Accessing the VSPC web application will be similar to accessing SCORE through the Citrix web interface. A user will agree to an Authorized Use and Monitoring Agreement, provide their username and password, and finally enter the challenge response from SCORE’s multifactor authentication (Not pictured).
webSCORE

Authorized Use and Monitoring Agreement

This system is the property of the Colorado Department of State (CDOS) and may be accessed only by authorized users. Unauthorized use of this system is strictly prohibited and may be subject to administrative action, civil enforcement, and criminal prosecution as applicable to the offense.

This system contains personal identifying information that is sensitive and shall not be disclosed to unauthorized persons. Protected information includes but is not limited to social security numbers, month and day of birth, driver's license numbers, and signature images. Disclosure of protected information to unauthorized persons is strictly prohibited.

Computing devices accessing this system shall have up-to-date anti-virus with real-time protection enabled, host level firewalls, up-to-date software patches and be configured to meet security best practices set by the county and state.

CDOS authorized personnel may monitor, record, and copy any activity or communication on this system and retrieve any information stored within this system.

By accessing and using this system, you consent to these terms.

Login

Username

|   |

Password

Login

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The majority of voters registered in SCORE also have a Colorado Driver License or ID Card. Using a magnetic stripe reader with keyboard emulation is an accurate way to lookup voter registrations. Sometimes a voter’s information in SCORE does not match exactly to what is contained on their License. JAD (Joint Application Development) sessions held with counties will identify the matching algorithms used to alleviate the need for manual searching.
A manual search will be required when a voter cannot be found using their license information. A more robust search will be available to find voters using partial name and other registration information. JAD sessions will identify specific search fields and how results should be displayed.
When a voter is found in SCORE and selected, the election judge will immediately be shown relevant information including ballots, voting eligibility messages, and voting options. JAD sessions will identify the information and messages displayed.
It is not uncommon for a voter to appear at a VSPC whose registered address is still in their previous county. These voters are allowed to update their address and vote in their new county. Prior to House Bill 1303 this would have been an error condition and the voter would have been issued a provisional ballot. This and other standard business processes have not been common previously in SCORE. JAD sessions will identify messaging and the user experience to better support and simplify these business processes.
Error messaging will be clear and standard throughout the application.
A responsive user interface will be implemented to support a larger number of devices without having to redevelop the application for specific screen sizes. A large screen with sufficient width may display more information and be suitable for displaying tables side by side. In this screenshot, notice the results are displayed in a single row with Name and Address as individual columns in the results. Desktops and some laptops with large monitors will have a slightly different experience.
A medium sized device may not have enough horizontal space to display information appropriately. In this screenshot, notice the Name and Address are stacked in the same column in the results. This behavior may cause a page to require scrolling. In that event, it is generally preferred to require vertical scrolling up and down rather than horizontal scrolling left to right. This user experience may apply to small laptops, netbooks, tablets, or desktops that have snapped windows to one side of the monitor.