Registered voter who has never received a mail ballot at their home.

- The voter approaches the Service and Polling Center counter.
- The voter fills out a Combo Form indicating the need for a replacement.
- The voter surrenders the damaged mail ballot and any components of the mail ballot packet they have brought.
- The voter is issued a mail ballot packet to take home or a flat ballot or DRE to vote at the VSPC.
- The voter either places their ballot in the locked ballot box or submits their vote choices on the DRE machine.

Registered voter with a damaged mail ballot.

- The voter approaches the Service and Polling Center counter.
- The voter fills out a Combo Form indicating the need for a replacement.
- The voter surrenders the damaged mail ballot and any components of the mail ballot packet they have brought.
- The voter is issued a mail ballot packet to take home or a flat ballot or DRE to vote at the VSPC.
- The voter either places their ballot in the locked ballot box or submits their vote choices on the DRE machine.

Unregistered Voter

- The voter approaches the Service and Polling Center counter.
- The voter fills out a Combo Form to register to vote.
- The record is created in SCORE, and the voter is issued a mail ballot packet to take home, or either a flat ballot or DRE to vote at the VSPC.
- The voter either places their ballot in the locked ballot box or submits their vote choices on the DRE machine.

Voter who would like to vote on an ADA accessible machine

- The voter approaches the Service and Polling Center counter.
- The voter fills out a Combo Form indicating that they want to vote on a DRE.
- The mail ballot is surrendered and a DRE ballot is issued.
- The voter inserts the DRE Voting Card into the DRE machine, and can utilize the machine’s audio and visual accessibility features to vote.
- The voter either places their ballot in the locked ballot box or submits their vote choices on the DRE machine.

Provisional Ballot Voter

- Voter does not have proper ID.
- Voter did not meet residency requirements.
- Voter is successfully challenged.
- Voter has already cast a ballot.

- The voter approaches the Service and Polling Center counter.
- The voter fills out a Combo Form.
- The voter marks their ballot and places it in the Provisional Ballot Envelope. The Combo Form is attached to the envelope.
- After Election Day, Registration Specialists process the Voter Registration Forms on the Provisional Ballot Envelope.
- Election Judges then review the Provisional Ballot Envelope to determine if the voter meets eligibility requirements to participate in the Election.
- Ballots accepted for counting are run through ballot counting machines. Rejected ballots are stored for 25 months in the original Provisional Ballot Envelope.