissioner

### Customer Support Center

Hart support personnel are fully trained in the technical aspects of the Verity system and are further supported by technical staff at Hart's Customer Support Center. During and after implementation, the Hart Customer Support Center serves as a comprehensive information source and support resource. The Project Manager coordinates with the State and Counties as needed throughout the implementation. Once the implementation is complete, the Customer Support Center becomes the primary support resource for State staff.

*"Their Support Team has knocked it out of the park in my book. They always have answers and they never make me feel inadequate or dumb for asking a question. They talk me through it and make sure I am comfortable before they end the conversation."*

— Karen L. Opiela  
Elections Administrator  
Karnes County, Texas

- Flexibility and capability to address Colorado’s innovative spirit and continuous improvements in moving elections forward by promoting a collaborative culture and can-do attitude

**Yes.** Hart recognizes that while Colorado will realize many advantages in adopting a uniform voting system. Yet, to meet the distinctive needs of each county, a one-size-fits-all approach will not work. Hart’s proposed solution offers Colorado’s counties a flexible technology solution, flexible services and flexible pricing, enabling each county to purchase a solution that fits.

We have a history of innovation alongside the 45 Colorado jurisdictions we currently serve. We have worked with our Colorado customers to meet and exceed requirements for Americans with Disabilities Act (ADA), address ballot production needs, implement by-mail voting, accommodate vote centers and effect other needed changes. We are committed to continuing to collaborate with Colorado’s counties to advance democracy.

Our customer support services are in keeping with Colorado’s independent spirit. We empower jurisdictions to have as much independence as they wish, while providing responsive assistance as necessary— we are there when you need us.

- Fair pricing strategies

**Yes.** Hart’s pricing is based on equality and transparency; large counties should not subsidize small counties or vice-versa, meaning that all of the specific components of the Hart Verity system are the same cost regardless of county size.

- Simplicity and ease in utilizing the system; i.e., programming, set-up and tear-down, the ability for judges to address point(s)-of-failure, report generation, etc. Especially, when taking into consideration small and medium-size counties that experience a minimal judge pool and staffing resources that may not provide strength in technical and software skillsets

**Yes.** Every aspect of the Verity Voting system is designed for ease of use. Here are a few examples:

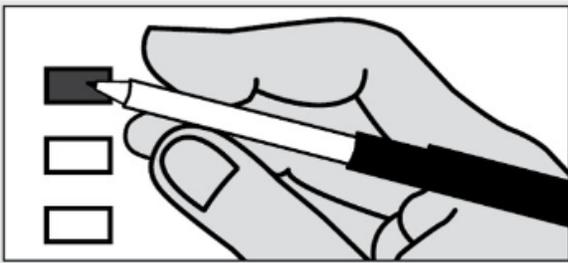


- The **Verity Data** ballot design and election data management application’s intuitive, user-friendly, graphical interface is designed for the needs of hard-working election professionals, so it feels familiar and friendly, with minimal training required.

**Preview Ballot**  
08/18/2015 14:37:25

**Demonstration Election**  
July 4, 2015  
Sample County, USA

Use a blue or black ink pen to completely fill in the box to the left of your preferred choice for each contest.  
To vote for a write-in, fill in the box next to the dashed line and print the name on the line.

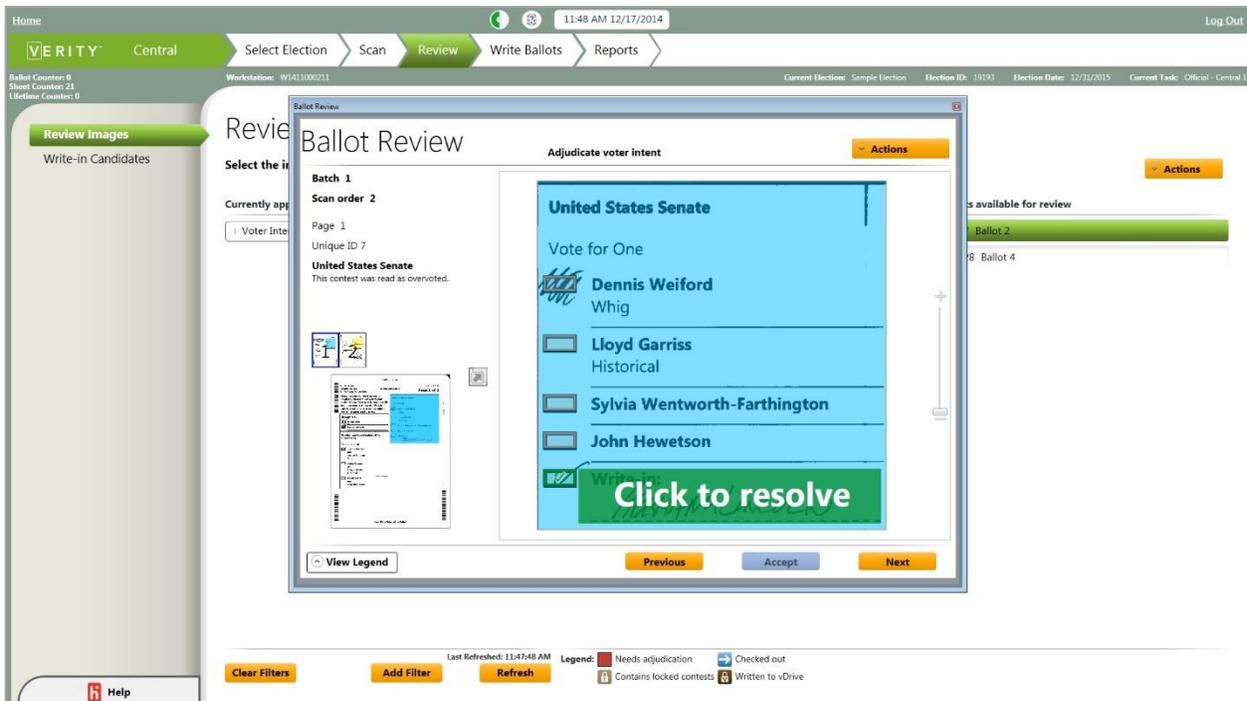


Precinct 101  
**Page 1 of 1**

<b>President</b>	<b>Councilmember, City of Sampleton</b>
	Vote for not more than two (2)
<input checked="" type="checkbox"/>	<input type="checkbox"/> <b>Dexter Green</b>
<input type="checkbox"/>	<input type="checkbox"/> <b>Kristy Diaz</b>
<input type="checkbox"/>	<input type="checkbox"/> <b>Timothy Ferguson</b>
<input type="checkbox"/>	<input type="checkbox"/> <b>Rufus Myers</b>
<input type="checkbox"/>	<input type="checkbox"/> <b>Warren Ross</b>
<input type="checkbox"/>	<input type="checkbox"/> <b>Wendell Bishop</b>
<input type="checkbox"/>	<input type="checkbox"/> <b>Mona Garrett</b>

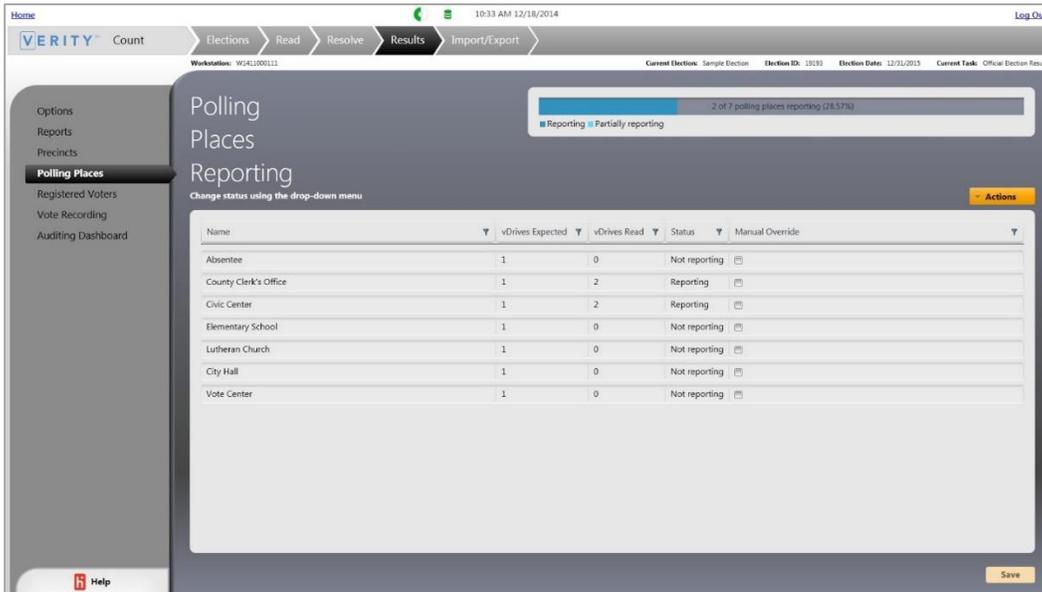
- The **Verity Build** election definition/deployment application requires no special technical skills – you can program and print your own ballots, without help from Hart or third-parties.
- The **Verity Central** absentee/by-mail processing application makes auditing easy and ensures confidence in election results. Verity Central’s robust image filters enable you to identify, manage, print, and export images of exactly the ballots you want, with plain-language processing notes so everyone can easily understand exactly how voter selections are recorded.

Digital imaging enables color-coded on-screen adjudication of ballot images, so you can digitally segregate ballots containing overvotes, undervotes, write-ins, and a vast array of other important variables. With digital ballot management, there's no need to out-stack and re-scan ballots, and your ballots are preserved in their original form, with minimal handling.

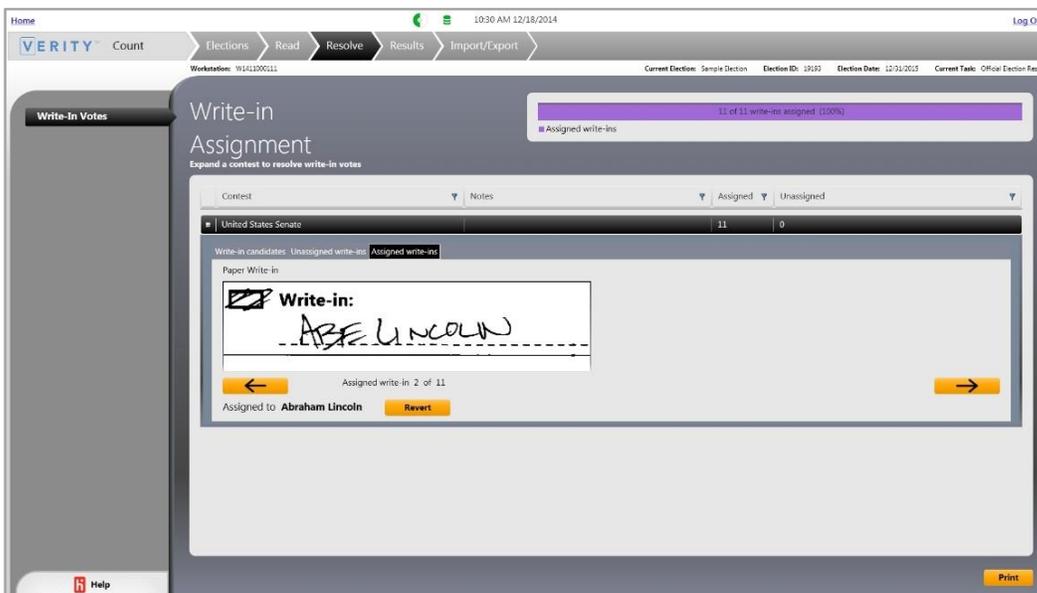




- The Verity Count tabulation and reporting application includes intuitive, easy-to-use dashboards to monitor progress on Election Night, quickly generate and distribute reports, and perform post-election audits, in an efficient, highly-filterable way.



Verity Count also enables easy adjudication of write-ins – Elections staff can display an image of each write-in and quickly resolve it.



- All Verity hardware components are compact and portable for easier, less costly equipment storage, transportation, setup, and use. All the equipment needed at the VSPC is compact – easy to transport in ordinary cars.
- Training time required for the Verity Voting system is minimal, so staff can get on with their jobs with little interruption. And the system includes comprehensive, user-friendly, easily accessible documentation.



- **Security, accuracy and transparency**

**Yes.** As an all-new, comprehensive system, Verity incorporates the most up-to-date standards, protocols and technologies for security, accuracy, and transparency. The following are highlights of Verity’s features for each.

- **Security.** Among Verity’s best practices for security are physical and application security for every component, strong role management, two-factor authentication, NIST-compliant encryption, redundancy and randomization of cast vote records, and many other features.
- **Accuracy.** Verity ensures accuracy through features such as automatic logic and accuracy testing, color-coded on-screen adjudication features and a test mode that enables validation of the correctness of election programming for each voting device and ballot.
- **Transparency.** Verity’s comprehensive audit and reporting capabilities provide transparency into the election process for voters and other stakeholders. For Colorado election administrators, the system’s transparency supports streamlined Colorado Open Records Act (CORA) responses and streamlined risk-limiting audits (RLAs).

- **Proven success record implementing training strategies regarding a conversion, in addition to effective training materials for staff and judges**

**Yes.** Hart has a reputation among our customers of providing effective training that smooths the implementation process and puts easy-to-use training materials in the hands of staff and judges.

Our training is based on a leadership strategy that comes from the adult education background. We keep our training modules short, use hands-on and meaning-based instruction and help our adult learners make the knowledge transition from the known to the



new. We have helped thousands of elections staff members move from legacy to new systems, including customers in some of the largest voting jurisdictions in the United States: Harris County, Texas; Orange County, California; Hamilton County, California; Tarrant County, Texas; and the State of Oklahoma.

- **Flexibility and capability to address small, medium and large county VSPC set-up/configuration; i.e., Pitkin County still has VSPC's that process between 400 – 600 voter on Election Day, and over 10% of voters still vote a flat ballot in person. Simplicity in operations is essential when working with limited human resource capital –both judges and county personnel, and limited space with VSPC's and storage**

Verity is designed from end-to-end to provide flexible configuration options; to be easy to set up and use and to be compact to store, transport and deploy in the VSPC. The following points provide examples of the system's flexibility, ease of use and compact size.

- **Flexibility.** Verity's modular design enables individual counties to select the configurations that best serve their distinctive needs. For example, while Verity Scan is generally considered an in-person ballot tabulation device to be used in the VSPC, it can also be used for central scanning for a small jurisdiction. This is just one example of the many ways Verity is designed for flexibility.
- **Ease of use.** VSPC devices utilize touchscreens with clear, step-by-step instructions for poll workers and voters. The common interface for all Verity components uses plain language menus and instructions based on Design for Democracy standards. These features and many more enable voters, staff and judges to use the system with little instruction.
- **Compact size.** All Verity hardware components are compact and portable for easier, less costly equipment storage, transportation, setup, and use. All the equipment needed at the VSPC is compact and easy to transport in ordinary cars.

## Technical Operations

- Ease in handling SCORE data integration with the system, and working with excess information from SCORE. Is the ballot style naming flexible with SCORE, especially with Everyone Counts.

**Yes.** Verity can integrate and manage SCORE data, and ballot style naming is flexible.

- Programming precinct based elections versus style based.

**Yes.** Election officials can “program” by precinct or style.

- Ease in layout capability; i.e., editing, spacing between columns, no candidates for a listed race and does the race look similar on the ballot vs. ADA voting device, allow space/characters text for endorsements (candidates pledges to run only one term), are there character limits, can ballot footers be customized or removed, ability to edit again once generated, etc.

**Yes.** Verity enables great flexibility in designing ballots that meet the specific requirements of each election. For example:

- The Verity Data ballot design and data preparation software enables elections officials to format imported data, enter data, and design ballots for use with the voting system. Verity Data displays previews of how ballot styles will look in the Verity Voting system. Ballot layout formats support best practices authored by EAC/AIGA Design for Democracy styles, as well as recommendations from the

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08/18/2015 14:37:25

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**July 4, 2015**  
**Sample County, USA**

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Precinct 101  
**Page 1 of 1**

Councilmember, City of Sampleton	
Vote for not more than two (2)	
<input type="checkbox"/> Dexter Green	
<input type="checkbox"/> Kristy Diaz	
<input type="checkbox"/> Timothy Ferguson	
<input type="checkbox"/> Rufus Myers	
<input type="checkbox"/> Warren Ross	
<input type="checkbox"/> Wendell Bishop	
<input type="checkbox"/> Mona Garrett	

**President**



Brennan Center for Justice.

- Verity was tested and proven to allow up to 600 unique ballot choices (candidates and proposition options) to be defined for a single election. Each of these choices can be repeated on multiple ballot styles and across many thousands of individual ballots.
- Images, shading, colors, boxes and lines can all be used and edited to enhance ballot appearance and readability.
- Verity can handle preference voting and multiple choices for specified individual races and ranked choice voting.
- Multiple party names can be entered for each candidate in a separate but linked text field. There is a limit of 100 characters for each text field.

Ballot layouts are exported from Verity Data to Verity Build, where election staff can review them and send them back to Verity Data for changes if necessary.

- [Can a nonpartisan primary ballot be programmed? \(Home Rule Charter\)](#)

**Yes.** Nonpartisan races can be programmed in Verity.

- [Does the ADA compatible equipment offer flexibility in programming the template features of the audio ballot; including, the ability to speed up, slow down, and pause the audio as the voters needs necessitate.](#)

**Yes.** In keeping with an overall design and implementation philosophy that seeks to maximize user and jurisdiction independence, the accessible voting system uses audio files that can be easily recorded in Verity Data, by election staff or third-party voice talent. Verity Data offers an easy-to-use software interface so that during the ballot programming process, each discrete text string that appears on the ballot can have a dedicated audio string associated with it. Hart believes that allowing jurisdictions to create their own audio files with human recorded voice, instead of text-to-speech synthesis, results in a richer, more authentic audio ballot experience for voters, since jurisdictions can record text with the correct pronunciation and any other localized stylistic variables.

If jurisdictions desire to use third-party text-to-speech tools to create their own audio recordings in automated fashion, Verity Data can accept the import of those files, or any other files that meet our published specifications.

Voters using the Verity Touch Writer accessible BMD can speed up, slow down, and pause the audio.

- [Provisional ballot programming and processes.](#)

Verity addresses provisional ballots, including the casting of the provisional ballot and the recording and tabulating of such ballots. The Counties' elections officials will follow local guidelines for issuing provisional ballots.

To report provisional votes separately, election administrators create a separate voting source called "Provisional" in the election definition created in Verity Data. Only those provisional ballots that are determined to be eligible for counting are scanned, using Verity Central or a Verity Scan device configured with the "Provisional" voting type. Once they are scanned, these provisional ballots are included in the total election results, and additional options exist in Verity Count to allow users to manage the display of various voting types.

- [How does the system handle multi-page ballots in an election; i.e., scanning, images, audits, etc.; and, what is the largest ballot paper size that can be produced.](#)

The Verity Scan precinct-based scanner scans two-sided ballots and multiple-page ballots while recording the event as one ballot cast. The size of the ballot and whether or not it is single or double-sided does not affect scanning in any way. To preserve the security and multi-sheet feeding protection capabilities of the system, ballots that have content on only one side include security barcodes on the blank side of the sheet.

The Verity Voting system can produce an 11 x 17-inch ballot, typically used only for by-mail voting. Verity Central processes 11 x 17 ballots.

The Verity Scan scanner accepts ballots up to 8 ½ x 17-inches.

When considering flexibility of ballot layouts and sizes, it should be emphasized that the Verity Data application offers a wide variety of templates – including templates for creating ballots with one, two, three, or four columns. Verity's templates offer greater flexibility in ballot design than is possible with other vendors' solutions. We designed Verity Data for adaptability that will provide Colorado the flexibility to create ballots for every election configuration and to adapt to changing requirements over time.



- Suppressing outcomes during tabulation due to death or withdrawal.

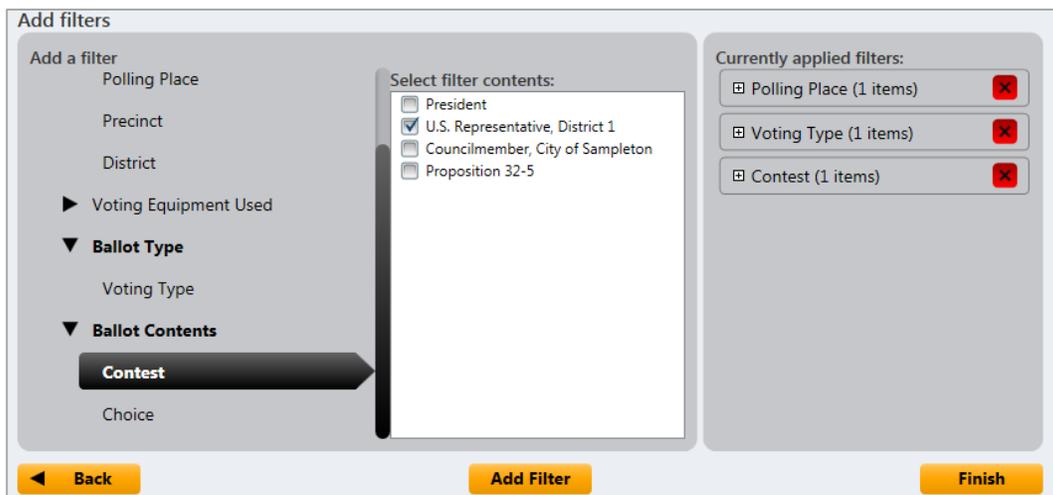
**Yes.** Verity includes a host of customized reporting options that allow users to modify standard reports in order to deliver detailed, granular views on tabulated data according to the jurisdiction's needs. Among the useful features are "aliases" which allow users to effectively "search and replace" text strings in standard reports, which can be useful in dealing with situations due to death or withdrawal.

- What stopgaps are in place to prevent reprogramming of the election database after media has been downloaded; and, stopgaps to separate the upload of media and tabulation of results.
- Verity Count tabulation and reporting software is separated from other system components by an "air gap." In other words, to read and tabulate Cast Vote Records from Verity Central vDrives, for example, the vDrives from Central must be inserted and read into a separate, non-networked Verity Count workstation. Furthermore, even when vDrives with Cast Vote Record data are read into Verity Count, actually tabulating the results is a separate and dedicated operation that requires the user to proactively turn tabulation from "OFF" to "ON."
- Does the system provide various levels of administrative restrictions for authorized user.

**Yes.** Verity requires that all users have unique login credentials including but not limited to a unique username and unique password. Verity password complexity and login rules are configurable by the election official administering the system.

- [Capability in extracting various types of reports.](#)

**Yes.** Verity provides comprehensive, user-friendly, flexible ad hoc reports. The Verity system includes a variety of standard, pre-defined reports. In addition, elections staff can use the Verity application interface to create customized reports based on user-selected filtered data (such as only certain precincts or contests), without requiring professional data processing assistance or the use of an external tool or report writer.



Verity can produce election reports in printed and PDF formats. Commercial-off-the-shelf third-party tools can be used to convert PDF reports into other formats.

- [Scanning equipment - does the system assure issues are resolved before judges proceed, therefore assuring elections balance.](#)

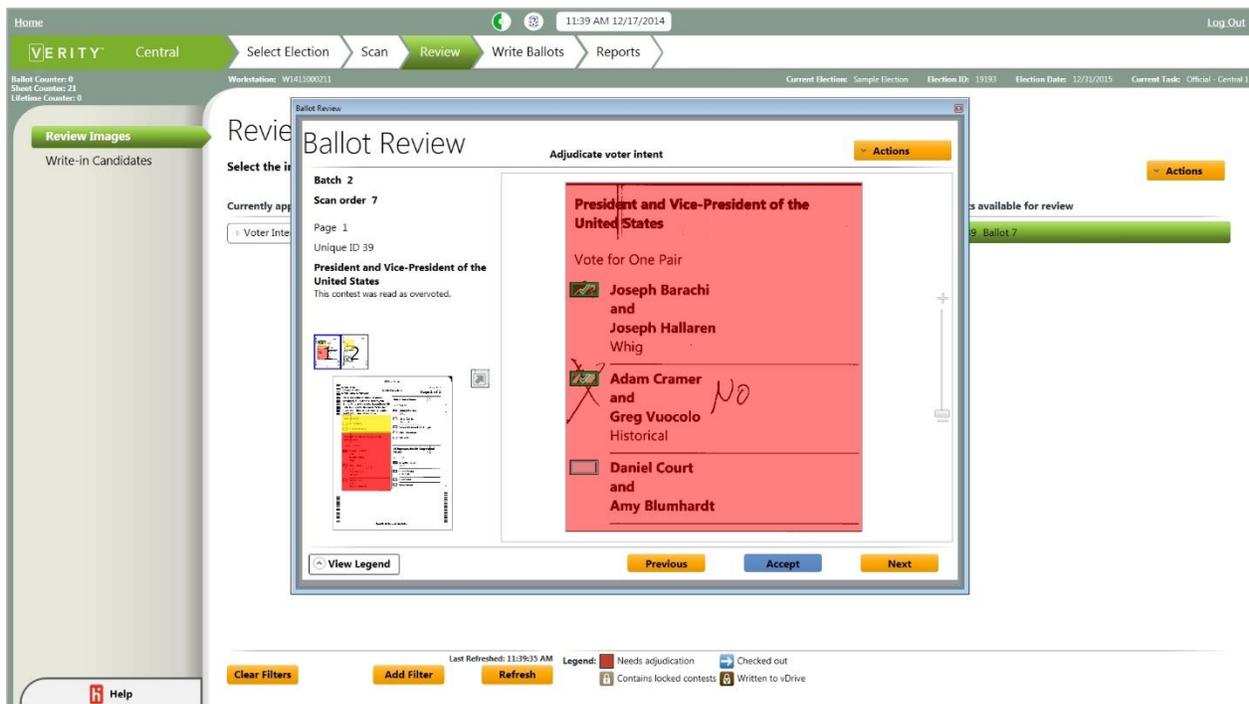
**Yes.**

The **Verity Scan** precinct-based scanner captures graphic cross-sections of marked write-in choices and can print a graphic report of all write-in lines, to allow polling place officials to adjudicate write-ins at the polling place, if desired. (Alternatively, digitally captured write-ins can be deferred for adjudication in Verity Count.) .

The **Verity Central** absentee/by-mail processing application uses digital imaging to allow on-screen adjudication of scanned ballots. If a ballot cannot be read or identified, that ballot is rejected during the scanning process and segregated for adjudication.



**Verity Central** identifies ballots that require adjudication (write-ins, mismarks, overvotes, undervotes, blanks) according to parameters set by election officials. Ballots with questionable marks can be adjudicated through an innovative onscreen adjudication process. This process color-codes contests with marks that require attention and allows authorized users to determine the disposition of unresolved marks without needing to handle the original marked ballot or re-make and re-scan outstacked ballots.



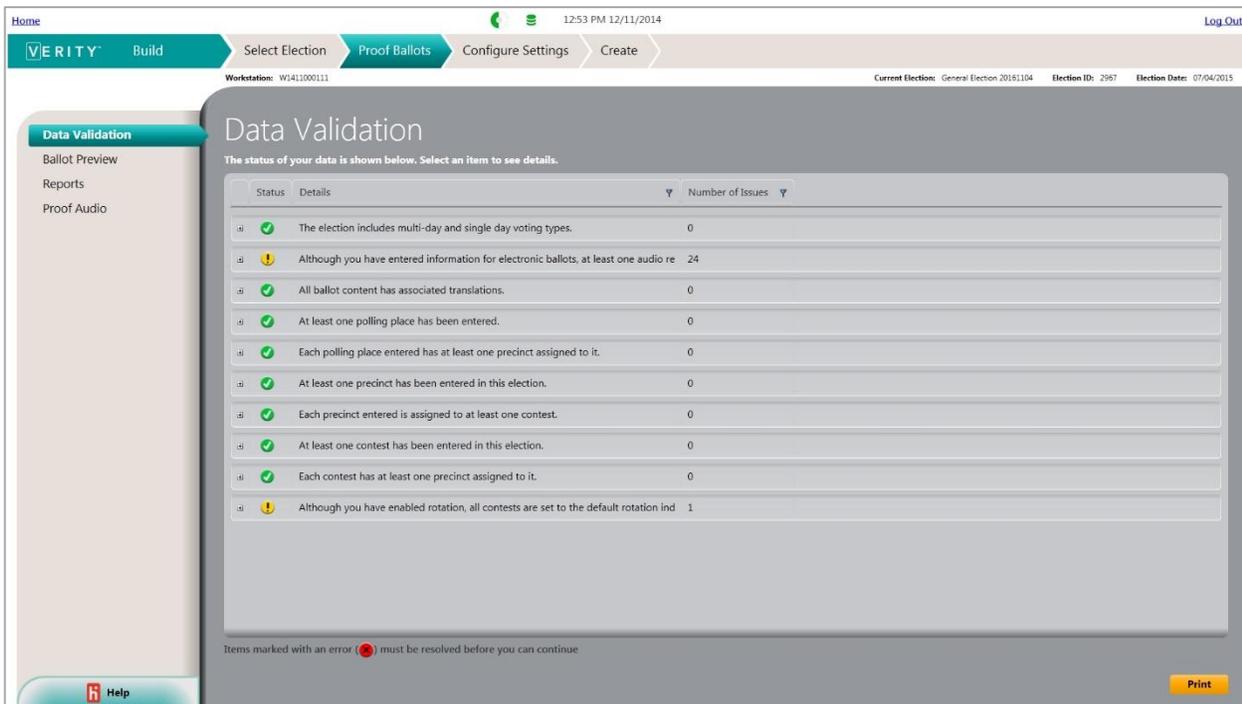
As issues are resolved, election officials use a simple menu-driven interface to make and record decisions.

Officials can defer write-in adjudication from Verity Central to Verity Count, if they wish.

In the **Verity Count** tabulation and reporting software, users are informed of the number of write-in votes that require review and adjudication. The images are listed as Unresolved and are associated with specific contest titles. Users then have the ability to select from the available unresolved items and review each image. Based on the handwritten entry (or blank line), each write-in can be accepted and included in the tabulated totals by assigning it to a specific candidate name, or it can be rejected and placed in a class of entries that are not included in tabulated totals.

- Safeguards to assure judges program the correct ballot style.

**Yes.** The Verity Build election definition/deployment application enables judges to proof and validate ballot styles.



The screenshot shows the 'Data Validation' section of the Verity application. The interface includes a navigation bar with 'Home', 'Build', 'Select Election', 'Proof Ballots', 'Configure Settings', and 'Create'. The current election is 'General Election 20181104' with ID '2967' and date '07/04/2015'. The left sidebar contains 'Data Validation', 'Ballot Preview', 'Reports', and 'Proof Audio'. The main content area displays a table of validation issues:

Status	Details	Number of Issues
✓	The election includes multi-day and single day voting types.	0
⚠	Although you have entered information for electronic ballots, at least one audio re	24
✓	All ballot content has associated translations.	0
✓	At least one polling place has been entered.	0
✓	Each polling place entered has at least one precinct assigned to it.	0
✓	At least one precinct has been entered in this election.	0
✓	Each precinct entered is assigned to at least one contest.	0
✓	At least one contest has been entered in this election.	0
✓	Each contest has at least one precinct assigned to it.	0
⚠	Although you have enabled rotation, all contests are set to the default rotation ind	1

Items marked with an error (⚠) must be resolved before you can continue.

### Greater Customer Service and Support

Pitkin County seeks a voting system and solution provider that possess the following characteristics:

- Commitment to institutional knowledge
- Client support that is both broad and deep
- Reliable, detailed and potentially time consuming attention to ensure successful deployment of a new system
- Accurate setup for by-mail ballot production
- Best fit to accommodate Colorado election processes and laws, now and into the future

Hart has always been a service-centered election company – a trusted partner with an impeccable reputation. And with the Verity family of technology, we extend that service-



centric focus to the human-centered needs *behind* modern election technology: Verity embodies best practices and ease-of-use based on Hart's 100+ years of experience working with election officials and voters – and backed by our extensive, proven support capabilities.

Hart's services are broad and deep, including the project management, training and on-site support needed to deploy Verity and support Colorado counties in conducting successful elections and meeting your goals for election management. Our unmatched customer satisfaction ratings illustrate that the services we deliver yield the results our customers want.

- **Project management** – Hart Project Managers **listen** to our customers and are intent on meeting your expectations.
- **Training and documentation** – Hart's team of professional educators has experience in elections procedures, instructional technology, software application training, working with adult learners, and training for diverse backgrounds. Our training program is designed to ensure that election officials can manage elections from end-to-end, with as much or as little help from Hart as you wish.
- **Technical support** – With Hart, you gain a partner with the highest approval ratings in the industry, in great part due to the excellent technical support we provide. Hart support personnel are fully trained in the technical aspects of the Verity system and are further supported by technical staff at Hart's Customer Support Center.

We are committed to implementing your new voting system as efficiently as possible, while taking the time to ensure success. Hart has completed more than a thousand implementations of voting systems, for jurisdictions of all sizes. This experience, along with our established implementation methods, means we will be able to assure a successful transition to the new system. We see to it that every aspect of the system is functioning correctly and that everyone knows how to perform their tasks – both during implementation and after the system is up and running. We have a reputation for quickly addressing customer concerns, and support is available from our knowledgeable Customer Support Center 24/7.

Over time, Colorado election requirements will shift and evolve. Whether in ballot formatting rules, new data integration needs, additional reporting requirements, or other election management tasks, Verity's unique, adaptable architecture positions Colorado jurisdictions to readily adapt.

Because you are selecting the voting equipment that will support your elections for many years to come, it is critically important that you choose a system that is early in its early in its product lifecycle -- a system built to accommodate change. Unlike first-generation voting systems that were designed years ago, Hart has been able to leverage the newest, most up-to-

date technologies and best practices to deliver best-in-class usability, adaptability and transparency.

The only all-new, comprehensive system in the industry, Hart's Verity Voting system features a forward-thinking design that unifies the needs of voters and election officials. Verity is Hart's second-generation digital voting system solution, built on our years of experience supporting jurisdictions in conducting successful elections. We have listened to our customers and other election stakeholders in designing a system that improves the voting process and experience. Only Hart will deliver truly modern technology that meets today's needs while enabling adaptability for the future.