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Title of Rule: Revisions to the Medical Assistance Rule concerning changes to income and reasonable opportunity period for sections 8.100.3.H,8.100.3.Q, 8.100.5.B, 8.100.5.F and 8.100.4.C
Rule Number: MSB 20-09-21-A
Division / Contact / Phone: Eligibility Policy Section / Ana Bordallo / 303-866-3558

SECRETARY OF STATE

RULES ACTION SUMMARY AND FILING INSTRUCTIONS

SUMMARY OF ACTION ON RULE(S)

1. Department / Agency Name: Health Care Policy and Financing / Medical Services Board

2. Title of Rule: MSB 20-09-21-A, Revisions to the Medical Assistance Rule concerning changes to income and reasonable opportunity period for sections 8.100.3.H,8.100.3.Q, 8.100.5.B, 8.100.5.F and 8.100.4.C

3. This action is an adoption of: an amendment

4. Rule sections affected in this action (if existing rule, also give Code of Regulations number and page numbers affected):

Sections(s) 8.100.3.H, 8.100.3.Q, 8.100.5.B, 8.100.5.F and 8.100.4.C, Colorado Department of Health Care Policy and Financing, Staff Manual Volume 8, Medical Assistance (10 CCR 2505-10).

5. Does this action involve any temporary or emergency rule(s)? No
If yes, state effective date:
Is rule to be made permanent? (If yes, please attach notice of hearing). Yes

PUBLICATION INSTRUCTIONS*

Replace the current text at 8.100.3.H with the proposed text beginning at 8.100.3.H through the end of 8.100.3.H. Replace the current text at 8.100.3.Q with the proposed text beginning at 8.100.3.Q through the end of 8.100.3.Q. Replace the current text at 8.100.4.C with the proposed text beginning at 8.100.4.C through the end of 8.100.4.C. Replace the current text at 8.100.5.B with the proposed text beginning at 8.100.5.B through the end of 8.100.5.B. Replace the current text at 8.100.5.F with the proposed text beginning at 8.100.5.F through the end of 8.100.5.F. This rule is effective March 15, 2021.

*to be completed by MSB Board Coordinator

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STATEMENT OF BASIS AND PURPOSE

1. Summary of the basis and purpose for the rule or rule change. (State what the rule says or does and explain why the rule or rule change is necessary).

The proposed rule change will amend 10 CCR 2505-10 sections 8.100.3.H, 8.100.3.Q, 8.100.5.B,8.100.5. F and 8.100.4.C based on 42 C.F.R 435.603 as this pertains to the Modified Adjusted Gross Income (MAGI)-based methodologies. Policy is adding two new allowable deductions, net operating loss and capital losses which will help reduce an applicant's modified adjusted gross income. Policy will start counting lottery/gambling winning for MAGI programs in the month received if less than \$79,999. Winnings of \$80,000 but less than \$90,000 are counted as income over two months, with an equal amount counted in each month; and for every additional \$10,000 one month is added to the period over which total winnings are divided, in equal installments, and counted as income. For, example Justine wins the state lottery and receives a lump sum payment of \$755,000 in April. Her winnings of \$755,000 would be counted in her MAGI-based income for 69 months (or, 5 years and 9 months), beginning in the month in which she receives the winnings. That is, Justine's winnings would be counted in her MAGI-based income in April 2020 through December 2025. An equal amount of \$10,942 would be counted in each month ($\$755,000/69 \text{ months} = \$10,942 \text{ per month}$). For Non-MAGI programs lottery/gambling winnings will be treated as income in the month received and a resource thereafter. Non-cash prizes like a boat or car will continue to be counted as lump sum income in the month in which they are received. This change applies to both MAGI and non-MAGI categories. Amount of student loan debt discharged will count as income in the month the debt is discharged unless the member is disabled or is deceased. Most of these changes were provided from Center for Medicare and Medicaid Services (CMS). The eligibility system, Colorado Benefit Management System (CBMS), will be updated to reflect these policy changes. Other revisions are based on 42 C.F.R 435.952 which will reduce the reasonable opportunity period (ROP) from 90 days to 30 days for an income discrepancy. This change will apply to both MAGI and Non-MAGI programs.

2. An emergency rule-making is imperatively necessary

to comply with state or federal law or federal regulation and/or

Initial Review **12/11/20** Final Adoption **01/08/21**
Proposed Effective Date **03/17/20** Emergency Adoption

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for the preservation of public health, safety and welfare.

Explain:

3. Federal authority for the Rule, if any:

42 CFR 435.603, 42 CFR 435.952, 1902(e)(14)(K)(v) of the Act, section 11031 of the TCJA amended section 108(f), Section 36B(d)(2) of the Internal Revenue Code, 26 U.S.C. 62

4. State Authority for the Rule:

Sections 25.5-1-301 through 25.5-1-303, C.R.S. (2020);

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REGULATORY ANALYSIS

1. Describe the classes of persons who will be affected by the proposed rule, including classes that will bear the costs of the proposed rule and classes that will benefit from the proposed rule.

The proposed rule will impact applicants/members who are applying or enrolled in a MAGI-Medical Assistance program. This rule update will benefit applicants/members who become eligible for benefits by helping to lower their modified adjusted gross income when determining eligibility for MAGI Medical Assistance. Reducing the timeframe for a reasonable opportunity period (ROP) will support members in submitting income information timely.

2. To the extent practicable, describe the probable quantitative and qualitative impact of the proposed rule, economic or otherwise, upon affected classes of persons.

The rules will impact applicants/members who are applying or enrolled in a Non-MAGI or MAGI Medical Assistance programs by determining eligibility correctly. By reducing the ROP it will provide members enough time to respond in a timely manner.

3. Discuss the probable costs to the Department and to any other agency of the implementation and enforcement of the proposed rule and any anticipated effect on state revenues.

The Department expects that earnings from gambling winnings, earnings from other non-cash prizes, and deductions for net operating and capital losses do not occur frequently enough among the Medicaid eligible population to cause any changes to income that would affect clients Medicaid eligibility and therefore would not result in any costs to the Department.

The Department also expects that student loan debt discharge does not happen frequently enough for this policy change to impact clients' Medicaid eligibility and therefore would not cause any costs to the Department.

The Department does expect that reducing the reasonable opportunity period (ROP) from 90 days to 30 days will decrease the amount of time members with incomes

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higher than the allowable limit are enrolled, which will result in a decrease of Medicaid enrollment and a decrease in expenditures to the Department.

4. Compare the probable costs and benefits of the proposed rule to the probable costs and benefits of inaction.

The benefit of the proposed rule with respect to gambling winnings, non-cash prizes, business loss deductions, and student loan debt discharges is being in compliance with the Tax Cuts and Jobs Act of 2017. There is no benefit to inaction. The cost to inaction is remaining out of compliance with federal regulations.

The benefit of the decrease in the ROP from 90 days to 30 days is reducing confusion among Medicaid clients during the longer ROP which could be resolved with a shorter ROP. The cost to inaction is that Medicaid clients who are no longer eligible would remain on Medicaid for a longer period of time.

5. Determine whether there are less costly methods or less intrusive methods for achieving the purpose of the proposed rule.

There are no less costly methods available to the Department to comply with the Federal Regulations in the Tax Cuts and Jobs Act. The purposes of the proposed rule changes are to allow the Department to better serve Medicaid members and the people of Colorado and the Department sees no other method to accomplish this goal.

There also is no less costly method available to remove clients who do not meet the Departments eligibility income threshold.

6. Describe any alternative methods for achieving the purpose for the proposed rule that were seriously considered by the Department and the reasons why they were rejected in favor of the proposed rule.

There are no alternative methods for the proposed rule that were considered.

8.100 MEDICAL ASSISTANCE ELIGIBILITY

8.100.3. Medical Assistance General Eligibility Requirements

8.100.3.H. Citizenship and Identity Documentation Requirements

1. For determinations of initial eligibility and redeterminations of eligibility for Medical Assistance made on or after July 1, 2006, citizenship or nationality and identity status must be verified unless such satisfactory documentary evidence has already been provided, as described in 8.100.3.H.4.b. This requirement applies to an individual who declares or who has previously declared that he or she is a citizen or national of the United States.
 - a. The following electronic interfaces shall be accepted as proof of citizenship and/or identity as listed and should be used prior to requesting documentary evidence from applicants/clients:
 - i) SSA Interface is an acceptable interface to verify citizenship and identity. An automated response from SSA that confirms that the data submitted is consistent with SSA data, including citizenship or nationality, meets citizenship and identity verification requirements. No further action is required for the individual and no additional documentation of either citizenship or identity is required.
 - ii) Department of Motor Vehicles (DMV) Interface is an acceptable interface to verify identity. An automated response from DMV confirms that the data submitted is consistent with DMV data for identity verification requirements. No further action is required for the individual and no additional documentation of identity is required.
 - b. This requirement does not apply to the following groups:
 - i) Individuals who are entitled to or who are enrolled in any part of Medicare.
 - ii) Individuals who receive Supplemental Security Income (SSI).
 - iii) Individuals who receive child welfare services under Title IV-B of the Social Security Act on the basis of being a child in foster care.
 - iv) Individuals who receive adoption or foster care assistance under Title IV-E of the Social Security Act.
 - v) Individuals who receive Social Security Disability Insurance (SSDI).
 - vi) Children born to a woman who has applied for, has been determined eligible, and is receiving Medical Assistance on the date of the child's birth, as described in 8.100.4.G.5. This includes instances where the labor and delivery services were provided before the date of application and were covered by the Medical Assistance Program as an emergency service based on retroactive eligibility.

- 1) A child meeting the criteria described in 8.100.3.H.1.b.vi shall be deemed to have provided satisfactory documentary evidence of citizenship or nationality and shall not be required to provide further documentary evidence at any time in the future, regardless of any subsequent changes in the child's eligibility for Medical Assistance.
- 2) Special Provisions for Retroactive Reversal of a Previous Denial
 - a) If a child described at 8.100.3.H.1.b.vi was previously determined to be ineligible for Medical Assistance solely for failure to meet the citizenship and identity documentation requirements, the denial shall be reversed. Eligibility shall be effective retroactively to the date of the child's birth provided all of the following criteria are met:
 - (1) The child was determined to be ineligible for Medical Assistance during the period between July 1, 2006 and October 1, 2009 solely for failure to meet the citizenship and identity documentation requirements as they existed during that period;
 - (2) The child would have been determined to be eligible for Medical Assistance had 8.100.3.H.1.b.vi and/or 8.100.3.H.1.b.vi.2.a been in effect during the period from July 1, 2006 through October 1, 2009; and
 - (3) The child's parent, caretaker relative, or legally appointed guardian or conservator requests that the denial of eligibility for Medical Assistance be reversed. The request may be verbal or in writing.
 - b) A child for whom denial of eligibility for Medical Assistance has been retroactively reversed shall be subject to the eligibility redetermination provisions described at 8.100.3.P.1. Such redetermination shall occur twelve months from the retroactive eligibility date determined when the denial was reversed pursuant to this subsection 1.
 - c) A child granted retroactive eligibility for Medical Assistance shall be subject to the requirements described at 8.100.4.G.2. for continued eligibility.
- vii) Individuals receiving Medical Assistance during a period of presumptive eligibility.

2. Satisfactory documentary evidence of citizenship or nationality includes the following:

- a. Stand-alone documents for evidence of citizenship and identity. The following evidence shall be accepted as satisfactory documentary evidence of both identity and citizenship:
 - i) A U.S. passport issued by the U.S. Department of State that:
 - 1) includes the applicant or recipient, and
 - 2) was issued without limitation. A passport issued with a limitation may be used as proof of identity, as outlined in 8.100.3.H.3.

- ii) A Certificate of Naturalization (DHS Forms N-550 or N-570) issued by the Department of Homeland Security (DHS) for naturalized citizens.
- iii) A Certificate of U.S. Citizenship (DHS Forms N-560 or N-561) issued by the Department of Homeland Security for individuals who derive citizenship through a parent.
- iv) A document issued by a federally recognized Indian tribe, evidencing membership or enrollment in, or affiliation with, such tribe (such as a tribal enrollment card or certificate of degree of Indian blood).

1) Special Provisions for Retroactive Reversal of a Previous Denial

- a) For a member of a federally recognized Indian tribe who was determined to be ineligible for Medical Assistance solely for failure to meet the citizenship and identity documentation requirements, the denial of eligibility shall be reversed and eligibility shall be effective as of the date on which the individual was determined to be ineligible provided all of the following criteria are met:
 - (1) The individual was determined to be ineligible for Medical Assistance on or after July 1, 2006 solely on the basis of not meeting the citizenship and identity documentation requirements as they existed during that period;
 - (2) The individual would have been determined to be eligible for Medical Assistance had 8.100.3.H.2.a.iv) been in effect on or after July 1, 2006; and
 - (3) The individual or a legally appointed guardian or conservator of the individual requests that the denial of eligibility for Medical Assistance be reversed. The request may be verbal or in writing.
- b) A member of a federally recognized Indian tribe for whom denial of eligibility for Medical Assistance has been retroactively reversed shall be subject to the eligibility redetermination provisions described at 8.100.3.P.1. Such redetermination shall occur twelve months from the retroactive eligibility date determined when the denial was reversed as provided in this subsection 2.

b. Evidence of citizenship. If evidence from the list in 8.100.3.H.2.a. is not provided, an applicant or recipient shall provide satisfactory documentary evidence of citizenship from the list specified in this section to establish citizenship AND satisfactory documentary evidence from the documents listed in section 8.100.3.H. 3. to establish identity. Evidence of citizenship includes:

- i) A U.S. public birth certificate.
 - 1) The birth certificate shall show birth in any one of the following:
 - a) One of the 50 States,

- b) The District of Columbia,
 - c) Puerto Rico (if born on or after January 13, 1941),
 - d) Guam (if born on or after April 10, 1899),
 - e) The Virgin Islands of the U.S. (if born on or after January 17, 1917),
 - f) American Samoa,
 - g) Swain's Island, or
 - h) The Northern Mariana Islands (NMI) (if born after November 4, 1986 (NMI local time)).
- 2) The birth record document shall have been issued by the State, Commonwealth, Territory or local jurisdiction.
 - 3) The birth record document shall have been recorded before the person was 5 years of age. A delayed birth record document that is recorded at or after 5 years of age is considered fourth level evidence of citizenship, as described in 8.100.3.H.2.d.
- ii) A Certification of Report of Birth (DS-1350) issued by the U.S. Department of State to U.S. citizens who were born outside the U.S. and acquired U.S. citizenship at birth.
 - iii) A Report of Birth Abroad of a U.S. Citizen (Form FS-240) issued by the U.S. Department of State consular office overseas for children under age 18 at the time of issuance. Children born outside the U.S. to U.S. military personnel usually have one of these.
 - iv) A Certification of birth issued by the U.S. Department of State (Form FS-545 or DS-1350) before November 1, 1990.
 - v) A U.S. Citizen I.D. card issued by the U.S. Immigration and Naturalization Services (INS):
 - 1) Form I-179 issued from 1960 until 1973, or
 - 2) Form I-197 issued from 1973 until April 7, 1983.
 - vi) A Northern Mariana Identification Card (I-873) issued by INS to a collectively naturalized citizen of the U.S. who was born in the NMI before November 4, 1986.
 - vii) An American Indian Card (I-872) issued by the Department of Homeland Security with the classification code "KIC."
 - viii) A final adoption decree that:
 - 1) shows the child's name and U.S. place of birth, or

- 2) a statement from a State approved adoption agency that shows the child's name and U.S. place of birth. The adoption agency must state in the certification that the source of the place of birth information is an original birth certificate.
- ix) Evidence of U.S. Civil Service employment before June 1, 1976. The document shall show employment by the U.S. government before June 1, 1976.
- x) U.S. Military Record that shows a U.S. place of birth such as a DD-214 or similar official document showing a U.S. place of birth.
- xi) Data verification with the Systematic Alien Verification for Entitlements (SAVE) Program for naturalized citizens.
- xii) Child Citizenship Act. Adopted or biological children born outside the United States may establish citizenship obtained automatically under section 320 of the Immigration and Nationality Act (8 USC § 1431), as amended by the Child Citizenship Act of 2000 (Pub. L. 106-395, enacted on October 30, 2000). section 320 of the Immigration and Nationality Act (8 USC § 1431), as amended by the Child Citizenship Act of 2000 (Pub. L. 106-395, enacted on October 30, 2000) is incorporated herein by reference. No amendments or later editions are incorporated. Copies are available for inspections from the following person at the following address: Custodian of Records, Colorado Department of Health Care Policy and Financing, 1570 Grant Street, Denver, CO 80203-1818. Any material that has been incorporated by reference in this rule may be examined at any state publications repository library.

Documentary evidence must be provided at any time on or after February 27, 2001, if the following conditions have been met:

- 1) At least one parent of the child is a United States citizen by either birth or naturalization (as verified under the requirements of this part);
- 2) The child is under the age of 18;
- 3) The child is residing in the United States in the legal and physical custody of the U.S. citizen parent;
- 4) The child was admitted to the United States for lawful permanent residence (as verified through the Systematic Alien Verification for Entitlements (SAVE) Program); and
- 5) If adopted, the child satisfies the requirements of section 101(b)(1) of the Immigration and Nationality Act (8 USC § 1101(b)(1)) pertaining to international adoptions (admission for lawful permanent residence as IR-3 (child adopted outside the United States), or as IR-4 (child coming to the United States to be adopted) with final adoption having subsequently occurred. 8 USC § 1101(b)(1) is incorporated herein by reference. No amendments or later editions are incorporated. Copies are available for inspections from the following person at the following address: Custodian of Records, Colorado Department of Health Care Policy and Financing, 1570 Grant Street, Denver, CO 80203-1818. Any material that has been incorporated by reference in this rule may be examined at any state publications repository library.

- xiii) Extract of a hospital record on hospital letterhead.
 - 1) The record shall have been established at the time of the person's birth;
 - 2) The record shall have been created at least 5 years before the initial application date; and
 - 3) The record shall indicate a U.S. place of birth;
 - 4) For children under 16 the document shall have been created near the time of birth or at least 5 years before the date of application.
 - 5) Souvenir "birth certificates" issued by a hospital are not acceptable.
- xiv) Life, health, or other insurance record.
 - 1) The record shall show a U.S. place of birth; and
 - 2) The record shall have been created at least 5 years before the initial application date.
 - 3) For children under 16 the document must have been created near the time of birth or at least 5 years before the date of application.
- xv) Religious record.
 - 1) The record shall have been recorded in the U.S. within 3 months of the date of the individual's birth;
 - 2) The record shall show that the birth occurred in the U.S.;
 - 3) The record shall show either the date of birth or the individual's age at the time the record was made; and
 - 4) The record shall be an official record recorded with the religious organization.
- xvi) Early school record that meets the following criteria:
 - 1) The school record shows the name of the child;
 - 2) The school record shows the child's date of admission to the school;
 - 3) The school record shows the child's date of birth;
 - 4) The school record shows a U.S. place of birth for the child; and
 - 5) The school record shows the name(s) and place(s) of birth of the applicant's parents.
- xvii) Federal or State census record showing U.S. citizenship or a U.S. place of birth and the applicant's age.
- xviii) One of the following documents that shows a U.S. place of birth and was created at least 5 years before the application for The Medical Assistance Program. For

children under 16 the document must have been created near the time of birth or at least 5 years before the date of application.

- 1) Seneca Indian tribal census record;
 - 2) Bureau of Indian Affairs tribal census records of the Navajo Indians;
 - 3) U.S. State Vital Statistics official notification of birth registration;
 - 4) A delayed U.S. public birth record that is recorded more than 5 years after the person's birth;
 - 5) Statement signed by the physician or midwife who was in attendance at the time of birth; or
 - 6) The Roll of Alaska Natives maintained by the Bureau of Indian Affairs.
- xix) Institutional admission papers from a nursing facility, skilled care facility or other institution created at least 5 years before the initial application date that indicate a U.S. place of birth.
- xx) Medical (clinic, doctor, or hospital) record.
- 1) The record shall have been created at least 5 years before the initial application date; and
 - 2) The record shall indicate a U.S. place of birth.
 - 3) An immunization record is not considered a medical record for purposes of establishing U.S. citizenship.
 - 4) For children under 16 the document shall have been created near the time of birth or at least 5 years before the date of application.
- xxi) Written affidavit. Affidavits shall only be used in rare circumstances. They may be used by U.S. citizens or nationals born inside or outside the U.S. If documentation is by affidavit, the following rules apply:
- 1) There shall be at least two affidavits by two individuals who have personal knowledge of the event(s) establishing the applicant's or recipient's claim of citizenship (the two affidavits could be combined in a joint affidavit);
 - 2) At least one of the individuals making the affidavit cannot be related to the applicant or recipient. Neither of the two individuals can be the applicant or recipient;
 - 3) In order for the affidavit to be acceptable the persons making them shall provide proof of their own U.S. citizenship and identity.
 - 4) If the individual(s) making the affidavit has (have) information which explains why documentary evidence establishing the applicant's claim of citizenship does not exist or cannot be readily obtained, the affidavit shall contain this information as well;

- 5) The applicant/recipient or other knowledgeable individual (guardian or representative) shall provide a separate affidavit explaining why the evidence does not exist or cannot be obtained; and
 - 6) The affidavits shall be signed under penalty of perjury pursuant to 18 U.S.C. §1641 and Title 18 of the Criminal Code article 8 part 5 and need not be notarized.
- c. Evidence of citizenship for collectively naturalized individuals. If a document shows the individual was born in Puerto Rico, the Virgin Islands of the U.S., or the Northern Mariana Islands before these areas became part of the U.S., the individual may be a collectively naturalized citizen. A second document from 8.100.3.H.3. to establish identity shall also be presented.
- i) Puerto Rico:
 - 1) Evidence of birth in Puerto Rico on or after April 11, 1899 and the applicant's statement that he or she was residing in the U.S., a U.S. possession or Puerto Rico on January 13, 1941; OR
 - 2) Evidence that the applicant was a Puerto Rican citizen and the applicant's statement that he or she was residing in Puerto Rico on March 1, 1917 and that he or she did not take an oath of allegiance to Spain.
 - ii) US Virgin Islands:
 - 1) Evidence of birth in the U.S. Virgin Islands, and the applicant's statement of residence in the U.S., a U.S. possession or the U.S. Virgin Islands on February 25, 1927; OR
 - 2) The applicant's statement indicating residence in the U.S. Virgin Islands as a Danish citizen on January 17, 1917 and residence in the U.S., a U.S. possession or the U.S. Virgin Islands on February 25, 1927, and that he or she did not make a declaration to maintain Danish citizenship; OR
 - 3) Evidence of birth in the U.S. Virgin Islands and the applicant's statement indicating residence in the U.S., a U.S. possession or Territory or the Canal Zone on June 28, 1932.
 - iii) Northern Mariana Islands (NMI) (formerly part of the Trust Territory of the Pacific Islands (TTPI)):
 - 1) Evidence of birth in the NMI, TTPI citizenship and residence in the NMI, the U.S., or a U.S. Territory or possession on November 3, 1986 (NMI local time) and the applicant's statement that he or she did not owe allegiance to a foreign state on November 4, 1986 (NMI local time); OR
 - 2) Evidence of TTPI citizenship, continuous residence in the NMI since before November 3, 1981 (NMI local time), voter registration prior to January 1, 1975 and the applicant's statement that he or she did not owe allegiance to a foreign state on November 4, 1986 (NMI local time); OR

- 3) Evidence of continuous domicile in the NMI since before January 1, 1974 and the applicant's statement that he or she did not owe allegiance to a foreign state on November 4, 1986 (NMI local time).
 - 4) If a person entered the NMI as a nonimmigrant and lived in the NMI since January 1, 1974, this does not constitute continuous domicile, and the individual is not a U.S. citizen.
 - d) Referrals for Colorado Birth Certificates
 - i) An applicant or client who was born in the State of Colorado who does not possess a Colorado birth certificate shall receive a referral to the Department of Public Health and Environment by the county department to obtain a birth certificate at no charge, pursuant to C.R.S. § 25-2-117(2)(a)(I)(C).
 - ii) The referral shall be provided on county department letterhead and shall include the following:
 - 1) The name and address of the applicant or client;
 - 2) A statement that the county department requests that the Department of Public Health and Environment waive the birth certificate fee, pursuant to C.R.S. § 25-2-117(2)(a)(I)(C); and
 - 3) The name and contact telephone number for the county caseworker responsible for the referral.
 - iii) An applicant or client who has been referred to the Department of Public Health and Environment to obtain a birth certificate shall not be required to present a birth certificate to satisfy the citizenship documentation requirement at 8.100.3.H.2. The applicant or client shall have the right to use any of the documents listed under 8.100.3.H.2. to satisfy the citizenship documentation requirement.
3. The following documents shall be accepted as proof of identity and shall accompany a document establishing citizenship from the groups of documentary evidence outlined in 8.100.3.H.2.b. through d.
 - a) A driver's license issued by a State or Territory either with a photograph of the individual or other identifying information such as name, age, sex, race, height, weight, or eye color;
 - b) School identification card with a photograph of the individual;
 - c) U.S. military card or draft record;
 - d) Identification card issued by the Federal, State, or local government with the same information included on driver's licenses;
 - e) Military dependent's identification card;
 - f) U.S. Coast Guard Merchant Mariner card;
 - g) Certificate of Degree of Indian Blood, or other U.S. American Indian/Alaska Native Tribal document with a photograph or other personal identifying information relating to the individual. The document is acceptable if it carries a photograph of the individual or has

other personal identifying information relating to the individual such as age, weight, height, race, sex, and eye color; or

- h) Three or more documents that together reasonably corroborate the identity of an individual provided such documents have not been used to establish the individual's citizenship and the individual submitted evidence of citizenship listed under 8.100.3.H.2.b. or 8.100.3.H.2.c. The following requirements must be met:
 - i) No other evidence of identity is available to the individual;
 - ii) The documents must at a minimum contain the individual's name, plus any additional information establishing the individual's identity; and
 - iii) All documents used must contain consistent identifying information.
 - iv) These documents include, but are not limited to, employer identification cards, high school and college diplomas from accredited institutions (including general education and high school equivalency diplomas), marriage certificates, divorce decrees, and property deeds/titles.
- i) Special identity rules for children. For children under 16, the following records are acceptable:
 - i) Clinic, doctor, or hospital records; or
 - ii) School records.
 - 1) The school record may include nursery or daycare records and report cards; and
 - 2) The school, nursery, or daycare record must be verified with the issuing school, nursery, or daycare.
 - 3) If clinic, doctor, hospital, or school records are not available, an affidavit may be used if it meets the following requirements:
 - a) It shall be signed under penalty of perjury by a parent or guardian;
 - b) It shall state the date and place of birth of the child; and
 - c) It cannot be used if an affidavit for citizenship was provided.
 - d) The affidavit is not required to be notarized.
 - e) An affidavit may be accepted on behalf of a child under the age of 18 in instances when school ID cards and drivers' licenses are not available to the individual until that age.
- j) Special identity rules for disabled individuals in institutional care facilities.
 - i) An affidavit may be used for disabled individuals in institutional care facilities if the following requirements are met:

- 1) It shall be signed under penalty of perjury by a residential care facility director or administrator on behalf of an institutionalized individual in the facility; and
 - 2) No other evidence of identity is available to the individual.
 - 3) The affidavit is not required to be notarized.
- k) Expired identity documents.
- i) Identity documents do not need to be current to be acceptable. An expired identity document shall be accepted as long as there is no reason to believe that the document does not match the individual.
- l) Referrals for Colorado Identification Cards
- i) An applicant or client who does not possess a Colorado driver's license or identification card shall be referred to the Department of Revenue Division of Motor Vehicles by the county department to obtain an identification card at no charge, pursuant to C.R.S. § 42-2-306(1)(a)(II).
 - ii) The referral shall be provided on county department letterhead and shall include the following:
 - 1) The name and address of the applicant or client;
 - 2) A statement that the county department requests that the Department of Revenue Division of Motor Vehicles waive the identification card fee, pursuant to C.R.S § 42-2-306(1)(a)(II).; and
 - 3) The name and contact telephone number for the county caseworker responsible for the referral.
 - iii) An applicant or client who has been referred to the Division of Motor Vehicles to obtain an identification card shall not be required to present a Colorado identification card to satisfy the identity documentation requirement at 8.100.3.H.3. The applicant or client shall have the right to use any of the documents listed under 8.100.3.H.3. to satisfy the identity documentation requirement.

4. Documentation Requirements

- a. Citizenship and identity documents may be submitted as originals, certified copies, photocopies, facsimiles, scans or other copies.
- b. Individuals who submitted notarized copies of citizenship and identity documents as part of an application or redetermination before January 1, 2008 shall not be required to submit originals or copies certified by the issuing agency for any application or redetermination processed on or after January 1, 2008.
- c. All citizenship and identity documents shall be presumed to be genuine unless the authenticity of the document is questionable.

- d. Individuals shall not be required to submit citizenship and identity documentation in person. Documents shall be accepted from a Medical Assistance applicant or client or from his or her guardian or authorized representative in person or by mail.
 - i) Individuals are strongly encouraged to use alternatives to mailing original documents to counties, such as those described in 8.100.3.H.4.e.
- e. Individuals may present original citizenship and identity documents or copies certified by the issuing agency to Medical Assistance (MA) sites, School-based Medical Assistance sites, Presumptive Eligibility (PE) sites, Federally Qualified Health Centers (FQHCs), Disproportionate Share Hospitals (DSHs), or any other location designated by the Department by published agency letter.
 - i) Staff at these locations shall make a copy of the original documents and shall complete a "Citizenship and Identity Documentation Received" form, stamp the copy, or provide other verification that identifies that the documents presented were originals. The verification shall include the name, telephone number, organization name and address, and signature of the individual who reviewed the document(s). This form, stamp, or other verification shall be attached to or directly applied to the copy.
 - ii) Upon request by the client or eligibility site, the copy of the original document with the "Citizenship and Identity Documentation Received" form, stamp, or other verification as described in 8.100.3.H.4.e. i) shall be mailed or delivered directly to the eligibility site within five business days.
- f. Counties shall accept photocopies of citizenship and identity documents from any location described in 8.100.3.H.4.e provided the photocopies include the form, stamp, or verification described in 8.100.3.H.4.e.i).
- g. Counties shall develop procedures for handling original citizenship and identity documents to ensure that these documents are not lost, damaged, or destroyed.
 - i) Upon receiving the original documents, eligibility site staff shall make a copy of the original documents and shall complete a "Citizenship and Identity Documentation Received" form, stamp the copy, or provide other verification that identifies that the documents presented were originals, as described in 8.100.3.H.4.e. i). This form, stamp, or other verification shall be attached to or directly applied to the copy.
 - ii) The original documents shall be sent by mail or returned to the individual in person within five business days of the date on which they were received.
 - iii) To limit the risk of original documents being lost, damaged, or destroyed, counties are strongly encouraged to make copies of documents immediately upon receipt and to return original documents to the individual while he or she is present.
- h. Once an individual has provided the required citizenship and identity documentation, he or she shall not be required to submit the documentation again unless:
 - i) Later evidence raises a question about the individual's citizenship or identity; or
 - ii) There is a gap of more than five years between the ending date of the individual's last period of eligibility and a subsequent application for The Medical Assistance

Program and the eligibility site has not retained the citizenship and identity documentation the individual previously provided.

5. Record Retention Requirements

- a. The eligibility site shall retain a paper or electronically scanned copy of an individual's citizenship and identity documentation, including any verification described in 8.100.3.H.4.e.i), for at least five years from the ending date of the individual's last period of Medical Assistance eligibility.

6. Name Change Provisions

- a. An individual who has changed his or her last name for reasons including, but not limited to, marriage, divorce, or court order shall not be required to produce any additional documentation concerning the name change unless:
 - i) With the exception of the last name, the personal information in the citizenship and identity documentation provided by the individual does not match in every way;
 - ii) In addition to changing his or her last name, the individual also changed his or her first name and/or middle name; or
 - iii) There is a reasonable basis for questioning whether the citizenship and identity documents belong to the same individual.

7. Reasonable Level of Assistance

- a. The eligibility site shall provide a reasonable level of assistance to applicants and clients in obtaining the required citizenship and identity documentation.
- b. Examples of a reasonable level of assistance include, but are not limited to:
 - i) Providing contact information for the appropriate agencies that issue the required documents;
 - ii) Explaining the documentation requirements and how the client or applicant may provide the documentation; or
 - iii) Referring the applicant or client to other agencies or organizations which may be able to provide further assistance.
- c. The eligibility site shall not be required to pay for the cost of obtaining required documentation.

8. Individuals Requiring Additional Assistance

- a. The eligibility site shall provide additional assistance beyond the level described in 8.100.3.H.7 to applicants and clients in obtaining the required citizenship and identity documentation if the client or applicant:
 - i) Is unable to comply with the requirements due to physical or mental impairments or homelessness; and
 - ii) The individual lacks a guardian or representative who can provide assistance.

- b. Examples of additional assistance include, but are not limited to:
 - i) Contacting any known family members who may have the required documentation;
 - ii) Contacting any known current or past health care providers who may have the required documentation; or
 - iii) Contacting other social services agencies that are known to have provided assistance to the individual.
- c. The eligibility site shall document its efforts to provide additional assistance to the client or applicant. Such documentation shall be subject to the record retention requirements described in 8.100.3.H.5.a.

9. Reasonable Opportunity Period

a. If a Medical Assistance applicant does not have the required documentation, he or she must be given a reasonable opportunity period to provide the required documentation. The reasonable opportunity period will begin as of the date of the Notice of Action. The required documentation must be received within the reasonable opportunity period. If the applicant does not provide the required documentation within the reasonable opportunity period, then the applicant's Medical Assistance benefits shall be terminated.

b. The reasonable opportunity period is 90 calendar days if unable to verify proof of citizenship/identity and applies to MAGI, Adult, and Buy-In Programs:

i) For the purpose of this section only, MAGI Programs for persons covered pursuant to 8.100.4.G or 8.100.4.I, include the following:

Commonly Used Program Name	Rule Citation
Children's Medical Assistance	8.100.4.G.2
Parent and Caretaker Relative Medical Assistance	8.100.4.G.3
Adult Medical Assistance	8.100.4.G.4
Pregnant Women Medical Assistance	8.100.4.G.5
Transitional Medical Assistance	8.100.4.I.1-5

ii) For the purpose of this section only, Adult and Buy-In Programs for persons covered pursuant to 8.100.3.F, 8.100.6.P, 8.100.6.Q, or 8.715 include the following:

Commonly Used Program Name	Rule Citation
Old Age Pension A (OAP-A)	8.100.3.F.1.c
Old Age Pension B (OAP-B)	8.100.3.F.1.c
Qualified Disabled Widow/Widower	8.100.3.F.1.e
Pickle	8.100.3.F.1.e
Long-Term Care	8.100.3.F.1.f-h
Medicaid Buy-In Program for Working Adults with Disabilities	8.100.6.P
Medicaid Buy-In Program for Children with Disabilities	8.100.6.Q
Breast and Cervical Cancer Program (BCCP)	8.715

10. Good Faith Effort

- a. In some cases, a Medical Assistance client or applicant may not be able to obtain the required documentation within the applicable reasonable opportunity period. If the client or applicant is making a good faith effort to obtain the required documentation, then the reasonable opportunity period should be extended. The amount of time given should be determined on a case-by-case basis and should be based on the amount of time the individual needs to obtain the required documentation.

Examples of good faith effort include, but are not limited to:

- i) Providing verbal or written statements describing the individual's effort at obtaining the required documentation;
- ii) Providing copies of emails, letters, applications, checks, receipts, or other materials sent or received in connection with a request for documentation; or
- iii) Providing verbal or written statements of the individuals' efforts at identifying people who could attest to the individual's citizenship or identity, if citizenship and/or identity are included in missing documentation.

An individual's verbal statement describing his or her efforts at securing the required documentation should be accepted without further verification unless the accuracy or truthfulness of the statement is questionable. The individual's good faith efforts should be documented in the case file and are subject to all record retention requirements.

8.100.3.Q. Continuous Eligibility (CE) for Medical Assistance programs

1. Continuous eligibility applies to children under age 19, who through an eligibility determination, reassessment or redetermination, are found eligible for a Medical Assistance program. The continuous eligibility period may last for up to 12 months.

- a. The continuous eligibility period applies without regard to changes in income or other factors that would otherwise cause the child to be ineligible.
 - i) A 14-day no fault period shall begin on the date the child is determined eligible for Medical Assistance. During the 14-day period, any changes to income or other factors made to the child's case during the 14-day no fault period may change his or her eligibility for Medical Assistance.
- b. Exception: A child's continuous eligibility period will end effective the earliest possible month if any of the following occur:
 - i) Child is deceased
 - ii) Becomes an inmate of a public institution
 - iii) The child is no longer part of the Medical Assistance required household
 - iv) Is no longer a Colorado resident
 - v) Is unable to be located based on evidence or reasonable assumption
 - vi) Requests to be withdrawn from continuous eligibility

- vii) Fails to provide documentation during a reasonable opportunity period as specified in section [8.100.3.G.3](#) and 8.100.3.H.9
- viii) Fails to provide a reasonable explanation or paper documentation when self-attested income is not reasonably compatible with income information from an electronic data source, by the end of the ~~3090~~-day reasonable opportunity period. This exception only applies the first-time income is verified following an initial eligibility determination or an annual redetermination.

2. The continuous eligibility period will begin on the first day of the month the application is received or from the date all criteria is met. Continuous eligibility is applicable to children enrolled in the following Medical Assistance programs:

- a. MAGI-Medical Assistance, program as specified in section 8.100.4.G.2
- b. SSI Mandatory, as specified in section 8.100.6.C
 - i.) When a child is no longer eligible for SSI Mandatory they will be categorized as eligible within the MAGI-Child category for the remainder of the eligibility period.
- c. Long- Term Care services
 - i.) When a child is no longer eligible for Long-Term Care services they will be categorized as eligible within the MAGI- Child category for the remainder of the eligibility period.
- d. Medicaid Buy-In program specified in section 8.100.6.Q
 - i) Exception: Enrollment will be discontinued if there is a failure to pay premiums
- e. Pickle
- f. Disabled Adult Child (DAC)

3. Children, under the age of 19, no longer enrolled in Foster Care Medicaid will be eligible for the MAGI-Medical Assistance program. The continuous eligibility period will begin the month the child is no longer enrolled in Foster Care Medicaid as long as they meet one of the following conditions:

- a. Begin living with other Relatives
- b. Are reunited with Parents
- c. Have received guardianship

8.100.4 MAGI Medical Assistance Eligibility [Eff. 01/01/2014]

8.100.4.C. MAGI Methodology for Income Calculation

1. For an in depth treatment of gross income, refer to 26 U.S.C. § 61, which is hereby incorporated by reference. The incorporation of 26 U.S.C. § 61 (2014) excludes later amendments to, or editions of, the referenced material. Pursuant to § 24-4-103(12.5), C.R.S., the Department maintains copies of this incorporated text in its entirety, available for public inspection during regular business hours at: Colorado Department of Health Care Policy and Financing, 1570 Grant Street, Denver CO 80203. Certified copies of incorporated materials are provided at cost upon request. Except as otherwise provided, pursuant to 26 U.S.C. § 61 gross income means all income from all derived sources, The Modified Adjusted Gross Income calculation for the purposes of determining a household's financial eligibility for Medical Assistance shall consist of, but is not limited to, the following:

a. Earned Income:

- i) Wages, salaries, tips;
- ii) Gross income derived from business;
- iii) Gains derived from dealings in property;
- iv) Distributive share of partnership gross income (not a limited partner);
- v) Compensation for services, including fees, commissions, fringe benefits and similar items; and
- vi) Taxable private disability income.

b. Unearned Income:

- i) Interest (includes tax exempt interest);
- ii) Rents;
- iii) Royalties;
- iv) Dividends;
- v) Alimony received counts as unearned income if the divorce or legal separation is executed on or before December 31, 2018. Alimony received will not be countable income if the divorce or legal separation is modified or executed on or after January 1, 2019;
- vi) Pensions and annuities;
- vii) Income from life insurance and endowment contracts;
- viii) Income from discharge of indebtedness;
- ix) Income in respect of a decedent;
- x) Income from an interest in an estate or trust;
- xi) Social Security (SSA) income; and
- xii) Distributive share of partnership gross income (limited partner);

xiii) Capital gains;

xiv) Lottery/Gambling Winnings;

1) If less than \$79,999 winnings are counted as income in the month received.

2) If over \$80,000 but less than \$90,000 it is counted as income and it is divided equally between two months.

3) For every additional \$10,000 over \$90,000, one month is added, and divided equally and counted as income for each month.

4) Lottery/gambling winnings of an individual will continue to count only in the month received in determining the eligibility for the members of their household.

xv) Student loan debt that is discharged, forgiven, or cancelled is generally treated as taxable income to the borrower, with certain exceptions.

1) This debt will not be considered income for the borrower in the event of death or permanent and total disability of the student (the borrower and the student may or may not be the same person) if discharged during tax years 2018 through 2025.

2) This debt will not be considered countable income for the borrower if discharged, forgiven, or cancelled under the following programs (but not limited to):

a) Public Service Loan Forgiveness program;

b) Certain teacher loan forgiveness programs;

c) Healthcare loan forgiveness programs; and

d) Loans discharged under the Closed School discharge process.

c. Additional Income: In addition to the types of income identified in section 8.100.4.C.1.a-b., the following income is included in the MAGI calculation.

i) Any tax exempt interest income.

ii) Untaxed foreign wages and salaries.

iii) Social Security Title II Benefits (Old Age, Disability and Survivor's benefits).

d. The following are Income exclusions:

i) An amount received as a lump sum is counted as income only in the month received;

ii) Scholarships, awards, or fellowship grants used for educational purposes and not for living expenses;

- iii) Child support received;
 - iv) Worker's Compensation;
 - v) Supplemental Security Income (SSI);
 - vi) Veteran's Benefits;
 - vii) The federal Coronavirus Aid, Relief, and Economic Security (CARES) Act Recovery Rebate, also known as the COVID-19 Economic Stimulus, shall be exempt from consideration as income.
 - viii) Federal Pandemic Unemployment Compensation (FPUC) program, which provides an extra \$600.00 a week for qualified individuals, is exempt as countable unearned income.
 - ix) American Indian/Alaskan Native income exceptions listed at 42 C.F.R. § 435.603(e) (2012) is hereby incorporated by reference. The incorporation of 42 C.F.R. § 435.603(e) (2012) excludes later amendments to, or editions of, the referenced material. Pursuant to § 24-4-103(12.5), C.R.S., the Department maintains copies of this incorporated text in its entirety, available for public inspection during regular business hours at: Colorado Department of Health Care Policy and Financing, 1570 Grant Street, Denver, CO 80203. Certified copies of incorporated materials are provided at cost upon request.
- e. Allowable Deductions: For an in-depth treatment of allowable deductions from gross income, please refer to 26 U.S.C. 62, which is hereby incorporated by reference. The incorporation of 26 U.S.C. 62 (2014) excludes later amendments to, or editions of, the referenced material. Pursuant to § 24-4-103(12.5), C.R.S., the Department maintains copies of this incorporated text in its entirety, available for public inspection during regular business hours at: Colorado Department of Health Care Policy and Financing, 1570 Grant Street, Denver CO 80203. Certified copies of incorporated materials are provided at cost upon request.

The following deductions can be subtracted from an individual's taxable gross income, in order to calculate the Adjusted Gross Income (AGI) including (but not limited to):

- i) Student loan interest deductions;
- ii) Certain Self-employment expenses SEP, SIMPLE and qualified plans, and health insurance deductions;
- iii) Deductible part of self-employment tax;
- iv) Health savings account deduction;
- v) Certain business expenses of reservists, performing artist, and fee-basis government officials;
- vi) Reimbursed expenses of employees;
- vii) Moving expenses for active duty military who are moving due to a permanent change of station;

- viii) IRA deduction: Regular Individual Retirement Account (IRA) contributions claimed on a federal income tax return and which does not exceed the IRA contributions limits; (Pre-tax contributions to a 401(k) or 403(b) retirement plan are excluded from earned income);
- ix) Penalty on early withdrawal of savings;
- x) Domestic production activities deduction;
- xi) Alimony paid can be deducted only if the divorce or legal separation is executed on or before December 31, 2018. It cannot be deducted if the divorce or separation is modified or executed on or after January 1, 20019-;
- xii) Certain educator expenses; ~~and~~
- xiii) Certain pre-tax contributions; ~~;~~
- xiv) Net operating losses; and
- xv) Capital losses.

f. Income of children and tax dependents:

- i) The income of a child who is included in the household of their natural, adopted, or step parent will not be included in the household income unless that child has income above the tax filing threshold..
 - 1) Income from Title II Social Security benefits and Tier I Railroad benefits are excluded when determining if a child is required to file taxes.
- ii) The income of a person, other than a child or spouse, who expects to be claimed as a tax dependent will not be included in the household income of the taxpayer unless that tax dependent has income above the tax filing threshold.
 - 1) Income from Title II Social Security benefits and Tier I Railroad benefits are excluded when determining if a tax dependent is required to file taxes.
- ii) The income of a child or tax dependent who does not live with their natural, adopted, or step parent will always count towards the determination of their own eligibility, even if the child's or tax dependent's income is below the tax filing threshold.

2. Income verifications: When discrepancies arise between self-attested income and electronic data source results, the applicant shall receive every a reasonable opportunity to establish his/her financial eligibility through the test for reasonable compatibility, by providing a reasonable explanation of the discrepancy, or by providing paper documentation within the in accordance with this section. For Reasonable Opportunity Period (ROP) of 30 calendar days please see section 8.100.3.H.9.

- a. Income information obtained through an electronic data source shall be considered reasonably compatible with income information provided by or on behalf of an applicant in the following circumstances:

- i) If the amount attested by the applicant and the amount reported by an electronic data source are both below the applicable MAGI Medical Assistance program income standard ~~for the requested program~~, that income shall be determined reasonably compatible and the applicant shall be determined eligible.
 - ii) If the amount attested by the applicant is below the applicable MAGI Medical Assistance program income standard ~~for that program~~, but the amount reported by the electronic data source is above, and the difference is within the reasonable compatibility threshold percentage of 20%, the income shall be determined reasonably compatible and the applicant shall be determined eligible.
 - iii) If both amounts are above the applicable MAGI Medical Assistance program income standard ~~for that program~~, the income shall be determined reasonably compatible, and the applicant shall continue to be determined eligible during the federal Coronavirus COVID-19 Public Health Emergency.
 - b. If income information provided by or on behalf of an applicant is not determined reasonably compatible with income information obtained through an electronic data source, a reasonable explanation of the discrepancy will not be requested during the federal Coronavirus COVID-19 Public Health Emergency. When the federal COVID-19 Public Health Emergency has ended, a reasonable explanation will be requested from the member.
 - i) During the federal Coronavirus COVID-19 public health emergency the Department may request paper documentation when the Department does not find income to be reasonably compatible. If the member does or does not provide paper documentation they will remain eligible during the public health emergency period.
- 3. Self-Employment – If the applicant is self-employed the ledger included in the Single Streamlined Application shall be sufficient verification of earnings, unless questionable.
- 4. Budget Periods for MAGI-based Income determination – The financial eligibility of applicants for Medical Assistance shall be determined based on current or previous monthly household income and family size.
 - a. Applicants who are found financially ineligible based on current or previous monthly household income and family size, and whose household has earned income from self-employment, seasonal employment, and/or commission-based employment, shall have their financial eligibility determined using annualized self-employment, seasonal employment, and commission-based employment income.
- 5. If an applicant does not meet the financial eligibility requirements for Medical Assistance based on MAGI, but meets all other eligibility requirements, the applicant shall be found eligible for MAGI Medical Assistance if the applicant's income, as calculated using the methodology for determining eligibility for Advanced Premium Tax Credits or Cost Sharing Reductions through the marketplace, is below 100% of the federal poverty level.

8.100.5. Aged, Blind, and Disabled, Long Term Care, and Medicare Savings Plan Medical Assistance General Eligibility

8.100.5.B. Verification Requirements

1. The particular circumstances of an applicant will dictate the appropriate documentation needed for a complete application. The following items shall be verified for individuals applying for Medical Assistance:
 - a. Social Security Number: Each individual requesting assistance on the application shall provide a Social Security Number (SSN), or each shall submit proof of an application to obtain an SSN, unless they qualify for an exception listed in 8.100.3.I.1.b. Individuals who qualify for an exception must not be required to provide an SSN.
 - i) Due to the Coronavirus COVID-19 Public Health Emergency, at application, self-attestation is acceptable for SSN criteria, with the exception of verification of citizenship and immigration status. At the end of the COVID-19 Public Health Emergency, verification for SSN eligibility criteria will be required.
 - 1) Applicants who meet the criteria for any categorical Medical Assistance programs, but do not meet the federal and state criteria of citizenship and immigration status are only eligible to receive emergency medical services.
 - b. Verification of citizenship and identity as outlined in the section 8.100.3.H under Citizenship and Identity Documentation Requirements.
 - c. Earned income may be self-declared by an individual and verified by the Income and Eligibility Verification System (IEVS). Individuals who provide self-declaration of earned income must also provide a Social Security Number for wage verification purposes. If a discrepancy occurs between self-declared income and IEVS wage data reports, IEVS wage data will be used to determine eligibility. An individual may dispute IEVS wage data by submitting all wage verification for all months in which there is a wage discrepancy.

When discrepancies arise between self-attested income and electronic data source results, the applicant shall receive ~~every a~~ reasonable opportunity to establish his/her financial eligibility through the test for reasonable compatibility, by providing a reasonable explanation of the discrepancy, or by providing paper documentation ~~within accordance with this section~~ the For Reasonable Opportunity Period (ROP) of 30 calendar days. ~~please see section 8.100.3.H.9.~~

Income information obtained through an electronic data source shall be considered reasonably compatible with income information provided by or on behalf of an applicant in the following circumstances:

- i) If the amount attested by the applicant and the amount reported by an electronic data source are both below the applicable Medical Assistance program income standard ~~for the requested program~~, that income shall be determined reasonably compatible and the applicant shall be determined eligible.
- ii) If the amount attested by the applicant is below the applicable Medical Assistance program income standard ~~for that program~~, but the amount reported by the electronic data source is above, and the difference is within the reasonable compatibility threshold percentage of 20%, the income shall be determined reasonably compatible and the applicant shall be determined eligible.
- iii) If both amounts are above the applicable Medical Assistance program income standard ~~for that program~~, the income shall be determined reasonably

compatible, and the applicant shall continue to be determined eligible during the federal Coronavirus COVID-19 Public Health Emergency.

If income information provided by or on behalf of an applicant is not determined reasonably compatible with income information obtained through an electronic data source, a reasonable explanation of the discrepancy will not be requested due to the federal COVID-19 Public Health Emergency. When the federal Public Health Emergency has ended, a reasonable explanation will be requested from the member.

- iv) During the federal Coronavirus COVID-19 public health emergency the Department may request paper documentation when the Department does not find income to be reasonably compatible. If the member does or does not provide paper documentation they will remain eligible during the public health emergency period.

If the applicant is self-employed, ledgers are sufficient for verification of earnings, if a ledger is not available, receipts are acceptable. The ledger included in the Medical Assistance application is sufficient verification of earnings, unless questionable. If an individual cannot provide verification through self-declaration, income shall be verified by wage stubs, written documentation from the employer stating the employees' gross income or a telephone call to an employer. Applicants may request that communication with their employers be made in writing.

As of CBMS implementation, estimated earned income shall be used to determine eligibility if the applicant/client provides less than a full calendar month of wage stubs for the application month. A single recent wage stub shall be sufficient if the applicant's income is expected to be the same amount for the month of application. Written documentation from the employer stating the employees' gross income or a telephone call to an employer, if the applicant authorizes the telephone call shall also be acceptable verification of earned income. Verification of earned income received during the month prior to the month of application shall be acceptable if the application month verification is not yet available. Actual earned income shall be used to determine eligibility if the client provides verification for the full calendar month.

- v) During the federal COVID-19 Public Health Emergency, all earned income and self-employment may be reported by self-attestation. At the end of the federal COVID-19 Public Health Emergency, proof of any unverified income shall be provided.
- d. Verification of all unearned income shall be provided if the unearned income was received in the month for which eligibility is being determined or during the previous month. If available, information that exists in another case record or verification system shall be used to verify unearned income.
 - i) During the federal COVID-19 Public Health Emergency, all unearned income may be reported by self-attestation. At the end of the federal COVID-19 Public Health Emergency, proof of any unverified income shall be provided.
 - e. Verification of all resources shall be provided if the resources were available to the applicant in the month for which eligibility is being determined.

Resource information that is verified through an electronic data source, such as the Asset Verification Program, shall be a valid verification. Supplemental physical verifications for the same resource is not required unless further information is needed for clarification.

- i) During the federal COVID-19 Public Health Emergency, all resources may be reported by self-attestation. At the end of the federal COVID-19 Public Health Emergency, proof of any unverified resources shall be provided.
- f. Immigrant registration cards or papers, if applicable, to determine if the client is eligible for full Medical Assistance benefits. If an applicant does not provide this, he/she shall only be eligible for emergency Medical Assistance if they meet all other eligibility requirements.
- g. Additional verification-If the requested verification is submitted by the applicant, no other additional verification shall be required unless the submitted verification is found to be questionable on the basis of fact.
- h. The determination that information is questionable shall be documented in the applicant's case file and CBMS case comments.

8.100.5.F. Income Requirements

1. This section reviews how income is looked at for the ABD and Long Term Care Medical Programs and determining premiums for the Medicaid Buy-In Program for Working Adults with Disabilities. For more general income information and income types refer to the Medical Assistance General Eligibility Requirements section 8.100.3.
2. Income for the ABD Medical Programs eligibility is income which is received by an individual or family in the month in which they are applying for or receiving Medical Assistance, or the previous month if income for the current month is not yet available to determine eligibility.
3. A self-declared common law spouse retains the same financial responsibility as a legally married spouse. Once self-declared as married under the common law, financial responsibility remains unless legal separation or divorce occurs. If two persons live together, but are not married to each other, neither one has the legal responsibility to support the other. This is not changed by the fact that the unmarried individuals may share a common child.
4. Earned income is countable as income in the month received and a countable resource the following month. Earned Income includes the following:
 - a. Wages, which include salaries, commissions, bonuses, severance pay, and any other special payments received because of employment;
 - b. Net earnings from self-employment;
 - c. Payments for services performed in a sheltered workshop or work activities center;
 - d. Certain Royalties and honoraria.
5. Unearned income is the gross amount received in cash or kind that is not earned from employment or self-employment.

Unearned income is countable as income in the month received and any unspent amount is a countable resource the following month. Unearned income includes, but is not limited to, the following:

- a. Death benefits, reduced by the cost of last illness and burial;
- b. Prizes and awards;
- c. Gifts and inheritances;
- d. Interest payments on promissory notes established on or after March 1, 2007;
- e. Interest or dividend payments received from any resources;
- f. Lump sum payments from workers' compensation, insurance settlements, etc.
- g. Dividends, royalties or other payments from mineral rights or other resources listed for sale within the resource limits
- h. Income from annuities that meet requirements for exclusion as a resource

i. Lottery/Gambling winnings

ii. Pensions and other period payments, such as:

- i) Private pensions or disability benefits;
- ii) Social Security benefits (Retirement, survivors, and disability);
- iii) Workers' Compensation payments;
- iv) Railroad retirement annuities;
- v) Unemployment insurance payments;
- vi) Veterans benefits other than Aid and Attendance (A&A) and Unusual Medical Expenses (UME);~~and~~
- vii) Alimony and support payments.

kj. Support and maintenance in kind - The support and maintenance in kind amount should not be greater than one third of the Federal Benefit Rate (FBR). Use the Presumed Maximum Value (PMV) of 1/3 of the recipient's portion of the rent to determine the support and maintenance in kind amount. Use one third of the FBR if an amount is not declared by the client.

6. For the purpose of determining eligibility for the Long Term Care and Aged, Blind, and Disabled Medical Assistance categories the following shall be exempt from consideration as either income or resources:
- a. A bona fide loan. Bona fide loans are loans, either private or commercial, which have a repayment agreement. Declaration of such loans is sufficient verification.
 - b. Benefits received under Title VII, Nutrition Program for the Elderly, of the Older Americans Act.
 - c. Title XVI (SSI) or Title II (Retirement Survivors or Disability Insurance) retroactive payments (lump sum) for nine months following receipt and the remainder countable as a resource thereafter.

- d. The value of supplemental food assistance received under the special food services program for children provided for in the National School Lunch Act and under the Child Nutrition Act, including benefits received from the special supplemental food program for women, infants and children (WIC).
- e. Home produce utilized for personal consumption.
- f. Payments received under Title II of the Uniform Relocation Assistance and Real Property Acquisition Policies Act; relocation payments to a displaced homeowner toward the purchase of a replacement dwelling are considered exempt for up to 6 months.
- g. The value of any assistance paid with respect to a dwelling unit is excluded from income and resources if paid under:
 - i) Experimental Housing Allowance Program (EHAP) payments made by HUD under section 23 of the U.S. Housing Act.
 - ii) The United States Housing Act of 1937 (§ 1437 et seq. of 42 U.S.C.);
 - iii) The National Housing Act (§ 1701 et seq. of 12 U.S.C.);
 - iv) Section 101 of the Housing and Urban Development Act of 1965 (§ 1701s of 12 U.S.C., § 1451 of 42 U.S.C.);
 - v) Title V of the Housing Act of 1949 (§ 1471 et seq. of 42 U.S.C.); or
 - vi) Section 202(h) of the Housing Act of 1959.
- h. Payments made from Indian judgment funds and tribal funds held in trust by the Secretary of the Interior and/or distributed per capita; and initial purchases made with such funds. (Public Law No 98-64 and Public Law No. 97-458).
- i. Distributions from a native corporation formed pursuant to the Alaska Native Claims Settlement Act (ANCSA) which are in the form of: cash payments up to an amount not to exceed \$ 2000 per individual per calendar year; stock; a partnership interest; or an interest in a settlement trust. Cash payments, up to \$ 2000, received by a client in one calendar year which is retained into subsequent years is excluded as income and resources; however, cash payments up to \$ 2000 received in the subsequent year would be excluded from income in the month(s) received but counted as a resource if retained beyond that month(s).
- j. Assistance from other agencies and organizations.
- k. Major disaster and emergency assistance provided to individuals and families, and comparable disaster assistance provided to states, local governments and disaster assistance organizations shall be exempt as income and resources in determining eligibility for Medical Assistance.
- l. Payments received for providing foster care.
- m. Payments to volunteers serving as foster grandparents, senior health aids, or senior companions, and to persons serving in the Service Corps of Retired Executives (SCORE) and Active Corps of Executives (ACE) and any other program under Title I (VISTA) when the value of all such payments adjusted to reflect the number of hours such volunteers

are serving is not equivalent to or greater than the minimum wage, and Title II and Title III of the Domestic Volunteer Services Act.

- n. The benefits provided to eligible persons or households through the Low Income Energy Assistance (LEAP) Program.
- o. Training allowances granted by the Workforce Investment Act (WIA) to enable any individual whether dependent child or caretaker relative, to participate in a training program
- p. Payments received from the youth incentive entitlement pilot projects, the youth community conservation and improvement projects, and the youth employment and training programs under the Youth Employment and Demonstration Project Act.
- q. Social Security benefit payments and the accrued amount thereof to a client when an individual plan for self-care and/or self-support has been developed. In order to disregard such income and resources, it shall be determined that (1) SSI permits such disregard under such developed plan for self-care-support goal, and (2) assurance exists that the funds involved will not be for purposes other than those intended.
- r. Monies received pursuant to the "Civil Liberties Act of 1988" P.L. No. 100-383, (by eligible persons of Japanese ancestry or certain specified survivors, and certain eligible Aleuts).
- s. Payments made from the Agent Orange Settlement Fund or any fund established pursuant to the settlement in the In Re Agent Orange product liability litigation, M.D.L. No 381 (E.D.N.Y).
- t. A child receiving subsidized adoption funds shall be excluded from the Medical Assistance budget unit and his income shall be exempt from consideration in determining eligibility, unless such exclusion results in ineligibility for the other members of the household.
- u. The Earned Income Tax Credit (EIC). EIC shall also be exempt as resources for the month it is received and for the following month.
- v. Any money received from the Radiation Exposure Compensation Trust Fund, Including the Energy Employees Occupational Illness Compensation Program Act, pursuant to P.L. No. 101-426 as amended by P.L. No. 101-510.
- w. Reimbursement or restoration of out-of-pocket expenses. Out-of-pocket expenses are actual expenses for food, housing, medical items, clothing, transportation, or personal needs items.
- x. Payments to individuals because of their status as victims of Nazi persecution pursuant to Public Law No. 103-286.
- y. General Assistance, SSI, OAP-A and cash assistance under the Temporary Assistance to Needy Families (TANF) funds.
- z. All wages paid by the United States Census Bureau for temporary employment related to the decennial Census.
- aa. Any grant or loan to an undergraduate student for educational purposes made or insured under any programs administered by the Commissioner of Education (Basic Education

Opportunity Grants, Supplementary Education Opportunity Grants, National Direct Student Loans and Guaranteed Student Loans), Pell Grant Program, the PLUS Program, the BYRD Honor Scholarship programs and the College Work Study Program.

- bb. Any portion of educational loans and grants obtained and used under conditions that preclude their use for current living cost (need-based).
- cc. Financial assistance received under the Carl D. Perkins Vocational and Applied Technology Education Act that is made available for attendance cost shall not be considered as income or resources. Attendance cost includes tuition, fees, rental or purchase of equipment, materials or supplies required of all students in the same course of study, books, supplies, transportation, dependent care and miscellaneous personal expenses of students attending the institution on at least a half-time basis, as determined by the institution.
- dd. The additional unemployment compensation of \$25 a week enacted through the American Recovery and Reinvestment Act of 2009.

DO NOT PUBLISH THIS PAGE

Title of Rule: Revision to the Medical Assistance Act Rule concerning Home Health Providers
Rule Number: MSB 20-11-30-A
Division / Contact / Phone: Health Programs / Russ Zigler / 303-866-5927

SECRETARY OF STATE

RULES ACTION SUMMARY AND FILING INSTRUCTIONS

SUMMARY OF ACTION ON RULE(S)

1. Department / Agency Name: Health Care Policy and Financing / Medical Services Board

2. Title of Rule: MSB 20-11-30-A, Revision to the Medical Assistance Act Rule concerning Home Health Providers

3. This action is an adoption of: an amendment

4. Rule sections affected in this action (if existing rule, also give Code of Regulations number and page numbers affected):

Sections(s) 8.520.1.N, 8.520.1.Q, 8.520.5.B, 8.520.5.C, 8.520.7.D, and 8.520.8.E, 8.520.11.B Colorado Department of Health Care Policy and Financing, Staff Manual Volume 8, Medical Assistance (10 CCR 2505-10).

5. Does this action involve any temporary or emergency rule(s)? No
If yes, state effective date: 11/13/2020
Is rule to be made permanent? (If yes, please attach notice of hearing). Yes

PUBLICATION INSTRUCTIONS*

Replace the current text at 8.520.1.N with the proposed text beginning at 8.520.1.N through the end of 8.520.1.N. Replace the current text at 8.520.1.Q with the proposed text beginning at 8.520.1.Q through the end of 8.520.1.Q. Replace the current text at 8.520.5.B.10 with the proposed text beginning at 8.520.5.B.10 through the end of 8.520.5.B.10. Replace the current text at 8.520.5.B.13 with the proposed text beginning at 8.520.5.B.13 through the end of 8.520.5.B.13. Replace the current text at 8.520.5.C.1.c with the proposed text beginning at 8.520.5.C.1.c through the end of 8.520.5.C.1.c. Replace the current text at 8.520.7.D.1 with the proposed text beginning at 8.520.7.D.1 through the end of 8.520.7.D.4. Replace the current text at 8.520.8.E with the proposed text beginning at 8.520.8.E through the end of 8.520.8.E.2.d.

*to be completed by MSB Board Coordinator

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Replace the current text at 8.520.11.B with the proposed text beginning at 8.520.11.B through the end of 8.520.11.B.1. This rule is effective March 15, 2021.

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Title of Rule: Revision to the Medical Assistance Act Rule concerning Home Health Providers
Rule Number: MSB 20-11-30-A
Division / Contact / Phone: Health Programs / Russ Zigler / 303-866-5927

STATEMENT OF BASIS AND PURPOSE

1. Summary of the basis and purpose for the rule or rule change. (State what the rule says or does and explain why the rule or rule change is necessary).

This rule revision aligns the home health services rule with the federal Coronavirus Aid, Relief, and Economic Security (CARES) Act, and federal regulation, by adding nurse practitioners, clinical nurse specialists, and physician assistants to the definition of "ordering physician." "Ordering Physician", in turn, is changed to "Ordering Practitioner."

2. An emergency rule-making is imperatively necessary

to comply with state or federal law or federal regulation and/or
 for the preservation of public health, safety and welfare.

Explain:

This rule revision is imperatively necessary to align the home health services rule with the federal Coronavirus Aid, Relief, and Economic Security (CARES) Act, and federal regulations, by adding nurse practitioners, clinical nurse specialists, and physician assistants to the definition of "ordering physician."

3. Federal authority for the Rule, if any:

CARES Act, PL. 116-136 § 3708, March 27, 2020, 134 Stat 281; 42 CFR 440.70(a)(2) (2020)

4. State Authority for the Rule:

Sections 25.5-1-301 through 25.5-1-303, C.R.S. (2020);
CRS § 25.5-5-202(l) (2019)

Initial Review
Proposed Effective Date

03/15/21

Final Adoption
Emergency Adoption

01/08/21

DOCUMENT #02

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Title of Rule: Revision to the Medical Assistance Act Rule concerning Home Health Providers

Rule Number: MSB 20-11-30-A

Division / Contact / Phone: Health Programs / Russ Zigler / 303-866-5927

REGULATORY ANALYSIS

1. Describe the classes of persons who will be affected by the proposed rule, including classes that will bear the costs of the proposed rule and classes that will benefit from the proposed rule.

Clients receiving home health services, and the providers of such services, will be affected by the proposed rule. Both classes will benefit from the proposed rule, which expands access to care by allowing a broader range of providers to render home health services.

2. To the extent practicable, describe the probable quantitative and qualitative impact of the proposed rule, economic or otherwise, upon affected classes of persons.

Clients will have access to a broader range of providers, increasing access to care and provider choice. Home health providers may utilize a broader range of health care practitioners to render services.

3. Discuss the probable costs to the Department and to any other agency of the implementation and enforcement of the proposed rule and any anticipated effect on state revenues.

The Department anticipates that aligning the definition of ordering physician with federal regulation by adding: nurse practitioners, clinical nurse specialists, and physician assistants; will not result in any cost to the Department or any other agency. The Department assumes that this rule change does not impact the number of clients approved or increase the amount of services approved since these new ordering practitioners would not be approving any additional services.

4. Compare the probable costs and benefits of the proposed rule to the probable costs and benefits of inaction.

The benefit of the proposed rule is aligning Department rule with federal statute and regulation. There are no known costs of the proposed rule. The cost of inaction is misalignment between Department rule and federal statute and regulation. There are no benefits to inaction.

5. Determine whether there are less costly methods or less intrusive methods for achieving the purpose of the proposed rule.

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There are no less costly methods or less intrusive methods for aligning Department rule with federal statute and regulation.

6. Describe any alternative methods for achieving the purpose for the proposed rule that were seriously considered by the Department and the reasons why they were rejected in favor of the proposed rule.

There are no alternative methods for aligning Department rule with federal statute and regulation.

8.520 HOME HEALTH SERVICES

8.520.1. Definitions

8.520.1.N. Ordering ~~Physician-Practitioner~~ means the client's primary care physician, nurse practitioner, clinical nurse specialist, physician assistant, or other physician specialist. For clients in a hospital or nursing facility, the Ordering ~~Physician-Practitioner~~ is the physician appropriate qualified personnel responsible for writing discharge orders until such time as the client is discharged. This definition may include an alternate physician-practitioner authorized by the Ordering ~~Physician-Practitioner~~ to care for the client in the Ordering ~~Physician's-Practitioner's~~ absence.

...

8.520.1.Q. Plan of Care means a coordinated plan developed by the Home Health Agency, as ordered by the Ordering ~~Physician-Practitioner~~ for provision of services to a client at his or her residence, and periodically reviewed and signed by the physician-practitioner in accordance with Medicare requirements. This shall be written on the CMS-485 ("485") or a document that is identical in content, specific to the discipline completing the plan of care.

...

8.520.5.B. Certified Nurse Aide Services

...

10. The usual frequency of all tasks is as ordered by the Ordering ~~Physician-Practitioner~~ on the Plan of Care unless otherwise noted.

...

13. Certified Nurse Aide Limitations

- a. In accordance with the Colorado Nurse Aide Practice Act, a CNA shall only provide services that have been ordered on the Home Health Plan of Care as written by the Ordering Physician-Practitioner.

...

8.520.5.C. Therapy Services

1. Therapies are only covered:

- a. In acute home health care; or
- b. Clients 20 years of age or younger may receive long-term home health therapy when services are medically necessary.

- c. When the client's Ordering ~~Physician-Practitioner~~ prescribes therapy services, and the therapist is responsible for evaluating the client and creating a treatment plan with exercises in accordance with practice guidelines.

...

8.520.7.D. Plan of Care Requirements

1. The client's Ordering ~~Physician-Practitioner~~ shall order Home Health Services in writing, as part of a written Plan of Care. The written Plan of Care shall be updated every 60 calendar days but need not be provided to the Department or its Designee unless the client's status has changed significantly, a new PAR is needed, or if requested by the Department or its Designee.
2. The initial assessment or continuation of care assessments shall be completed by a registered nurse, or by a physical therapist, occupational therapist or speech therapist when no skilled nursing needs are required. The assessment shall be utilized to develop the Plan of Care with provider input and oversight. The written Plan of Care and associated documentation shall be used to complete the CMS-485 (or a document that is identical in content) and shall include:
 - a. Identification of the ~~attending physician~~Ordering Practitioner;
 - b. ~~Physician-Ordering Practitioner~~ orders;
 - c. Identification of the specific diagnoses, including the primary diagnosis, for which Medicaid Home Health Services are requested.
 - d. The specific circumstances, client medical condition(s) or situation(s) that require services to be provided in the client's residence rather than in a ~~physician's~~ Ordering Practitioner's office, clinic or other outpatient setting including the availability of natural supports and the client's living situation;
 - e. A complete list of supplements, and medications, both prescription and over the counter, along with the dose, the frequency, and the means by which the medication is taken;
 - f. A complete list of the client's allergies;
 - g. A list of all non-routine durable medical equipment used by the client;
 - h. A list of precautions or safety measures in place for the client, as well as functional limitations or activities permitted by the client's qualified physician;
 - i. A behavioral plan when applicable. Physical Behavioral Interventions, such as restraints, shall not be included in the home health Plan of Care;
 - j. A notation regarding the client's ~~physician~~Ordering Practitioner-ordered dietary (nutritional) requirements and restrictions, any special considerations, other restrictions or nutritional supplements;
 - k. The Home Health Agency shall indicate a comprehensive list of the amount, frequency, and expected duration of provider visits for each discipline ordered by the client's ~~physician~~Ordering Practitioner, including:

- i) The specific duties, treatments and tasks to be performed during each visit;
 - ii) All services and treatments to be provided on the Plan of Care;
 - 1) Treatment plans for physical therapy, occupational therapy and speech therapy may be completed on a form designed specifically for therapy Plans of Care; and
 - iii) Specific situations and circumstances that require a PRN visit, if applicable.
 - l. Current clinical summary of the client's health status, including mental status, and a brief statement regarding homebound status of the client;
 - m. The client's prognosis, goals, rehabilitation potential and where applicable, the client's specific discharge plan;
 - i) If the client's illness, injury or disability is not expected to improve, or discharge is not anticipated, the agency is not required to document a discharge plan;
 - ii) The client's medical record shall include the reason that no discharge plan is present;
 - n. The ~~attending physician~~Ordering Practitioner shall approve the Plan of Care with a dated signature. If an electronic signature is used, the agency shall document that an electronic signature was used and shall keep a copy of the ~~physician's~~Ordering Practitioner's physical signature on file;
 - o. Brief statement regarding the client's support network including the availability of the client's family member/caregiver and if applicable, information on why the client's family member/caregiver is unable or unwilling to provide the care the client requires; and
 - p. Other relevant information related to the client's need for Home Health care.
3. A new Plan of Care shall be completed every 60 calendar days while the client is receiving Home Health Services. The Plan of Care shall include a statement of review by the ~~physician~~Ordering Practitioner every 60 days.
 4. Home Health Agencies shall send new Plans of Care and other documentation as requested by the Department or its Designee.

...

8.520.8.E. Home Health Telehealth Services

1. Home Health Telehealth services require prior authorization.
2. The Home Health Telehealth PAR shall include all of the following:
 - a. A completed enrollment form;

- b. An order for telehealth monitoring signed and dated by the Ordering ~~Physician Practitioner~~ or podiatrist;
- c. A Plan of Care, which includes nursing and therapy assessments for clients. Telehealth monitoring shall be included on the CMS-485 form, or a form that contains identical information to the CMS-485, and all applicable forms shall be complete; and
- d. For ongoing telehealth, the agency shall include documentation on how telehealth data has been used to manage the client's care, if the client has been using Home Health Telehealth services.

...

8.520.11 Denial, Termination, or Reduction in Services

8.520.11.A. When services are denied, terminated, or reduced by action of the Home Health Agency, the Home Health Agency shall notify the client.

8.520.11.B. Termination of services to clients still medically eligible for Coverage of Medicaid Home Health Services:

1. When a Home Health Agency decides to terminate services to a client who needs and wants continued Home Health Services, and who remains eligible for coverage of services under the Medicaid Home Health rules, the Home Health Agency shall give the client, or the client's designated representative/legal guardian, written advance notice of at least 30 business days. The ~~attending physician~~ Ordering Physician and the Department's Home Health Policy Specialist shall also be notified.
2. Written notice to the client, or client's designated representative/legal guardian shall be provided in person or by certified mail, and shall be considered given when it is documented that the recipient has received the notice. The notice shall provide the reason for the change in services
3. The agency shall make a good faith effort to assist the client in securing the services of another agency.
4. If there is indication that ongoing services from another source cannot be arranged by the end of the advance notice period, the terminating agency shall ensure client safety by making referrals to appropriate case management agencies or County Departments of Social Services; and the attending physician shall be informed.
5. Exceptions will be made to the requirement for 30 days advance notice when the provider has documented that there is immediate danger to the client, Home Health Agency, staff, or when the client has begun to receive Home Health Services through a Medicaid HMO.