# BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF COLORADO

PROCEEDING NO. 22R-0359TR

IN THE MATTER OF IMPLEMENTING SENATE BILL 22-144 BY ADOPTING TEMPORARY RULES AMENDING THE COMMISSION'S TRANSPORTATION NETWORK COMPANY RULES, 4 CODE OF COLORADO REGULATIONS 723-6, TO ESTABLISH ADDITIONAL OPERATIONAL AND REPORTING REQUIREMENTS FOR TRANSPORTATION NETWORK COMPANIES PROVIDING STUDENT TRANSPORTATION FOR REMUNERATION UNDER CONTRACT WITH A SCHOOL OR SCHOOL DISTRICT.

# COMMISSION ORDER ADOPTING TEMPORARY RULES

Mailed Date: August 17, 2022 Adopted Date: August 17, 2022

### TABLE OF CONTENTS

I.	B	ΥT	THE COMMISSION	2
	A.	Sta	atement	2
	B.	Ba	ckground	3
	C.	Dis	scussion, Findings, and Conclusions	5
	(i)		TNC Rule 6701	6
	(ii	)	TNC Rule 6724	6
		(a)	Contracts	7
		(b)	End-to-End Visibility	7
		(c)	Training Requirements	7
		(d)	Criminal History Record Checks	8
		(e)	Medical Fitness	8
		<b>(f)</b>	Vehicle Inspections	8
		(g)	Daily Vehicle Inspection Report	9
		(h)	Emergency Procedures	9

	(i)	Safety Restraints	9
	<b>(j)</b>	Unauthorized Passengers	10
	(k)	Reporting Requirements	10
	<b>(l)</b>	Authority to Inspect Records	10
	(m)	Higher Standards	10
	(iii)	FNC Rule 6725	11
D	. Con	pliance Deadline	11
II.	ORDE	R	11
A	. The	Commission Orders That:	11
R	AD(	OPTED IN COMMISSIONERS' WEEKLY MEETING August 17 2022	12

# I. <u>BY THE COMMISSION</u>

### A. Statement

- 1. By this Decision, the Commission adopts temporary rules to amend certain of the Commission's Transportation Network Company Rules (TNC Rules), comprising rules 6700 through 6724 of the Commission's Rules Regulating Transportation by Motor Vehicle, 4 *Code of Colorado Regulations* 723-6. The temporary rules revise the definitions in TNC Rule 6701, add new TNC Rule 6724, titled "Transportation for Remuneration from a School or School District," and re-number existing TNC Rule 6724 to TNC Rule 6725. The temporary rules implement the amendments to or addition of §§ 40-10.1-105, 40-10.1-602, 40-10.1-605, 40-10.1-608, and 40-10.1-609, C.R.S., enacted in Senate Bill (SB) 22-144, effective May 27, 2022.
- 2. The temporary rules satisfy the immediate Commission rulemaking obligations enacted in SB 22-144, codified at §§ 40-10.1-605(1)(r), C.R.S. (requiring driver training rules); 40-10.1-608(3)(a), C.R.S. (requiring minimum safety standards rules); and 40-10.1-609(2)(a), C.R.S. (requiring reporting rules). In order to comply with these statutory requirements beginning on September 1, 2022, thereby protecting the public health, welfare, and safety by promulgating

minimum safety standards and reporting requirements for subject student transportation, we find it imperatively necessary to adopt temporary rules. These temporary rules are effective for 210 days from the effective date of September 1, 2022, or until the Commission's permanent rules implementing SB 22-144 are effective. *See* § 40-2-108(2), C.R.S. The Commission will, by separate order, open a rulemaking to adopt permanent rules, which it expects to issue no later than October 1, 2022, after it conducts pre-rulemaking engagement with interested stakeholders.

3. The temporary rules in legislative (strikeout and underline) format, Attachment A, and the temporary rules in final version format, Attachment B are available through the Commission's E-Filing system<sup>1</sup> at: at:

https://www.dora.state.co.us/pls/efi/EFI.Show\_Docket?p\_session\_id=&p\_docket\_id=22R-0359TR

# B. Background

4. SB 22-144 modifies the statutory definition of "transportation network company services" to include services provided under a contract between a transportation network company (TNC) and a political subdivision or other entity exempt from federal income tax under section 115 of the federal "Internal Revenue Code of 1986", as amended. *See* amended § 40-10.1-602(6)(c), C.R.S. In addition, the bill modifies the identified areas of transportation not subject to Commission regulation in §§ 40-10.1-105(1)(b) and (j), C.R.S., to expressly exclude TNC services provided under a contract between a TNC and a school or school district and TNC services

<sup>&</sup>lt;sup>1</sup> From the Electronic Filings (E-Filings) system page (<a href="https://www.dora.state.co.us/pls/efi/EFI.homepage">https://www.dora.state.co.us/pls/efi/EFI.homepage</a>), the rules can also be accessed by selecting "Search" and entering this proceeding number, 22R-0359TR, in the "Proceeding Number" box and then selecting "Search."

provided under a contract between a TNC and the federal government, a state, or any agency or political subdivision thereof.

- 5. The bill adds several new operational requirements in §§ 40-10.1-605(1)(p), (q), and (r), C.R.S., that require a TNC providing subject student transportation to: (1) enter into a contract with the school or school district; (2) use a technology-enabled integrated solution that provides end-to-end visibility into the ride for the TNC, the transported student's legal guardian, and the person that scheduled the ride; and (3) ensure each TNC driver receives training in several specialized areas. The bill also adds a new operational requirement in § 40-10.1-605(10), C.R.S., that prohibits a TNC from using for these services a driver convicted of, or who pled guilty or *nolo contendere* to an offense listed in § 22-32-109.8(6.5), C.R.S.
- 6. In addition, the bill adds new reporting requirements for TNCs. The newly created § 40-10.1-609(1), C.R.S., requires TNCs to notify the Commission of any safety or security incidents that involve providing subject student transportation services. TNCs must also send the same notice to each school or school district with which it has contracted to provide subject services.
- 7. Finally, SB 22-144 enacts the following rulemaking requirements for the Commission: (1) § 40-10.1-605(1)(r), C.R.S., requires the Commission to coordinate with the Colorado Department of Education (CDE) to promulgate, by September 1, 2022, Commission rules providing for approval of the TNC driver training required by SB 22-144; (2) § 40-10.1-608(3)(a), C.R.S., requires the Commission to coordinate with CDE to promulgate, by September 1, 2022, Commission rules implementing minimum safety standards for TNCs, personal vehicles, and TNC drivers when engaging in services provided under a contract with a school or school district; and (3) § 40-10.1-609(2)(a), C.R.S., requires the Commission to coordinate with CDE to

promulgate, by September 1, 2022, Commission rules requiring a TNC to report information related to driver background checks, insurance coverage, and data reporting, consistent with the type of service provide, as it relates to service for students.

# C. Discussion, Findings, and Conclusions

- 8. Consistent with the requirements enacted in SB 22-144, the temporary rules adopted through this Decision implement minimum safety standards, requirements for driver training, and reporting requirements. The adoption of these temporary rules allows the Commission to meet the September 1, 2022 deadline imposed by SB 22-144 to promulgate rules implementing the statutory changes enacted by the legislature. We find waiting until rules can be adopted through the requirements for permanent rules set forth in § 24-4-103, C.R.S., would be contrary to the public interest as such delay would prevent timely implementation of the operational and reporting requirements the legislature has expressly directed the Commission to promulgate by September 1, 2022. Adopting these temporary rules allow for implementing rules to be in place at the start of the 2022 school year to immediately ensure the safe transport of Colorado students, consistent with the legislative directives in SB 22-144. For these reasons, and as authorized by § 24-4-103(6)(a), C.R.S., the Commission finds immediate adoption of these temporary rules is imperatively necessary to comply with state law and to provide for the health, safety, and welfare of the public.
- 9. The statutory authority for adoption of these rules is set forth in §§ 40-2-108 and 40-10.1-601 through 609, C.R.S., and SB 22-144.
- 10. The adopted temporary rules are described below along with discussion of the statutory and policy reasons for adopting each rule.

# (i) TNC Rule 6701

- 11. The temporary rules add a new definition in TNC Rule 6701(i) to define "school" as a public school that enrolls students in grades kindergarten through twelfth. The temporary rules add a new definition in TNC Rule 6701(j), defining "student" as an individual enrolled in a school. These new definitions match the statutory definitions for these terms enacted in SB 22-144, codified at §§ 40-10.1-602(2.5) and (2.6), C.R.S. The temporary rules re-number the remaining definitions in TNC Rule 6701 to accommodate these new definitions.
- 12. The temporary rules modify the definition in existing TNC Rule 6701(l), renumbered as TNC Rule 6701(n), for "transportation network company services" or "services" (TNC services). The modified definitions implement the statutory changes enacted in SB 22-144 to the definition of TNC services in §§ 40-10.1-602(6)(b) and (c), C.R.S., and the areas of transportation not subject to Commission regulation identified in §§ 40-10.1-105(1)(b) and (j), C.R.S. The amended rule explicitly includes, in the definition of TNC services, any services provided under a contract between a TNC and a political subdivision or other entity exempt from federal income tax under § 115 of the federal "Internal Revenue Code of 1986", as amended.

### (ii) **TNC Rule 6724**

13. The temporary rules adopt newly created Rule 6724, titled "Transportation for Remuneration from a School or School District." Temporary Rule 6724 implements the operational and reporting requirements enacted in SB 22-144. The temporary rules re-number existing Rule 6724 to 6725 to accommodate this new rule. Each paragraph of this rule is discussed below. These requirements apply to a TNC, personal vehicle, and TNC driver, when engaging in services provided under a contract with a school or school district, and are in addition to all other applicable TNC rules, unless otherwise stated.

### (a) Contracts

14. Paragraph (a) requires a subject TNC to enter into a contract with the appropriate school or school district, which may include specific provisions for the safety of student passengers, as determined by the school or school district. This rule implements § 40-10.1-605(1)(p), C.R.S.

## (b) End-to-End Visibility

15. Paragraph (b) requires a subject TNC to use a technology-enabled integrated solution that provides end-to-end visibility into the ride for the TNC, the student's legal guardian, and the person that scheduled the ride. The technology-enabled integrated solution must allow for Global Positioning System (GPS) monitoring of the ride in real time for safety-related anomalies. In addition, the technology-enabled integrated solution must be maintained and in good working order and any disruptions must be immediately reported to the school or school district and to the parent or legal guardian of the involved student. This rule implements § 40-10.1-605(1)(q), C.R.S.

# (c) Training Requirements

16. Paragraph (c) requires a subject TNC to ensure each driver providing subject TNC services receives training in mandatory reporting requirements, safe driving practices, first aid and Cardiopulmonary Resuscitation (CPR), education on special considerations for transporting students with disabilities, emergency preparedness, and safe pick-up and drop-off procedures. Any training covering these topics must be approved by the Commission. The rule allows that training covering these topics, as offered by schools or school districts, may meet this requirement. The rule also requires a TNC to maintain training records during the driver's period of service and six months thereafter, pay for the applicable training requirements, and the training must be completed

before the driver starts performing subject services. This rule implements § 40-10.1-605(1)(r), C.R.S.

# (d) Criminal History Record Checks

17. Paragraph (d) specifies, if a driver fingerprint background check is required by contract with a school or school district, the criminal history record check must be completed pursuant to the existing procedures set forth in § 40-10.1-110, C.R.S., as supplemented by the Commission's rules, in accordance with § 40-10.1-605(3)(a)(I), C.R.S. The rule specifies a TNC shall not use a driver for subject services if the driver has been convicted of or pled *nolo contendere* to an offense described in § 22-32-109.8(6.5), C.R.S. This rule implements § 40-10.1-605(10), C.R.S.

# (e) Medical Fitness

18. Paragraph (e) prohibits a TNC from permitting a person to act as a driver for subject services unless the driver has been medically examined and certified under the provisions of 49 C.F.R. 391.41. The rule requires a driver and the TNC to maintain records of the medical certification and produce them to an enforcement official, upon request. The rule may also substitute the specific provisions of any other TNC rules that reference a TNC driver's physical and mental fitness. This rule implements § 40-10.1-608(3)(a), C.R.S., as a minimum safety standard determined necessary by the Commission, and was developed in coordination with CDE.

# (f) Vehicle Inspections

19. Paragraph (f) prohibits a TNC from permitting the use of a personal vehicle used to perform subject services unless the individual performing the inspection is an Automotive Service Excellence (ASE) certified mechanic, employed by a company authorized to do business in Colorado. The rule requires that any applicable devices used to facilitate the loading, unloading,

or transportation of individuals with disabilities must be in good working order. This rule implements § 40-10.1-608(3)(a), C.R.S., as a minimum safety standard determined necessary by the Commission, and was developed in coordination with CDE.

# (g) Daily Vehicle Inspection Report

20. Paragraph (g) requires a TNC to require a driver, when performing subject services, to prepare a Daily Vehicle Inspection Report (DVIR), in writing, prior to each day's work. The rule requires the DVIR to capture numerous safety-related items, including vehicle brakes, lights, and tires. The rule requires repair of any defects or deficiencies noted in the DVIR before the vehicle may be used to provide subject services. The rule requires the TNC to maintain a DVIR record for three months after the date the DVIR was prepared. This rule implements § 40-10.1-608(3)(a), C.R.S., as a minimum safety standard determined necessary by the Commission, and was developed in coordination with CDE.

### (h) Emergency Procedures

21. Paragraph (h) requires a TNC to have and enforce emergency procedures, to be followed in the event of a safety or security incident that involves subject services. This rule implements § 40-10.1-608(3)(a), C.R.S., as a minimum safety standard determined necessary by the Commission, and was developed in coordination with CDE.

# (i) Safety Restraints

22. Paragraph (i) requires a TNC to have and enforce a policy that requires a driver to follow all Colorado laws regarding the proper use of safety belt systems and child restraint systems, when performing subject services. This rule implements § 40-10.1-608(3)(a), C.R.S., as a minimum safety standard determined necessary by the Commission, and was developed in coordination with CDE.

# (j) Unauthorized Passengers

23. Paragraph (j) requires a TNC to have and enforce a policy that prohibits drivers from transporting unauthorized passengers, when performing subject services. This rule implements § 40-10.1-608(3)(a), C.R.S., as a minimum safety standard determined necessary by the Commission, and was developed in coordination with CDE.

# (k) Reporting Requirements

24. Paragraph (k) establishes reporting requirements for TNCs relating to subject services. The rule requires a TNC to provide notice of any safety or security incidents to the Commission, each contracted school or school district, and the parent or legal guardian of the involved student. The rule requires a TNC to report to the Commission, by February 1 each year, any safety or security incidents that occurred during the previous calendar year and information related to any driver background checks that occurred during the previous calendar year. This rule implements §§ 40-10.1-609(1) and (2), C.R.S.

### (1) Authority to Inspect Records

25. Paragraph (l) specifies that an enforcement official has the authority to interview personnel of a TNC, inspect TNC facilities, and inspect records, as it pertains to subject services, and specifies applicable timelines for producing requested records. This rule implements § 40-10.1-608(3)(a), C.R.S., as a minimum safety standard determined necessary by the Commission, and was developed in coordination with CDE.

### (m) Higher Standards

26. Paragraph (m) provides that nothing in the Commission's rules prohibits a school or school district from setting higher standards for TNCs performing subject services. This rule implements § 40-10.1-605(1)(p), C.R.S.

# (iii) TNC Rule 6725

27. Existing TNC Rule 6724 is re-numbered to TNC Rule 6725 to accommodate for the newly created TNC Rule 6724.

# D. Compliance Deadline

28. Given the nature of some of the new minimum safety standards, as outlined above, TNCs engaging in subject services are expected to comply with these new standards as soon as possible, but not later than 45 days after the temporary rules become effective. TNCs are encouraged to work with Commission Staff, in order to mitigate any potential issues associated with the transition to these new minimum safety standards and other requirements.

# II. ORDER

### A. The Commission Orders That:

- 1. The rules in final version format available in this proceeding, through the Commission's E-Filings system, are hereby adopted as temporary rules, consistent with the discussion above.
- 2. The temporary rules shall be effective on September 1, 2022. Such rules shall remain in effect until permanent rules become effective or for 210 days, whichever period is less.
- 3. TNCs engaging in subject services are expected to comply with these new standards as soon as possible, but not later than 45 days after the temporary rules become effective.
- 4. The 20-day period provided in § 40-6-114, C.R.S., within which to file applications for rehearing, reargument, or reconsideration, begins on the first day following the effective date of this Decision.
  - 5. This Decision is effective upon its Mailed Date.

# B. ADOPTED IN COMMISSIONERS' WEEKLY MEETING August 17, 2022



ATTEST: A TRUE COPY

Doug Dean, Director THE PUBLIC UTILITIES COMMISSION OF THE STATE OF COLORADO

**ERIC BLANK** 

JOHN GAVAN

MEGAN GILMAN

Commissioners

# COLORADO DEPARTMENT OF REGULATORY AGENCIES

# Public Utilities Commission 4 CODE OF COLORADO REGULATIONS (CCR) 723-6 PART 6

# **RULES REGULATING TRANSPORTATION BY MOTOR VEHICLE**

### TRANSPORTATION NETWORK COMPANY RULES

# 6700. Applicability of Transportation Network Company Rules.

Rules 6700 through 6724 apply to all transportation network companies (TNCs) as defined by § 40-10.1-602(3), C.R.S. and to all Commission proceedings and operations concerning TNCs including applicants, TNC employees, and TNC drivers.

### 6701. Definitions.

The following definitions apply throughout rules 6700 through 6724, except where a specific rule or statute provides otherwise.

- (a) "Enforcement official" means:
  - (I) any person appointed or hired by the director, or the director's designee, to perform any function associated with the regulation of transportation network companies; or
  - (II) as defined by § 42-20-103(2), C.R.S.
- (b) "Logged in" means that a driver's credentials have been accepted to connect to a transportation company digital network such that the driver is capable of being matched to a rider [OR a driver has gained access to a transportation company digital network].
- (c) "Logged out" means that a driver is disconnected or not connected to a transportation company's digital network.
- (d) "Matched" means the point in time when a driver accepts a requested ride through a transportation network company's digital network.
- (e) "Permit" means the permit required for the operation of a transportation network company pursuant to Part 6 of Article 10.1 of Title 40, C.R.S.
- (f) "Person" means any individual, firm, partnership, corporation, company, association, joint stock association, or other legal entity and any person acting as or in the capacity of officer, director, manager, employee, member, partner, lessee, trustee, or receiver thereof, whether appointed by a court or otherwise.

- (g) "Personal vehicle" means a vehicle that is used by a transportation network company driver in connection with providing services for a transportation network company that meets the vehicle criteria set forth in § 40-10.1-605(1)(h), C.R.S.
- (h) "Prearranged ride" means a period of time that begins when a driver accepts a requested ride through a digital network, continues while the driver transports the rider in a personal vehicle, and ends when the rider departs from the personal vehicle.
- (i) "School" means a public school that enrolls students in any of the grades of kindergarten through twelfth grade.
- (j) "Student" means an individual enrolled in a school.
- (ki) "Transportation network company" (TNC) means a corporation, partnership, sole proprietorship, or other entity, operating in Colorado, that uses a digital network to connect riders to drivers for the purpose of providing transportation. A transportation network company does not provide taxi service, transportation service arranged through a transportation broker, ridesharing arrangements, as defined in § 39-22-509 (1) (a) (II), C.R.S. or any transportation service over fixed routes at regular intervals. A transportation network company is not deemed to own, control, operate, or manage the personal vehicles used by transportation network company drivers. A transportation network company does not include a political subdivision or other entity exempted from federal income tax under § 115 of the federal "Internal Revenue Code of 1986", as amended.
- (Ij) "Transportation network company driver" or "driver" means an individual who uses his or her personal vehicle to provide transportation network company services for riders matched to the driver through a transportation network company's digital network. A driver need not be an employee of a transportation network company.
- (mk) "Transportation network company rider" or "rider" means a passenger in a personal vehicle for whom a driver provides transportation network company services, including:
  - (I) an individual who uses a transportation network company's online application or digital network to connect with a driver to obtain services in the driver's vehicle for the individual and anyone in the individual's party; or
  - (II) anyone for whom another individual uses a transportation network company's online application or digital network to connect with a driver to obtain services in the driver's vehicle.
  - (III) "Rider" includes service animals as defined in § 24-34-803, C.R.S., accompanying any passenger.
- (nl) "Transportation network company services" or "services" means the provision of transportation by a driver to a rider with whom the driver is matched through a transportation network company. The term does not include services provided either directly by or under contract withusing vehicles owned or leased by a political subdivision or other entity exempt from federal income tax under § 115 of the federal "Internal Revenue Code of 1986", as amended. The term includes services provided under a contract between a transportation network company and a political subdivision or other entity exempt from federal income tax under § 115 of the federal "Internal Revenue Code of 1986", as amended.

\* \* \* \* \*

### [indicates omission of unaffected rules]

### 6724. Transportation for Remuneration from a School or School District.

In accordance with § 40-10.1-608(3)(a), C.R.S., the following minimum safety standards are implemented for transportation network companies, personal vehicles, and transportation network company drivers when engaging in services provided under a contract with a school or school district. These minimum safety standards are in addition to all other transportation network company rules present in this section.

- (a) Contracts. A transportation network company that, for remuneration from a school or school district, provides services for students to or from a school, school-related activities, or school-sanctioned activities shall enter into a contract with the appropriate school or school district that may include specific provisions for the safety of student passengers, as determined by the school or school district.
- (b) End-to-end visibility. A transportation network company that, for remuneration from a school or school district, provides services for students to or from a school, school-related activities, or school-sanctioned activities shall use a technology-enabled integrated solution that provides end-to-end visibility into the ride for the transportation network company, the student's legal guardian, and the person that scheduled the ride. This solution must allow for Global Positioning System (GPS) monitoring of the ride in real time for safety-related anomalies.
  - (I) The technology-enabled integrated solution shall be maintained and in good working order, at all times, when performing services provided under contract with a school or school district. Any disruption that occurs during a prearranged ride shall be immediately reported to the school or school district and to the parent or legal guardian of the involved student, as applicable.
- (c) Training requirements. A transportation network company that, for remuneration from a school or school district, provides services for students to or from a school, school-related activities, or school-sanctioned activities shall ensure that each driver providing the service receives training in mandatory reporting requirements, safe driving practices, first aid and Cardiopulmonary Resuscitation (CPR), education on special considerations for transporting students with disabilities, emergency preparedness, and safe pick-up and drop-off procedures.
  - (I) Any driver training covering the topics outlined in this rule must be approved by the Commission prior to being used to meet this requirement.
  - (II) Driver training covering the topics outlined in this rule, as offered by schools or school districts, may meet this requirement, if approved by the Commission.
  - (III) A TNC, or a third party on behalf of a TNC, shall maintain records associated with the training requirements outlined in this rule during the driver's period of service and for six months thereafter.
  - (IV) The TNC, not the driver, shall pay the cost of providing the training outlined in this rule.
  - (V) The driver training outlined in this rule shall be completed prior to the driver performing services provided under a contract with a school or school district.

- (d) Criminal history record checks. If a fingerprint background check for a driver is required, as specified in a contract with a school or school district, the criminal history record check shall be completed pursuant to the procedures set forth in § 40-10.1-110, C.R.S., as supplemented by the Commission's rules, in accordance with § 40-10.1-605(3)(a)(I), C.R.S.
  - (I) In addition to the disqualification provisions under § 40-10.1-605(3)(c), C.R.S., a TNC shall not use a driver to provide services for students to or from a school, school-related activities, or school-sanctioned activities for remuneration from a school or school district if the driver has been convicted of or pled guilty or nolo contendere to an offense described in § 22-32-109.8(6.5), C.R.S.
- (e) Medical fitness. A TNC shall not permit a person to act as a driver, when performing services provided under a contract with a school or school district, unless the driver has been medically examined and certified under the provisions of 49 C.F.R. 391.41.
  - (I) A driver shall keep on their person or in their personal vehicle a copy of their medical certification, as outlined in this rule, in physical or electronic form. This documentation shall be provided to an enforcement official, upon request.
  - (II) A TNC, or a third party on behalf of a TNC, shall maintain records associated with the driver's medical certification, as outlined in this rule, during the driver's period of service and for six months thereafter. This documentation shall be made available to an enforcement official, upon request.
  - (III) The medical certification requirements, as outlined in this rule, may substitute the specific provisions of any other rules in this section that reference a driver's self-certification to the TNC that they are physically and mentally fit to drive.
- (f) Vehicle inspections. A TNC shall not permit the use of a personal vehicle, when performing services provided under contract with a school or school district, unless the individual performing the vehicle inspection, as outlined in 6714, is an Automotive Service Excellence (ASE) certified mechanic qualified to perform the inspection and employed by a company authorized to do business in Colorado.
  - (I) If a personal vehicle is equipped with restraints, ramps, lifts, or other special devices, which are used to facilitate the loading, unloading, or transportation of individuals with disabilities, such equipment shall be in good working order.
- (g) Daily Vehicle Inspection Report (DVIR). A TNC shall require a driver, when performing services provided under contract with a school or school district, to prepare a Daily Vehicle Inspection Report (DVIR), in writing, prior to each day's work.
  - (I) The report shall cover at least the following parts and accessories:
    - (A) foot brakes and emergency brakes;
    - (B) steering mechanism;
    - (C) windshield and wipers:
    - (D) doors and windows:

- head lights, tail lights, stop lights, and turn indicator lights; (F) front seat adjustment mechanism; (G) horn; (H) speedometer; **(I)** bumpers; (J) mufflers and exhaust system; (K) tires and wheels: (L) rear view mirrors; and (M) safety belts. (II)The driver, on the DVIR, shall: identify the vehicle and list any defects or deficiencies discovered by or reported (A) to the driver, which would affect the safety of operation of the vehicle or result in its mechanical breakdown; if no defects or deficiencies are discovered by or reported to the driver, the report (B) shall so indicate; and (C) in all instances, the driver shall sign, or otherwise certify, the report. Prior to requiring or permitting a driver to operate a personal vehicle, when performing (III)services provided under contract with a school or school district, any noted defects or deficiencies listed in the DVIR shall be repaired or corrected. For every DVIR which identifies any defects or deficiencies, a certification of the repair must be made that indicates the defects or deficiencies have been repaired or that the repair is unnecessary.
- (h) Emergency procedures. A TNC shall have and enforce emergency procedures, to be followed in the event of a safety or security incident that involves providing services for students to or from a school, school-related activities, or school-sanctioned activities.

The driver shall review and certify the repair has been made, if applicable.

The TNC shall maintain a DVIR record for three months after the date the DVIR was

(V)

(VI)

prepared.

(i) Safety restraints. A TNC shall have and enforce a policy that requires a driver to follow all Colorado laws regarding the proper use of safety belt systems and child restraint systems, when performing services provided under a contract with a school or school district.

- (j) Unauthorized passengers. A TNC shall have and enforce a policy that prohibits drivers from transporting unauthorized passengers, when performing services provided under a contract with a school or school district.
- (k) Reporting requirements. A TNC shall be responsible for the following reporting requirements.
  - (I) A TNC shall issue a notice of any safety or security incidents that involve providing services for students to or from a school, school-related activities, or school-sanctioned activities. The notice shall be sent to the Commission, to each school or school district with which the TNC has entered into a contract, and to the parent or legal guardian of the involved student, as applicable. The notice shall be issued as soon as possible, but no later than one business day after the safety or security incident occurs.
  - Prior to February 1 of each calendar year, a TNC shall report to the Commission any safety or security incidents that occurred during the previous calendar year. Such reports shall include, but are not limited to, the TNC's name; the TNC's permit number; the period being reported; the identity of the involved drivers; the dates of the incidents; the names of the applicable schools or school districts; the nature of the safety or security incidents; and any resulting disciplinary actions. The report shall also contain the signature, printed name, and title of the person completing the report; the printed name and title of an officer authorized to file the report; and an oath that the information is accurate. In addition to this report being submitted to the Commission, the report shall also be submitted to each school or school district with which the TNC has entered into a contract. This report is in addition to, not in lieu of, any other reporting requirements outlined in this rule.
  - (III) Prior to February 1 of each calendar year, a TNC shall report to the Commission information related to any driver background checks that occurred during the previous calendar year. Such reports shall include, but are not limited to, the TNC's name; the TNC's permit number; the period being reported; the identity of the involved drivers; the dates of the administered background checks; what type of background checks are being administered; the results of the administered background checks, including any disqualifications; and the operational status of the involved drivers. The report shall also contain the signature, printed name, and title of the person completing the report; the printed name and title of an officer authorized to file the report; and an oath that the information is accurate.
- (I) Authority to inspect records. An enforcement official has the authority to interview personnel of a TNC, inspect TNC facilities, and inspect records, as it pertains to performing services provided under a contract with a school or school district, as follows:
  - (I) immediately for any records related to insurance or safety;
  - (II) within two days for any records related to a complaint or investigation; or
  - (III) within ten days for all other records.
- (m) Higher standards. Nothing in these rules prohibits a school or school district from setting higher standards for transporting a student to or from a school, school-related activity, or school-sanctioned activity.

# 6725. 6724. Violations, Civil Enforcement, and Enhancement of Civil Penalties.

Civil penalty assessments are in addition to any other penalties provided by law.

TNCs are subject to §§ 40-7-112, C.R.S. and 40-7-113 through 40-7-116, for violations of Part 6 of Title 40, C.R.S., or these rules, and may be assessed civil penalties for any such violation.

- (a) \$11,000 per violation.
  - (I) Failure to obtain and keep in force liability insurance that conforms with the requirements of § 40-10.1-604.
- (b) \$10,000 per violation.
  - (I) Violation of paragraph 6723(a).
  - (II) Violation of paragraph 6723(b).
- (c) \$2,500 per violation.
  - (I) Violation of paragraph 6723(i) or (j).
  - (II) Violation of rule 6708.
  - (III) Violation of paragraph 6722(a), (c), (d), (e), or (f).
- (d) \$1,100 per violation.
  - (I) Violation of rule 6713.
  - (II) Violation of the periodic inspection requirements of rule 6714.
  - (III) Violation of rule 6702.
  - (IV) Violation of rule 6721.
  - (V) Violation of paragraph 6723(c), (d), (e), (g) or (l).
- (e) \$500 per violation up to \$10,000.
  - (I) Violation of rule 6710.
  - (II) Failure to return the completed DVCR as required by subparagraph 6718(c)(III).
  - (III) Violation of paragraph 6722(g).
- (f) \$275 per violation.
  - (I) Violation of rule 6712.
- (g) \$250 per violation.

- (I) Violation of any rule not specified above.
- (h) Notwithstanding any provision in these rules to the contrary, the Commission may assess a civil penalty of two times the amount or three times the amount, as provided in § 40-7-113, C.R.S.
  - (I) The amounts in paragraphs (a) through (g) shall be two times the specified amount if:
    - (A) the person engaged in prior conduct which resulted in the issuance of a prior civil penalty assessment notice;
    - (B) the conduct is of the same or narrower character as the conduct that was cited in the prior civil penalty assessment notice;
    - (C) the conduct occurred within one year after the date of violation in the prior civil penalty assessment notice; and
    - (D) the conduct occurred after the person's receipt of the prior civil penalty assessment notice.
  - (II) The amounts in paragraphs (a) through (g) shall be three times the specified amount if:
    - (A) the person engaged in two or more instances of prior conduct which resulted in the issuance of two or more prior civil penalty assessment notices;
    - (B) the conduct is of the same or narrower character as the conduct that was cited in the prior civil penalty assessment notices;
    - (C) the conduct occurred within one year after the two most recent prior instances of conduct cited in the prior civil penalty assessment notices; and
    - (D) the conduct occurred after the person's receipt of two or more prior civil penalty assessment notices.
- (i) The civil penalty assessment notice shall contain the maximum penalty amounts prescribed for the violation; the amount of the penalty surcharge pursuant to § 24-34-108(2); and a separate provision for a reduced penalty of 50 percent of the maximum penalty amount if paid within ten days after the civil penalty assessment notice is tendered.

67265. - 6799. [Reserved].

# COLORADO DEPARTMENT OF REGULATORY AGENCIES

# Public Utilities Commission 4 CODE OF COLORADO REGULATIONS (CCR) 723-6 PART 6

# **RULES REGULATING TRANSPORTATION BY MOTOR VEHICLE**

### TRANSPORTATION NETWORK COMPANY RULES

# 6700. Applicability of Transportation Network Company Rules.

Rules 6700 through 6724 apply to all transportation network companies (TNCs) as defined by § 40-10.1-602(3), C.R.S. and to all Commission proceedings and operations concerning TNCs including applicants, TNC employees, and TNC drivers.

### 6701. Definitions.

The following definitions apply throughout rules 6700 through 6724, except where a specific rule or statute provides otherwise.

- (a) "Enforcement official" means:
  - (I) any person appointed or hired by the director, or the director's designee, to perform any function associated with the regulation of transportation network companies; or
  - (II) as defined by § 42-20-103(2), C.R.S.
- (b) "Logged in" means that a driver's credentials have been accepted to connect to a transportation company digital network such that the driver is capable of being matched to a rider [OR a driver has gained access to a transportation company digital network].
- (c) "Logged out" means that a driver is disconnected or not connected to a transportation company's digital network.
- (d) "Matched" means the point in time when a driver accepts a requested ride through a transportation network company's digital network.
- (e) "Permit" means the permit required for the operation of a transportation network company pursuant to Part 6 of Article 10.1 of Title 40, C.R.S.
- (f) "Person" means any individual, firm, partnership, corporation, company, association, joint stock association, or other legal entity and any person acting as or in the capacity of officer, director, manager, employee, member, partner, lessee, trustee, or receiver thereof, whether appointed by a court or otherwise.

- (g) "Personal vehicle" means a vehicle that is used by a transportation network company driver in connection with providing services for a transportation network company that meets the vehicle criteria set forth in § 40-10.1-605(1)(h), C.R.S.
- (h) "Prearranged ride" means a period of time that begins when a driver accepts a requested ride through a digital network, continues while the driver transports the rider in a personal vehicle, and ends when the rider departs from the personal vehicle.
- (i) "School" means a public school that enrolls students in any of the grades of kindergarten through twelfth grade.
- (j) "Student" means an individual enrolled in a school.
- (k) "Transportation network company" (TNC) means a corporation, partnership, sole proprietorship, or other entity, operating in Colorado, that uses a digital network to connect riders to drivers for the purpose of providing transportation. A transportation network company does not provide taxi service, transportation service arranged through a transportation broker, ridesharing arrangements, as defined in § 39-22-509 (1) (a) (II), C.R.S. or any transportation service over fixed routes at regular intervals. A transportation network company is not deemed to own, control, operate, or manage the personal vehicles used by transportation network company drivers. A transportation network company does not include a political subdivision or other entity exempted from federal income tax under § 115 of the federal "Internal Revenue Code of 1986", as amended.
- (I) "Transportation network company driver" or "driver" means an individual who uses his or her personal vehicle to provide transportation network company services for riders matched to the driver through a transportation network company's digital network. A driver need not be an employee of a transportation network company.
- (m) "Transportation network company rider" or "rider" means a passenger in a personal vehicle for whom a driver provides transportation network company services, including:
  - (I) an individual who uses a transportation network company's online application or digital network to connect with a driver to obtain services in the driver's vehicle for the individual and anyone in the individual's party; or
  - (II) anyone for whom another individual uses a transportation network company's online application or digital network to connect with a driver to obtain services in the driver's vehicle.
  - (III) "Rider" includes service animals as defined in § 24-34-803, C.R.S., accompanying any passenger.
- (n) "Transportation network company services" or "services" means the provision of transportation by a driver to a rider with whom the driver is matched through a transportation network company. The term does not include services provided using vehicles owned or leased by a political subdivision or other entity exempt from federal income tax under § 115 of the federal "Internal Revenue Code of 1986", as amended. The term includes services provided under a contract between a transportation network company and a political subdivision or other entity exempt from federal income tax under § 115 of the federal "Internal Revenue Code of 1986", as amended.

\* \* \* \*

### [indicates omission of unaffected rules]

### 6724. Transportation for Remuneration from a School or School District.

In accordance with § 40-10.1-608(3)(a), C.R.S., the following minimum safety standards are implemented for transportation network companies, personal vehicles, and transportation network company drivers when engaging in services provided under a contract with a school or school district. These minimum safety standards are in addition to all other transportation network company rules present in this section.

- (a) Contracts. A transportation network company that, for remuneration from a school or school district, provides services for students to or from a school, school-related activities, or school-sanctioned activities shall enter into a contract with the appropriate school or school district that may include specific provisions for the safety of student passengers, as determined by the school or school district.
- (b) End-to-end visibility. A transportation network company that, for remuneration from a school or school district, provides services for students to or from a school, school-related activities, or school-sanctioned activities shall use a technology-enabled integrated solution that provides end-to-end visibility into the ride for the transportation network company, the student's legal guardian, and the person that scheduled the ride. This solution must allow for Global Positioning System (GPS) monitoring of the ride in real time for safety-related anomalies.
  - (I) The technology-enabled integrated solution shall be maintained and in good working order, at all times, when performing services provided under contract with a school or school district. Any disruption that occurs during a prearranged ride shall be immediately reported to the school or school district and to the parent or legal guardian of the involved student, as applicable.
- (c) Training requirements. A transportation network company that, for remuneration from a school or school district, provides services for students to or from a school, school-related activities, or school-sanctioned activities shall ensure that each driver providing the service receives training in mandatory reporting requirements, safe driving practices, first aid and Cardiopulmonary Resuscitation (CPR), education on special considerations for transporting students with disabilities, emergency preparedness, and safe pick-up and drop-off procedures.
  - (I) Any driver training covering the topics outlined in this rule must be approved by the Commission prior to being used to meet this requirement.
  - (II) Driver training covering the topics outlined in this rule, as offered by schools or school districts, may meet this requirement, if approved by the Commission.
  - (III) A TNC, or a third party on behalf of a TNC, shall maintain records associated with the training requirements outlined in this rule during the driver's period of service and for six months thereafter.
  - (IV) The TNC, not the driver, shall pay the cost of providing the training outlined in this rule.
  - (V) The driver training outlined in this rule shall be completed prior to the driver performing services provided under a contract with a school or school district.
- (d) Criminal history record checks. If a fingerprint background check for a driver is required, as specified in a contract with a school or school district, the criminal history record check shall be

completed pursuant to the procedures set forth in § 40-10.1-110, C.R.S., as supplemented by the Commission's rules, in accordance with § 40-10.1-605(3)(a)(I), C.R.S.

- (I) In addition to the disqualification provisions under § 40-10.1-605(3)(c), C.R.S., a TNC shall not use a driver to provide services for students to or from a school, school-related activities, or school-sanctioned activities for remuneration from a school or school district if the driver has been convicted of or pled guilty or nolo contendere to an offense described in § 22-32-109.8(6.5), C.R.S.
- (e) Medical fitness. A TNC shall not permit a person to act as a driver, when performing services provided under a contract with a school or school district, unless the driver has been medically examined and certified under the provisions of 49 C.F.R. 391.41.
  - (I) A driver shall keep on their person or in their personal vehicle a copy of their medical certification, as outlined in this rule, in physical or electronic form. This documentation shall be provided to an enforcement official, upon request.
  - (II) A TNC, or a third party on behalf of a TNC, shall maintain records associated with the driver's medical certification, as outlined in this rule, during the driver's period of service and for six months thereafter. This documentation shall be made available to an enforcement official, upon request.
  - (III) The medical certification requirements, as outlined in this rule, may substitute the specific provisions of any other rules in this section that reference a driver's self-certification to the TNC that they are physically and mentally fit to drive.
- (f) Vehicle inspections. A TNC shall not permit the use of a personal vehicle, when performing services provided under contract with a school or school district, unless the individual performing the vehicle inspection, as outlined in 6714, is an Automotive Service Excellence (ASE) certified mechanic qualified to perform the inspection and employed by a company authorized to do business in Colorado.
  - (I) If a personal vehicle is equipped with restraints, ramps, lifts, or other special devices, which are used to facilitate the loading, unloading, or transportation of individuals with disabilities, such equipment shall be in good working order.
- (g) Daily Vehicle Inspection Report (DVIR). A TNC shall require a driver, when performing services provided under contract with a school or school district, to prepare a Daily Vehicle Inspection Report (DVIR), in writing, prior to each day's work.
  - (I) The report shall cover at least the following parts and accessories:
    - (A) foot brakes and emergency brakes;
    - (B) steering mechanism;
    - (C) windshield and wipers;
    - (D) doors and windows;
    - (E) head lights, tail lights, stop lights, and turn indicator lights;

(F	front seat ac	ljustment mechanism:
----	---------------	----------------------

- (G) horn;
- (H) speedometer;
- (I) bumpers;
- (J) mufflers and exhaust system;
- (K) tires and wheels;
- (L) rear view mirrors; and
- (M) safety belts.
- (II) The driver, on the DVIR, shall:
  - (A) identify the vehicle and list any defects or deficiencies discovered by or reported to the driver, which would affect the safety of operation of the vehicle or result in its mechanical breakdown;
  - (B) if no defects or deficiencies are discovered by or reported to the driver, the report shall so indicate; and
  - (C) in all instances, the driver shall sign, or otherwise certify, the report.
- (III) Prior to requiring or permitting a driver to operate a personal vehicle, when performing services provided under contract with a school or school district, any noted defects or deficiencies listed in the DVIR shall be repaired or corrected.
- (IV) For every DVIR which identifies any defects or deficiencies, a certification of the repair must be made that indicates the defects or deficiencies have been repaired or that the repair is unnecessary.
- (V) The driver shall review and certify the repair has been made, if applicable.
- (VI) The TNC shall maintain a DVIR record for three months after the date the DVIR was prepared.
- (h) Emergency procedures. A TNC shall have and enforce emergency procedures, to be followed in the event of a safety or security incident that involves providing services for students to or from a school, school-related activities, or school-sanctioned activities.
- (i) Safety restraints. A TNC shall have and enforce a policy that requires a driver to follow all Colorado laws regarding the proper use of safety belt systems and child restraint systems, when performing services provided under a contract with a school or school district.
- (j) Unauthorized passengers. A TNC shall have and enforce a policy that prohibits drivers from transporting unauthorized passengers, when performing services provided under a contract with a school or school district.

- (k) Reporting requirements. A TNC shall be responsible for the following reporting requirements.
  - (I) A TNC shall issue a notice of any safety or security incidents that involve providing services for students to or from a school, school-related activities, or school-sanctioned activities. The notice shall be sent to the Commission, to each school or school district with which the TNC has entered into a contract, and to the parent or legal guardian of the involved student, as applicable. The notice shall be issued as soon as possible, but no later than one business day after the safety or security incident occurs.
  - (II) Prior to February 1 of each calendar year, a TNC shall report to the Commission any safety or security incidents that occurred during the previous calendar year. Such reports shall include, but are not limited to, the TNC's name; the TNC's permit number; the period being reported; the identity of the involved drivers; the dates of the incidents; the names of the applicable schools or school districts; the nature of the safety or security incidents; and any resulting disciplinary actions. The report shall also contain the signature, printed name, and title of the person completing the report; the printed name and title of an officer authorized to file the report; and an oath that the information is accurate. In addition to this report being submitted to the Commission, the report shall also be submitted to each school or school district with which the TNC has entered into a contract. This report is in addition to, not in lieu of, any other reporting requirements outlined in this rule.
  - (III) Prior to February 1 of each calendar year, a TNC shall report to the Commission information related to any driver background checks that occurred during the previous calendar year. Such reports shall include, but are not limited to, the TNC's name; the TNC's permit number; the period being reported; the identity of the involved drivers; the dates of the administered background checks; what type of background checks are being administered; the results of the administered background checks, including any disqualifications; and the operational status of the involved drivers. The report shall also contain the signature, printed name, and title of the person completing the report; the printed name and title of an officer authorized to file the report; and an oath that the information is accurate.
- (I) Authority to inspect records. An enforcement official has the authority to interview personnel of a TNC, inspect TNC facilities, and inspect records, as it pertains to performing services provided under a contract with a school or school district, as follows:
  - (I) immediately for any records related to insurance or safety;
  - (II) within two days for any records related to a complaint or investigation; or
  - (III) within ten days for all other records.
- (m) Higher standards. Nothing in these rules prohibits a school or school district from setting higher standards for transporting a student to or from a school, school-related activity, or school-sanctioned activity.

### 6725. Violations, Civil Enforcement, and Enhancement of Civil Penalties.

Civil penalty assessments are in addition to any other penalties provided by law.

TNCs are subject to §§ 40-7-112, C.R.S. and 40-7-113 through 40-7-116, for violations of Part 6 of Title 40, C.R.S., or these rules, and may be assessed civil penalties for any such violation.

- (a) \$11,000 per violation.
  - (I) Failure to obtain and keep in force liability insurance that conforms with the requirements of § 40-10.1-604.
- (b) \$10,000 per violation.
  - (I) Violation of paragraph 6723(a).
  - (II) Violation of paragraph 6723(b).
- (c) \$2,500 per violation.
  - (I) Violation of paragraph 6723(i) or (j).
  - (II) Violation of rule 6708.
  - (III) Violation of paragraph 6722(a), (c), (d), (e), or (f).
- (d) \$1,100 per violation.
  - (I) Violation of rule 6713.
  - (II) Violation of the periodic inspection requirements of rule 6714.
  - (III) Violation of rule 6702.
  - (IV) Violation of rule 6721.
  - (V) Violation of paragraph 6723(c), (d), (e), (g) or (l).
- (e) \$500 per violation up to \$10,000.
  - (I) Violation of rule 6710.
  - (II) Failure to return the completed DVCR as required by subparagraph 6718(c)(III).
  - (III) Violation of paragraph 6722(g).
- (f) \$275 per violation.
  - (I) Violation of rule 6712.
- (g) \$250 per violation.
  - (I) Violation of any rule not specified above.

- (h) Notwithstanding any provision in these rules to the contrary, the Commission may assess a civil penalty of two times the amount or three times the amount, as provided in § 40-7-113, C.R.S.
  - (I) The amounts in paragraphs (a) through (g) shall be two times the specified amount if:
    - (A) the person engaged in prior conduct which resulted in the issuance of a prior civil penalty assessment notice;
    - (B) the conduct is of the same or narrower character as the conduct that was cited in the prior civil penalty assessment notice;
    - (C) the conduct occurred within one year after the date of violation in the prior civil penalty assessment notice; and
    - (D) the conduct occurred after the person's receipt of the prior civil penalty assessment notice.
  - (II) The amounts in paragraphs (a) through (g) shall be three times the specified amount if:
    - (A) the person engaged in two or more instances of prior conduct which resulted in the issuance of two or more prior civil penalty assessment notices;
    - (B) the conduct is of the same or narrower character as the conduct that was cited in the prior civil penalty assessment notices;
    - (C) the conduct occurred within one year after the two most recent prior instances of conduct cited in the prior civil penalty assessment notices; and
    - (D) the conduct occurred after the person's receipt of two or more prior civil penalty assessment notices.
- (i) The civil penalty assessment notice shall contain the maximum penalty amounts prescribed for the violation; the amount of the penalty surcharge pursuant to § 24-34-108(2); and a separate provision for a reduced penalty of 50 percent of the maximum penalty amount if paid within ten days after the civil penalty assessment notice is tendered.

6726. - 6799. [Reserved].

### BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF COLORADO

PROCEEDING NO. 22R-0359TR

IN THE MATTER OF IMPLEMENTING SENATE BILL 22-144 BY ADOPTING TEMPORARY RULES AMENDING THE COMMISSION'S TRANSPORTATION NETWORK COMPANY RULES, 4 CODE OF COLORADO REGULATIONS 723-6, TO ESTABLISH ADDITIONAL OPERATIONAL AND REPORTING REQUIREMENTS FOR TRANSPORTATION NETWORK COMPANIES PROVIDING STUDENT TRANSPORTATION FOR REMUNERATION UNDER CONTRACT WITH A SCHOOL OR SCHOOL DISTRICT.

### ERRATA NOTICE FOR

### COMMISSION ORDER ADOPTING TEMPORARY RULES

Errata mailed August 18, 2022 Original Decision No. C22-0486 mailed August 17, 2022

1. In Paragraph 2 of the Statement on page 2, line 7 through 9 reads as:

These temporary rules are effective for 210 days from the effective date of September 1, 2022, or until the Commission's permanent rules implementing SB 22-144 are effective. See § 40-2-108(2), C.R.S.

That is incorrect. Paragraph 2 of the Statement on page 2, line 7 through 9 should be amended to read as follows:

These temporary rules are effective for 210 days from the adopted date, or until the Commission's permanent rules implementing SB 22-144 are effective. See § 40-2-108(2), C.R.S



ATTEST: A TRUE COPY

OF THE STATE OF COLORADO

**DOUG DEAN** 

THE PUBLIC UTILITIES COMMISSION

Director

Doug Dean, Director