# DEPARTMENT OF REVENUE

#### **Division of Motor Vehicles**

RULES AND REGULATIONS FOR THE CLASS R DRIVER TESTING AND EDUCATION PROGRAM RULES AND REGULATIONS

1 CCR 204-30 Rule 8

[Editor's Notes follow the text of the rules at the end of this CCR Document.]

# PURPOSE

The Department of Revenue, Division of Motor Vehicles, Driver Testing and Education Section<u>unit</u> developed rules, regulations and certification requirements to establish the working and operational instructions for the conduct of e<u>C</u>ertified Commercial Driving Schools, Commercial Driver Education programs, Basic Operators Skills Testing Organizations, and third party testers<u>Certified Employees</u>.

The rules, regulations and requirements will furnish guidelines as necessary for e<u>C</u>ertified Commercial Driving Schools to remain current with changing laws and new programs promoting the safety and welfare of the citizens of Colorado and to aid in the detection of fraudulent activities.

#### STATUTORY AUTHORITY

Sections: <del>12-15-114, 116, and 120,</del> 24-4-103, <u>104 and 105;</u> 42-1-102 (43.5), <u>1</u>: 42-1-204, <u>42-1-211;</u> 42-1-222; <u>42-2-105.5;</u> 42-2-106-and; 42-2-111; <u>42-2-601, 602, 603, and 604</u>, C.R.S. C.R.S and in adopting such rules, the Department shall use the guidelines concerning Commercial Driving-Schools promulgated by the United States Department of Transportation, Section 12-15-116(3)

#### (100) DEFINITIONS

- a) BOST: (Basic Operatore Skills Test): Means either the (BOST): The Basic Operator Skills Drive Test (BOSD) or the Basic Operatore Skills Written Knowledge Test (BOSW) or both.
- b) Basic Operator Skills Tester: <u>(BOST Tester)</u>: An individual employed by a <u>eC</u>ertified Commercial Driving School who has successfully passed <u>theall</u> training required by the Department, <u>has</u> <u>successfully met the additional company training requirements</u>, and is certified to administer the BOSD and/or the BOSW. For purposes of this rule, "administer" includes proctoring and grading.
- c) Basic Operator's skill testingOperator Skills Testing Organization (BOSTO): A Certified Commercial Driving School that is also certified by the Department to conduct the BOST for a permit or driver license.
- a) Behind-the-Wheel training (BTW): An extension of classroom instruction that providesstudents with opportunities for traffic experiences under real conditions.
- d) Behind-the-Wheel instructor (BTWI): An instructor employed by a certified who is certified by the Department for behind-the-wheel training.Behind-The-Wheel (BTW): Actual instructional driving time during which the novice driver operates a Class R vehicle (e.g., off-street, on-street, on-highway) and is guided by an instructor in the front passenger seat. Observation is not included in behind-the-wheel time.

<del>b)</del>

c) Clock Hours: Full hour consisting of sixty(60) minutes.

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#### d) **CMV:** Commercial motor vehicle.

- (d)e) Certified Commercial Driving School (CDSCertified Commercial Driving School (CCDS): Any business or any person who, for compensation, provides or offerscertified by the Department to provide or offer to provide Department approved training or examinations that are statutorily-mandated for a driver license or instruction permit. The aforementioned does not include institutions of higher education offering programs approved by the Department of Education and/or private-occupational schools offering programs approved by the private occupational school division, section 42-2-111(1)(b), C.R.S.
- f) Commercial driving instructorCertified Employee: An individual employed by a <u>CCDS and</u> certified Commercial Driving School (CDS)by the Department to conduct training, examinations, or access DRIVES.
- e)g) Class R Vehicle: Any motor vehicle with a Gross Vehicle Weight Rating of less than 26,001 lbs. as an instructor of studentsa single unit or in combination, designed to carry 15 or fewer passengers, including the driver, and does not carry hazardous material.
- h) Clock Hour: Full hour consisting of sixty (60) minutes.
- f) Curriculum-Content: The content of a: A course of instruction setapproved by the Department that meets the minimum requirements to obtain a driving permit.
- g)i) Department: The Department of Revenue.
- k) Driver License Written Examination (Examination): means the DR 2252 (English versions 1-4) or DR 2273 (Spanish versions 1-4) Driver's License Written Examination or electronic equivalent.
- I) DRIVES: Driver License Record Identification Vehicle Enterprise Solution as defined in Section 42-1-211, C.R.S.
- h)m) DTES: Driver Testing and Education Section(DTE): unit within the Driver License Section of the Department of Revenue, Division of Motor Vehicles.
- i) Expanded Driver Awareness Program / Driver Awareness Program (EDAP/DAP): A four-hour pre-qualification driver awareness program approved by the Department. Section 42-2--106(1)(d)(l), C.R.S.
- o) Fiscal Year: Means July 1<sup>st</sup> through June 30<sup>th</sup>.
- i)p) Instruction Permit: A driving document issued by the Department to allow an individual to drive a motor vehicle or motorcycle or Class R vehicle, as provided for in section 42-2-106, C.R.S., prior to receiving a Colorado driver license.
- k)g) Revocation of testing certificationTesting Certification: The permanent withdrawal of a BOST tTester's or a BOSTO's testing privileges by the Department.
- Hr) Shadow dDrive: Additional practice in drive testing before certification or re-certification.
- <u>m)s</u> Suspension of testing certification<u>Testing Certification</u>: An action taken by the Department against a BOST treater or a BOSTO whereby testing privileges are withdrawn for a specified period of time.
- h)t) Service Dogs: DogsAnimals: An animal that are individually is trained to do work or perform tasks for people with disabilities. DogsAnimals whose sole function is to provide comfort or emotional support do not qualify as service animals.
- u) Third Party Exam Completion Statement (TPE): Form generated by DRIVES as a receipt to the applicant that the Certified Employee has entered exam information into DRIVES. Code of Colorado Regulations 2

v) Transaction Completion Statement (TCS): Form generated by DRIVES to indicate data entered into DRIVES for each exam submitted.

# (150) APPLICABILITY

This Rule 8 applies only to CDSsBOSTOS, CCDSs, and their Certified Employees that offer statutorilymandated examinations or statutorily--mandated training for a driver license or instruction permit.

# (200) GENERAL REQUIREMENTS FOR COMMERCIAL DRIVING SCHOOL CERTIFICATION

- a) In order for a Commercial Driving School to be certified by the Department-as a CDS, such, the school must:
  - 1. Enter into a written contract with the Department; and
  - 2. Offer a commercial driver education course of instruction approved by the Department.
  - b) ApplicationAn application for certification must be submitted on forms provided by the Department and must <u>be typed and</u> indicate on the form the type of certification being requested. <u>Incomplete</u> <u>applications will not be accepted.</u>
  - c) A copy(s) of the C<u>C</u>DS's state, county, or municipal business license(s) or waivers, registration with the Secretary of State, along with any other documentation required by the county or city, <u>mustare</u> required to be submitted with an application. <u>Section 12-15-116(2)</u>, <u>C.R.S</u>.
  - d) A CCDS's place of business must be a separate establishment and not part of a residence.
    - 1. All CCDSs are required to have a mailing address that is not a post office box-; and
    - 2. A CCDS must request and receive written approval from the Department for record keeping in a residential home office.
  - e) Each new owner/manager must complete "Rrecords Mmanagement"//BOSW training offered by the Department prior to certification.
  - f) Insurance: All CDSsA CCDS must have: proof of current and valid general liability insurance, vehicle insurance, vehicle and registration, general liability insurance, surety bond, and worker's compensation insurance in the form of an insurance certificate, if required by the Workers' Compensation Act [Sections 8-40-101, et. seq. C.R.S.], on file with the Department at all times.
    - 1. The Department must be listed on the general liability <u>insurance policy</u> and <u>the</u> vehicle insurance policies as a secondary insured.
    - . It CDS owner's responsibility to ensure that the company sends the requiredinformation to the Department.
    - 2. Failure istoNot lessNo fewer than 30 days beforeprior to expiration of the current insurance coverage expires, the CCDS must provide an updated insurance and registration information to certificate to the Department. for the period following the current insurance coverage.
    - 3. The CCDS must notify the Department within 30 days of expiration immediately upon cancellation of an insurance policy.
    - Failure to maintain current insurance coverage is grounds for suspension, and such suspension may be in effect until <u>a</u> current insurance <u>and/or registrationcertificate</u> is received provided to the Department.

- g) A CDS is required to CDS must provide an inventory of all Class R vehicles used for testing/training, and proof of second brake installation to the Department.\_ Changes to vehicle inventory must be reported, in writing, to the Department within 30 days of the change.
- b) Bond: <u>All CDSsA CCDS</u> must maintain a surety bond, executed by a surety company authorized to do business in Colorado, in the amount of \$10,000 with the Department.
  - The bond must be for the use and benefit of the Department in the event of a monetary loss within the limitations of the bond attributable to the willful, intentional, or negligent conduct of the CCDS, or its agents or employees.

2. The bond may be used to indemnify against loss or damage arising out of the CDS's breach of contract between the CDS and the student.

- If the amount of the bond is decreased or terminated, or if there is a final judgment outstanding on the bond, the BOSTOCCDS's certification may be suspended. The suspension may continue until satisfactory steps are taken to restore the original amount of the bond-; and
- 3. The Department must be named as the beneficiary on the bond.
- Physical facilities: Each CDS A CCDS requesting certification by the Department must have a place of business with adequate facilities to conduct classes and to maintain all required files and records:
  - 1. All forms issued by the Department must be keptsecured in locked and limited access areas-
  - A C<u>C</u>DS must obtain written permission from property owners, on a <u>Department approvedDR</u> <u>2060 Classroom Consent</u> form, prior to conducting driver education training on the property. <u>The written permissionThe completed DR 2060 Classroom Consent</u> must be submitted to the Department prior to the commencement of training on the property.
  - Each C<u>C</u>DS must post its hours of operation in a conspicuous place and be available to the public during those hours-; and
  - If a C<u>C</u>DS uses approved public facilities as a place of business, then commercial drivinginstructors<u>Certified Employees</u> for the C<u>C</u>DS must maintain<u>have</u> a copy of the school's-<u>CDSits CCDS</u> certification and classroom waiver<u>DR 2060 Classroom Consent</u> in their possession.
- j) CDSsA CCDS must provide to all Certified Employees a current version of this Rule 8 and must monitor and ensure their employees are following all Certified Employees follow all applicable rules, and regulations, and statutesColorado Revised Statutes.
- k) A CCDS must notify the Department in writing within <u>3three</u> days of any change in the <u>location of the</u> place of business, directors, owners, or managers of any CCDS.\_ Certifications are not transferable.
- If a CDS has any change in ownership! f a CCDS is sold or transferred to a new owner, then the new
  owner must file a new application for certification, sign a new contract with the Department and be
  approved by the Department before beginning operation under the new ownership. Failure to inform
  the Department of any ownership change is grounds for revocation or suspension of CCDS
  certification.

— To request certification as a CDS, the CDS must complete and submit a Department approvedapplication form.

### (201) CURRICULUM

- a) CDSsA CCDS that trains using behind-the-wheel ride along.a simulator, range driving, or homework, may notcannot use this time towards the 6-six-hours behind-the-wheelBTW training, but may count up to 2two hours towards classroom hours.
- b) A CCDS must offer a thirty (30)--hour commercial driver education course of instructioncurriculum approved by the Department, except that a CCDS that provides only EDAP/DAP training need not offer such 30--hour course, but must meet the requirements in section 303 of this rule.

Any change in a CDS's course of instruction requires resubmission and recertification.

- c) When a <u>course of instruction curriculum</u> is submitted for approval, the <u>course of instruction curriculum</u> must include a lesson plan with an instructor guide, course outline, and course content, <u>(including simulator)</u>, all in the format required.
- b) A CDS must teach the approved course of instruction at all times. Failure to teach the approvedcourse of instruction or changing a course of instruction without prior submission andrecertification may result in a suspension or revocation of cortification of the CDS.
  - d) A CCDS may appeal the disapproval of its curriculum by filing a written appeal with the Department's Hearings Division within 60 calendar days after the date of the notice of disapproval.
  - e) A CCDS must teach the approved curriculum, including the required hours, and cannot change the curriculum without resubmission and re-approval.
  - Driver education courses must be equal to or exceed the requirements for hours of instruction (excluding meal times/breaks) and course content as set forth in the Department's application form for CCDS certification.
  - e)g)The course of instructioncurriculum requirements for a driver education course, Expanded-Driver Awareness programEDAP, or behind-the-wheel\_BTW training are available on the Department's official website.

### (202) CURRICULUM WITHDRAWAL

- Approval of a CDS's course of instruction <u>approved contentif the curriculum is not compliant with statute, rule</u>, or the required number of <u>hoursregulation</u>.
- b) If a C<u>C</u>DS is notified that approval for its <del>course of instruction</del><u>curriculum</u> has been withdrawn, the <u>CDS</u><u>authority of the CCDS to teach the curriculum may be suspended, or such authority may be</u> <u>summarily suspended and the CCDS</u> must <u>immediately cease</u> instructing and <del>signing all forms that</del> allow an applicant to obtain a permit or licenseentering information into DRIVES.
- a) A CDS may appeal withdrawal of approval for its course of instruction by filing a written appealwithin 10 calendar days after receiving notice of withdrawal of approval with the Department's Hearings Division, whose decision shall be final.

# (203) CLASSROOM REQUIREMENTS

- a) A classroom must have working audio and video presentation equipment and provide at least one book per student as required by the curriculum.
- a)<u>b</u>)With the exception of internet and home study, a CCDS must provide a classroom that meets the following requirements:

1.	has a large enough space to seat all students comfortably, containing at least one adequate
	seatingseat and desk/table space for each student, and one program instructor's desk, table
	or podium; <u>and</u>

curricula presentation equipment for the class;

has appropriate clean facilities; and

 has adequate parking has restroom(s) available in close proximity to the classroom(or student use.

b)c)Approval of the classroom by the Department is required prior to scheduling the first class.\_

- e)d)Modular units must be inspected and approved in writing by the Department prior to any classes being taught at the unit. \_Motorized mobile units will not be approved.
- <u>e)e</u>C<u>C</u>DS, EDAP, and DAP programs must not be <u>part of conducted in</u> a home, mobile home, apartment, or living quarters of any kind.

### (300) CERTIFIED COMMERCIAL DRIVING SCHOOL OPERATING REQUIREMENTS

- All CDSsA CCDS must comply with applicable Colorado revised statutes Department rules and regulations.
- b) <u>All CDSeA CCDS</u> must cooperate with any investigation of a complaint against a testor<u>the CCDS</u> or a <u>CDSits Certified Employee</u>.
- c) While a CDSA CCDS may provide information to applicants regarding documentation required by the Department for the issuance of <u>Class R</u> instruction permits, licenses, or identification cards, a CDS-maybut should not act as a liaison between the applicant and contact the Department regarding an applicant's driving record except as specifically provided in this rule.
- All instructors must be physically and mentally able to safely operate a motor vehicle and totrain others in the operation of a motor vehicle.
- b) All employees of a CDS must:
  - d) A CCDS must ensure that all Certified Employees of the CCDS:
    - provide to the Department a CBI background check and a Department approved form with anoriginal signature(out of state Internet organizations excluded) and a typed DR 2066 New CCDS Employee Request;
    - 2. do not have a valid Colorado driver license that has not been suspended, revoked, forfeited, or denied withinpersonal driving record showing the lastaccumulation of eight or more points or a suspension or revocation of driving privileges in the preceding three-years;

1. must ensure that

- 2.3. fully and accurately complete testing/training forms are fully and accurately completed.prior to entering into DRIVES;
- If the Department has reason to believe or receives information that an employee has beenconvicted of or pled guilty or nolo contendere to a felony or received a deferred sentence to a felony charge, the Department may deny cortification.

#### d) A CDS must:

- have a valid tester number on file with the Department;
- account for all forms in its possession;
- 4. with each renewal packet, submit on ado not share or divulge passwords and/or logins;
- 5. provide a unique email address to acquire access to DRIVES;
- 6. immediately enter TCSs for individuals that have been tested, regardless of pass or fail;
- 7. enter TCSs for individuals that have been trained within two business days of completion;
- contact DTE immediately by phone or email upon entering incorrect information that affects the results of training/testing into DRIVES;
- 9. do not enter false or inaccurate TCSs; and
- 3.10. attach only Department approved form a list of certificationsDR forms to the TCS. requested for each tester, a CBI background check and every other year anoriginal signature for each tester;
- 3. within 10 days of employment submit paperwork on a Department approved form listingthe certifications requested (excluding BOSD) for the tester and a CBI background checkwith an original signature; and

ensure that testing/training forms are fully and accurately completed.

#### Signing a form

- <u>e)Entering information</u> that represents that training/testing has been successfully completed, when a student has not successfully completed the testing/training, may result in suspension or revocation of the employee's certification, and the certification of the CCDS employing the instructorCertified Employee may be suspended or revoked.
- ff an employee-The Department may deny certification of an individual or revoke certification of a CDS drives with students, Certified Employee if they have been convicted of a felony or any offense involving moral turpitude. Conviction includes a plea of guilty or nolo contendere or a deferred sentence, provided that a person shall not be deemed to have been convicted if the employeeperson has successfully completed a deferred sentence. In determining whether to deny or revoke a certification, the Department will consider the factors contained in section 24-5-101(4), C.R.S.
- e)g)A Certified Employee may not have a personal driving record showing the accumulation of 8eight or more points in the pastpreceding three-year period, years. The Department will randomly audit motor vehicle records (MVR) of all CDS employees. Certified Employees. If upon random audit it is determined that an employee has accumulated 8eight or more points within a 3-year period, orhis/her license has been suspended, revoked, forfeited, or deniedthe preceding three years, the employee's certification may be suspended or revoked. If a CDS fails to report a change of statuswith the driving license of one of its employees, the CDS's certification for BTW and BOSD may be suspended or revoked.
- h) A CDSCCDS must:
  - 1. have a valid organization number on file with the Department;
  - 2. have a corresponding TCS and a supporting DR testing/training form for every entry into DRIVES;
  - 3. submit a new CBI background check (out of state Internet organizations excluded) for each Certified Employee upon renewal;

<u>4.</u>	within 10 days of hiring a new employee, submit a typed DR 2066 New CCDS Employee Request form listing the certifications requested (excluding BOSD) for the Certified Employee and the result of the CBI background check;
<u>5.</u>	ensure that training/testing forms are fully and accurately completed prior to entering the information into DRIVES:
<u>6.</u>	ensure that information is accurately entered into DRIVES by its Certified Employees. Any incorrect information entered into DRIVES that affects the result of training/testing must be reported to the Department immediately:
<u>7.</u>	ensure that if a TCS is reversed or entered multiple times, all TCSs are attached to the corresponding supporting documentation;
<u>8.</u>	ensure that entries into DRIVES are not made prior to the completion of training/testing;
<u>9.</u>	ensure that only the TCS is stapled to the Department approved supporting documentation and that the TPE is provided to the applicant;
<u>10</u>	ensure that training/testing times reported by the CCDS do not overlap with classroom, BTW, and Drive testing;
<u>11</u>	ensure that every entry into DRIVES has a corresponding TCS and its Department approved supporting documentation; and
<u>12</u>	ensure that all testing/training entries into DRIVES are associated with the applicant's Customer Identifier Number or pre-registration confirmation number.
must ir Depart must ir C <mark>C</mark> DS'	<u>S</u> must notify the Department of the location of all branch offices. Branch opening notices iclude copies of the business license(s). A <u>Written</u> notice must be <u>mailedprovided</u> to the ment within <u>40three business</u> days of opening or closing any branch office, and the notice is clude the names of all <u>employees</u> <u>Certified Employees</u> to be added or deleted from the s certification and the date the branch office was opened or closed. A branch office is required t all classroom and physical facilities requirements applicable to the main facility.
contac	S must keep its <u>maintain on file with the Department</u> current physical and mailing addresses, t phone numbers, and the name of one contact person who is an employee or principal of the the bepartment <u>CCDS</u> .
	Department will not accept forms that show evidence of alteration. Forms containing eration must be voided and a newform issued.
	CDS must ensure that nothing marks or covers the TCS barcode, and ensure that the barcode able by a barcode scanner.
	S must notify the Department in writing within <del>3three</del> business days of <u>locking an employee</u> DRIVES and the date that a Certified Employee is no longer employed by the CCDS.
h <u>)m)</u> CDSar	<u>A CCDS must ensure that an employee's change of driving status or departure from the pplicant's permit is validated in DRIVES before any BTW or BOSD training/testing session.</u>
i) <u>n)</u> Home	Study <del>programs<u>curriculums must</u>:</del>
1.	must-meet the Departments minimum <u>30-hour c</u> urriculum requirements <del>; in section (201);</del>
2.	must-provide, in person or online, a final test that is administered prior to sending a completion statement.providing a TCS. Test questions must come from a pool of questions that are scrambled each time a student takes a test or quiz;

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3. must, if the provider's main facility is out-of--state, maintain a branch office in Colorado containing student files for audits and maintain copies of completion statementsTCSs with the DR 2052 Student Attendance Record for a 30-Hour Home Study Program form;

3.4. provide a TPE to each student files; upon successful completion of the course; and

 must forward completion statements containing an original signature to students (electronic, photocopied, or faxed signatures do not meet this requirement); and

4.5. must NOT issue a completion statementnot provide a TPE to a student unless the student receives a correct score of 80% or higher on the final test.

# (301) BEHIND-THE-WHEEL TRAINING

a) VehiclesClass R vehicles used by a CCDS for behind-the-wheel (BTW) instruction training must:

- 1. be equipped as required in section 12-15-11442-2-602, C.R.S.;
- 2. be registered and insured as required in article 3 of title 42 and article 4 of title 10;
- be available for inspection and audit and, if found to be out of compliance with requirements, may result in suspension of certification<u>the vehicle cannot be used for BTW</u> until such time as requirements are met; and
- 4. be available for inspection by the Department prior to certification of a CCDS, or if obtained after certification, be available for inspection prior to use.
- b) All BTW lessons must be in vehicles owned/leased by the CCDS.\_BTW instructiontraining must not be administered conducted in a student's or instructor's private vehicle.
- c) <u>Appointment times must not be used as actual start and finish times for BTW training. BTW training</u> must be recorded on a <del>Department approved formDR 2070 Student Drive Time Log</del>, which <del>form</del>-must be attached to the BTW <del>completion statement<u>TCS</u></del>.
- If a second student is in the back seat of the vehicle during BTW training, the second studentmust not be given credit towards his/her 6 hours of BTW; and
- The CDS must have a notification with permission, signed by the parent or guardian of the second student, stating that the parent or guardian is aware the second student will be in a vehicle driven by another student.
- d) For a CCDS to become certified to teach BTW, a CCDS must submit a <u>BTW</u> curriculum onin a <u>lesson</u> plan format to the Department approved form for approval.

# (302) CERTIFIED COMMERCIAL DRIVING SCHOOLS OFFERING INTERNET PROGRAMS

- a) CCDSs offering internet programs must use the name <u>under which</u> they <u>are</u> registered with the Colorado Secretary of State in any advertising within Colorado\_
- b) The curriculum of CCDSs offering internet programs must equal or exceed the current minimum standards of the Department and be approved by the Department prior to being sold in the State of Colorado.
- c) All C<u>C</u>DSs offering only internet programs must enter into a contract with the Department and be certified as a C<u>C</u>DS, and are not eligible to be certified as a BOSTO or <u>basic operator skills testera</u> BOST Tester.

- d) All C<u>C</u>DSs offering internet programs must maintain an office in Colorado containing student files available for audits. <u>Copies of completion statements Copies of TCSs must be stapled in the upper</u> <u>left corner to an attendance record showing at least 30 hours of participation, all quiz and test scores,</u> <u>and the name and date of birth of the student. The form of the attendance record must be approved</u> by the Department prior to use and must be maintained with the student files.
- a) CDSs offering internet programs must provide completion statements containing an originalsignature to students. Electronic, photocopied, or faxed signatures do not meet thisrequirement.
- b) To be eligible for renewal of certification, a CDS offering internet programs approved by the Department must issue a Department Completion Form for a Driver Education course to at least 50students in the state of Coloradoeach year.
  - e) If a C<u>C</u>DS contracts with another C<u>C</u>DS to sell <u>anthe other CCDS's</u> online product, <u>then</u> the <u>new-sellerselling CCDS</u> must submit a copy of <u>their executedthe</u> contract to the Department within 10 days of the date on which the contract was fully executed.-
  - f) Each CCDS must issueprovide the Driver Testing and Education (DTE) manager and auditor a user name and password sethat will allow random audits of student records, test scores, curriculum, and security protocols can be performed.
  - g) All internet material must contain an explanation of current Colorado laws including:
    - 1. minor permit issuance;
    - 2. behind-the-wheelBTW requirements; and
    - 3. requirements for licensure.
- h) Internet programs must will be monitored to ensure applicants had the opportunity to review the curriculum for the required number of hours prior to issuance of a completion statementTPE.
- Each internet chapter/section must have a question embedded within it that does not allow progression if a student does not correctly answer the <u>embedded</u> question <u>pertaining to that</u> <u>chapter/section</u>.
- j) After two failed attempts to pass a test/quiz, students must review previous material.
- A final test must be administered prior to sending a completionstatement.entering a TCS. Test questions must come from a pool of questions that are scrambled each time a student takes a test or quiz.
- Students must be shown the correct answers to <u>questionseach question</u> they missed on tests and quizzes prior to re-testing.
  - m) Students must receive a correct score of at least 80% or higher before being allowed to go to the next module/section, or being issued a <u>completion certificateTPE</u>.

### (303) EDAP/DAP PROGRAMS

- a) All entities that teach the EDAP/DAP for the purpose of qualifying students for a Colorado minor's instruction permit must be a CCDS and, except as otherwise provided in subsection 201(b) of this rule, meet CCDS curriculum and statutory requirements.
- b) An approved DAP must be approved through the National Safety Council and remain in good standing with the NSC rules, regulations, and teaching standards, and must be provided by a C<u>C</u>DS and meet C<u>C</u>DS curriculum and statutory requirements.

C)	Students must be 15 years and 6 months of age before completing an approved EDAP/DAP.
<del>a)</del>	EDAP/DAP completion statements are valid for 6 months from the date of issuance.
<u>(304)</u>	_ADVERTISING
a)	Advertisements and CCDS employees must not state or imply that a CCDS can issue, or guarantee the issuance of, a Colorado driver license or permit.
b)	Advertisements and CCDS employees must not state or imply that a CCDS, or the employee, has influence over the Department in the issuance of a Colorado driver license or permit.

- c) No CDS, basic operator skills testerCCDS, BOST Tester, BOSTO or CCDS employee or agent is permitted to solicit or advertise on the premises of a Colorado driver license office.
- d) Use of the Colorado State seal<u>/logo</u> by a CCDS is strictly prohibited.
- e) C<u>C</u>DSs must not advertise a business practice that violates any statute, <u>Colorado Revised Statute or</u> rule, or regulation.

# (305) CONTRACTS

- All contracts for driver education between a C<u>C</u>DS and any individual or entity must contain, at a minimum, the following:
  - 1. CLASSROOM INSTRUCTION: package rate, the available dates or the website where dates can be found, times and length of each lesson, and the total number of hours of instruction;
  - 2. INTERNET OR HOME STUDY: mandated completion date if any, the total cost, and a telephone contact number and the times technical and/or informational help is available;
  - BEHIND-THE-WHEEL LABORATORY: package rate, the length of each lesson, the total number of hours, and the rate for any vehicle charges. Cancellation or rescheduling policies must be included in simple language. Contracts must extend for at least 12 months from the date of permit issuance.
- b) All contracts for driver education and testing must contain:
  - 1. A statement that reads: "This agreement constitutes the entire contract between the school and the student, and any verbal assurances or promises not contained herein are not binding on either the school or the student."
  - 2. A statement that reads: "Under this agreement an instructor may not provide behind-thewheel training to more than two individual students per session."

# (400) BOSTO AND BOST CERTIFICATION

a) A C<u>C</u>DS that is listed as a full-time school (teaches required 30 hours of curriculum and offers <u>6-six-hours</u> of BTW instruction) with the Department may apply for certification as a BOSTO. Testing must be equal to the training and examination offered by the Department. Section 42-2-111(1) (b), C.R.S.

- b) Before applying for BOSTO certification, a C<u>C</u>DS must submit copies of issue 25 student classroom completion statements<u>TPE Statements</u> and ten, <u>6 six</u>-hour BTW completion statements<u>TPE</u> <u>Statements</u> for students under the age of 18 to the Department.
- c) BOSTO certifications must be renewed annually before the current certification expires.
- d) To renew a BOSTO certification, a CCDS must provide documentation demonstrating classcompletion\_demonstrate that it has provided 30 hours of classroom training in driver education for at least 50 students and 6six-hours BTW completion for 25 students under the age of 18 for the preceding year. Any CDS that doesFiscal Year. The Department will not meet this requirement may have its renew the BOSTO written and drive testing privileges suppended of a CCDS until it meets such requirement. A CDS may re-apply for testing privileges with their renewal application, if the minimum teaching requirements listed above have been met. A CDSCCDS in a rural area with limited population may apply for a variance.
- e) Owning or operating a C<u>C</u>DS does not confer certification to administer the <u>BOST written-knowledgeBOSW</u> or <u>drive testBOSD</u> for the State of Colorado. <u>BOST written knowledge BOSW</u> or <u>drive testsBOSD</u> can only be administered by a C<u>C</u>DS certified as BOSTO by the Department.

a) BOST testers who do not follow Department standards, or who sign completion statements for students who have failed written knowledge or drive tests may have their certification as-BOST testers revoked or suspended, and the certification of the BOSTO employing such-BOST testers may be suspended or revoked.

- f) Requests for training and certification as a <u>BOSTOBOST Tester</u>:
  - 1. must be submitted in writing on a Department approved formby completing a typed DR 2068 BOST/RST/Continuing Education Training Registration Form;
  - 1. must list all employees for BOST training and certification; and
    - 2. each <u>CCDS</u> employee seeking training and certification as a BOST Tester must:
      - i. be at least 21 years of age; and
      - ii. have a valid Colorado driver license-; and

A. must not have a personal driving record showing the accumulation of eight or more points or a suspension or revocation of driving privileges in the preceding three-years.

- g) All forms submitted for BOSTO certification<u>TCSs</u> must be kept by the C<u>C</u>DS in a secure location and remain under the control of the C<u>C</u>DS.
- h) Upon successful completion of the driving skills tester training course by a <u>CDS's employeeCertified</u> <u>Employee</u>, and a C<u>C</u>DS having met all additional company training and Department requirements, the Department may certify a C<u>C</u>DS as a BOSTO and a C<u>C</u>DS's employee as a BOST <u>t</u>ester.
- i) A CCDS must have at least one employee certified as a BOST **T**ester to maintain BOSTO certification.
- j) In the event the BOSTO certification for a CCDS is not renewed, or is revoked or suspended, all individual BOST Tester certifications for that BOSTO will be cancelled.
- k) A CCDS may request their BOSTO certification or the BOST <u>Tester</u> certification of any employee be canceled by notifying the Department in writing. Cancellation of a certification does not nullify any of the terms of the contract between the CCDS and the Department.

- CCDSs must ensure that all their BOST trests continue to meet the training and qualification standards required to conduct BOST tests. Failure of a tester to attend scheduled training may result in suspension of testing privileges.
- m) C<u>C</u>DSs must ensure that each BOST <u>T</u>ester they employ follows the Department's standards for administering <u>BOST tests</u>BOSTs.
- n) Written knowledge and driving skill tests administered by <u>a</u>BOST <u>t</u>esters must be equal to the training and examination conducted by the Department. Section 42-2-111(1)(b), C.R.S.
- A <u>CDSBOSTO</u> may be suspended from <u>BOST drive testing</u>, written knowledge testingadministering a <u>BOSD</u>, <u>BOSW</u> or both.
- p) A BOST <u>t</u>ester may be employed by more than one CCDS certified as a BOSTO. A BOST <u>t</u>ester employed by more than one CCDS certified as a BOSTO will be issued a separate <u>certification-tester</u> number for each CCDS employing the BOST <u>t</u>ester. A BOST <u>t</u>ester certification is valid only while the <u>testerBOST Tester</u> is employed by the CCDS listed on the certificate.
- q) The Department reserves the right to retest any student/applicant if an audit indicates that the test was not <u>properly</u> administered <u>properly</u> or not <u>administered</u> at all.
- b) The Department must issue a unique tester number to each BOST tester. BOST testers mustuse only their assigned number. Unauthorized use of a certificate number may result in revocation or suspension of an individual's BOST certification and may result in revocation of BOSTO certification for the CDS employing the BOST tester.
  - r) BOST testersA BOST Tester must use only their own login and password to access DRIVES.
  - s) A BOST Tester must not authorize any person to use his/her login or password.
  - r)t) A BOST Tester must refer the following applicants to a Colorado driver license office:
    - 1. an applicant requesting a required skills test upon completion of a rehabilitation program;
    - an applicant requesting a drive test<u>BOSD</u> after having failed 4<u>four</u> previous drive tests<u>BOSDs;</u>
    - an applicant requesting a written knowledge test<u>DR 2252 (English) or DR 2273 (Spanish)</u> <u>Driver's License Written Examination</u> after 4four failed attempts;
    - 4. an applicant whose driver license is currently under restraint;
    - 5. an applicant with a valid license requesting a test;
    - 6. an applicant using a one-day permit; and
    - 7. an applicant who's permit is not valid;
    - 7.8. an applicant unable to produce a photo ID-: or
    - 9. an applicant with an expired temporary permit.

(400) (401) THE BOST DRIVE TEST

BOSD (Basic Operator Skills Drive testTest)

- a) <u>BOSD</u> routes must be approved in writing by the Department prior to certification of a CCDS as a BOSTO. BOST <u>Testers</u> must administer the <u>BOST drive testBOSD</u> only on routes approved by the Department for the BOSTO employing the <u>tester.BOST Tester</u>. BOSTOs must request and receive approval from the Department in writing for any changes to an approved drive route prior to administering a <u>read testBOSD</u>.
- b) A BOSTO that has multiple physical locations must request approval for each route prior to testing. Testing on an approved test route must begin from an approved teaching/<del>public</del> location-<u>that offers</u> at least 20 hours of BTW per week and a 30-hour curriculum class.
- c) Two approved drive testBOSD routes are required forom each testingapproved teaching location.
- BOSTOs are required to maintain copies of approved drive routes in their files in the Department approved format.
- BOST testers must use all routes on a regularan equal basis. Any testing on a route not previously
  approved may result in suspension or revocation of the BOSTO and/or BOST tester's certification.
- f) Using approved testing routes as a "pre-test" or as BTW practice for students may result in suspension or revocation of the tester(s) a BOST Tester's certification.
- g) Only BOST <u>\*T</u>esters may administer the <u>drive testBOSD</u> and sign the <u>(DR2735) Basic Operators</u>. <u>Driving Skill-DR 2732 Basic Operator Driving Skill Test score sheet confirming test completion-statement. The DR2735 will remain valid for 180 days from the date of completion.</u>
- h) It is the responsibility of the BOSTO to ensure BOST testers <u>must</u> complete all testing forms correctly.accurately.
- i) A-The BOSTO must ensure that BOST tester's signature on a driver completion statementTesters complete all testing forms accurately and ensure information is entered into DRIVES accurately.
- i) <u>A Certified Employee entering test results to produce a TCS</u> constitutes a representation by the <u>BOST testerCertified Employee</u> that the applicant whose name is on the <u>completion statementTCS</u> took <u>and pasced</u> the <u>drive testBOSD</u>.
- <u>i)k</u><u>All</u>-BOSTOs must hold the State harmless from liability resulting from the BOSTO's BOST Tester's administration of the BOST drive testBOSD.
- k)) Prior to administering any test, BOSD, the BOST testers Tester administering the test must ensure applicants have a valid driving permit in their immediate possession and the BOST Tester must validate the permit in DRIVES.
- I)m) A road test is not allowed if an applicant does not meet statutory licensing requirements. \_Testing an applicant before they meet the statutory requirements and/or postdating a BOST completion statement constitutes fraudulent activity and DR 2732 Basic Operator Driving Skill Test score sheet is grounds for suspension or revocation of BOST treatment.
- m)n) BOST **T**esters must verify that any <u>Class R</u> vehicle used for testing:
  - 1. is properly registered and insured. Both the insurance and the registration cards must be in the vehicle and match the vehicle identification numbers; insurance verification can be digital.
  - has both front and rear license plates attached to the outside of the vehicle; or temporary tags must be visible infrom the back-window of the vehicle;
  - has passed a safety inspection by the BOST treater to ensure all necessary equipment is in safe operating order, and that the vehicle meets all applicable state statutes <u>Revised Statutes</u> for operation on a public roadway;

- has been is inspected for compliance with this subsection prior to every drive testBOSD, regardless of who owns the vehicle; and
- 5. is either registered to the BOSTO as a training vehicle for BTW training or a vehicle provided by the applicant.
- n)o)Prior to administering a BOST drive test, testersBOSD, a Certified Employee must complete the information section of the (DR2732)DR 2732 Basic Operator Driving Skill Test score sheet including the date of the test, the name of the applicant, the vehicle, the organization, the tester information, and the BOST Tester, after the instructions have been read verbatim, fill in the start time on the score sheet. Once the car has been secured at the end of the testBOSD, the finish time and applicant's score must be written on the score sheet, even if the applicant has failed the test. No alterations can be made to the DR 2732 after the BOSD has been completed.
- <u>Applicants and testersBOST Testers</u> are prohibited from smoking/vaping, drinking, or eating during a drive test.<u>BOSD</u>. All electronic devices and cell phones must be turned offsilenced during the test.
- p)q)BOST Testers must conduct a full driving testBOSD in accordance with statutesColorado Revised Statutes, rules, contract, and BOST eStandards. All tests must be recorded on formsDR 2732 Basic Operator Driving Skill Test score sheet provided by the Department.
- <u>e)r)</u> BOST drive tests can only BOSDs must be administered done during daylight hours. For purposes of this rule, daylight hours means the period between one-half hour before sunrise and one-half hour after sunset.
- After a drive testBOSD is completed, testersthe BOST Tester must immediately critique the applicant's performance on the test, in a location outside of the vehicle. If the applicant is a minor, the critique must be done in the presence of the parent/guardian if the parent/guardian is present.
- c)t) Upon successful completion of a BOST drive test, testersBOSD, a Certified Employee must completeimmediately enter information into DRIVES and provide the DR2735, Basic Operator's-Driving Skills Test completion statement. Tester and applicant must signwith the form. TesterTPE. The Certified Employee must staple the pink copyTCS to the upper left of the DR2735 to the DR 2732 Basic Operator Driving Skill Test score sheet (DR2732).
- (b) BOST tTesters must note all failures on an applicant's drive testDR 2732 Basic Operator Driving Skill Test score sheet and fax or email a failed score sheet to DTES within 24 hours of ensure all failures are entered into DRIVES immediately after the test is completed.
- If an applicant fails a drive test, BOST testers are to write "fail" and the date on the back of the applicant's permit with a permanentmarker.
- An applicant under 18 years of age holding an out of state instruction permit may take one drivetestBOSD with a BOSTO on the permit if the minor has met the statutory requirements. An applicant 18 years of age or older with an out of state instruction permit may not<u>cannot</u> be tested by a BOSTOBOST Tester.
- ↔<u>w</u>) A testerBOST Tester must not administer more than one complete driving testBOSD per day to any applicant. Giving an applicant more than one testBOSD per day may result in suspension of the tester's certification.
- W)x) No passengers, pets (service dogs excluded), or interpreters may be in a vehicle during a drive testBOSD. Occupants in a vehicle during a driving testBOSD are limited to the applicant(s) and the tester, with the following exceptions:
  - A Department representative may be in the vehicle when an audit is being performed for quality assurance purposes; or

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 Another BOST training and evaluation purposes with if prior notification was given to the Department.

y) The TPE is valid for 180 days from the date of issue.

(402) THE BOSW (Basic Operator Skills Written Knowledge Test)

# (401) WRITTEN KNOWLEDGETEST

- a) BOST testers BOST <u>Testers</u> administering the written knowledge testBOSW must issue the BOSTwritten knowledge completion statement (DR2238)ensure the TPE is issued to the applicant upon successful completion of the written test. The DR2238 form is valid for 180 days from the date of issue. Only certified BOST testers may sign this formcompletion of the BOSW.
- a) BOST written knowledge testers:

b) BOST Testers administering the DR 2252 or DR 2273 Driver's License Written Examination:

- must administer and proctor testsBOSW only at an established place of a business location pre-approved by the Department;
- must ensure that applicants do not access any unauthorized assistance, including but not limited to, written material, cell phones, or electronic devices, or communicate with any unauthorized person while testing;
- must require applicants to write their first and last name(s), date of birth, and the date of the testBOSW in the information box provided on the BOST written knowledge testBOSW, and interpreters, including BOST tTesters acting as an interpreter, must write their first and last name(s) and driver license number on the back of the test;BOSW. The BOSW Tester administering the BOSW must print and sign certifying they have proctored the test;
- 4. must require a correct score of 80% or higher to pass;
- 5. must grade correctly using the score key and a red penwhen grading a DR 2252 or DR 2273 Driver's License Written Examination;
- 6. must use a red pen unless the BOSW is graded electronically;
- 6-7. may provide up to four tests per <u>DR 2252 or DR 2273 Driver's License Written Examinations</u> per applicant in total, and no including written examinations taken at other CCDSs. An applicant may not take more than two tests per day, regardless of whether it is at one location or separate locations. If an applicant fails four written tests<u>DR 2252 or DR 2273s</u>, regardless of when or at which locations the <u>DR 2252 or DR 2273s</u> are completed, all subsequent tests<u>paper DR 2252 or DR 2273 Driver's License Written Examinations</u> must be taken at a Department driver license office; and. The four-test limit does not apply to electronically completed BOSWs;
- 7.8. must ensure that if an applicant fails the first testBOSW with the BOST organizationBOSTO, then the second testall subsequent BOSWs must be a different version than the first testversions. If an applicant misses more than 50% of the questions on a first test attempt, the applicant must wait until the next day to test again-; and
- 9. must ensure every BOSW result is entered into DRIVES immediately regardless of pass or fail upon completion of the BOSW.

- b)c) Applicants may use an interpreter for the written test. Any interpreter must be arranged for by the applicant and any cost associated with the use of an interpreter is the responsibility of the applicant.BOSW.
- An interpreter must be at least 16 years old and show an unexpired driver license from any state in the United States.
- <u>d)e)</u>The BOST <u>t</u>ester or other interpreter can interpret in the required language and can only interpret the questions and answer choices.
- e)<u>f)</u> The BOST written knowledge testBOSW must not be given to any applicant under the age of 14 years and 11 months.
- f)<u>g</u>) BOST written knowledge testsBOSWs must not be used as "<u>class final exam", "</u>practice" or "pre" tests.
- <u>a)h)BOST written knowledge testsBOSWs</u> may not be copied outside the physical facilities unless the BOST written knowledge testsBOSWs remain under the direct supervision and control of a BOSTO.
- h)i) Written completion statements Test results must not be partially or fully completed entered until after a student has completed and passed the written testBOSW.
- i) BOST treaters administering the written knowledge testBOSW must periodically check with the Department to confirm they have the most current version of tests/keys.
- <u>i)k</u> <u>TestsBOSWs</u> must be <u>proctored and gradedadministered</u> by a BOST <u>t</u>ester with a BOSW certification.

b) The BOST tester signing the DR2238 is responsible for the accurate grading of the test. Testsgraded incorrectly may result in a suspension of the signing BOST tester's certification. Repeated incorrect grading of written knowledge tests will result in a revocation of BOST written testingcertification.

- I) The BOST Tester whose name, signature and tester number is on the back of the DR 2252 (English) or DR 2273 (Spanish) Driver's License Written Examination must accurately grade the BOSW.
- m) The TPE is valid for 180 days from the date of issue.

#### (403) BOST TESTER REQUIREMENTS

- a) BOST testers must administer The Department will not renew the certification of BOST Tester who has not administered a minimum of 24 drive tests per year. BOSDs each Fiscal Year.
  - 1. A BOST Tester who does not meet this minimum requirement prior to July 1<sup>st</sup> may be renewed if he/she successfully completes a one-day continuing education within the first six months of the next Fiscal Year.
  - 2. A BOST Tester who fails to successfully complete the continuing education within the first six months of the next Fiscal Year must successfully complete a two-day continuing education as a condition of renewal.
- a)b)Failure to complete the minimum number of tests mayBOSDs will result in suspension of a tester's certification until successful completion of the required continuing education.
- b)c)All BOST tTesters must have hadpossess and maintain a valid unrestricted State of Colorado driver license for at least 4 years prior to certification, and be at least 21 years of age.

- (c)d) BOST drive testers must attend at least one continuing education class for updated testingpracticesTesters must recertify their BOSD certification with the Department every two calendar years. Failure to attend a Department continuing education class or recertifying event within a twoyear period may result in suspension of a tester's certification until continuing education has been successfully completed. Proof of continuing education must be kept by a BOSTO in the tester'sBOST Tester's file for periodic review by the Department.
- d)e)BOST <u>t</u>esters cannot administer any BOST <u>test</u> to a member of their immediate family. "Immediate family" is defined at section 42-1-102(43.5), C.R.S.

e)f) A potential BOST testerBOSD Tester:

- 1. must complete and pass the BOST training class;
- must show proof of four shadow drives on each route the tester will be using for drivetestsBOSDs documented by a typed DR 2069 Shadow Cover Page (all within 3three errors as documented by another certified testerBOST Tester); and
- must complete all <u>shadow drivesShadow Drives</u> within <u>6six</u> weeks of passing the BOST training class.
- f)<u>q)</u> To be eligible for a BOST class, a potential BOST testerBOSD Tester must have conducted at least 24 hours of BTW training or been employed by thea BOSTO for at least a<u>one</u> year.
- <u>g)h)</u>Applicants failing the <u>BOST drive testBOSD</u> with a BOST <u>trester</u> must <u>only</u> be re-tested by a different BOST <u>tester (unlessTester (The Department may waive this requirement upon request if</u> the Department determines that this would be a hardship).
- An expired completion statement, DR 2735 form (after 180-days) will require the applicant to retake the test.
- BOST Testers will be evaluated on their ability to meet Department grading standards for BOSDs. The evaluation may be conducted during an actual BOSD or a BOSD with a Department representative as the driver. BOST Testers must follow Department procedures, meet Department standards, and must pass the evaluation with a score of 80% or higher. Failure to pass the evaluation will be grounds for the Department to require additional continuing education and/or suspension of the BOST Tester certification.
- j) The Department may deny certification of an individual or revoke certification of a Certified Employee if they have been convicted of a felony, or any offense involving moral turpitude. Conviction includes a plea of guilty or nolo contendere or a deferred sentence, provided that a person shall not be deemed to have been convicted if the person has successfully completed a deferred sentence. In determining whether to deny or revoke a certification, the Department will consider the factors contained in section 24-5-101(4), C.R.S.

# (500) RECORDKEEPING AND REPORTING

- a) Issued forms must be used in control number order. Each series of assigned completion statementsmust be completed before a new series is startedCCDSs and BOSTOs must use only the Department'smost current version of Department forms and must account for all controlnumberedTCS, testing, and training forms. issued to them.
- b) Audited records must be stored securely for a period of three years. Records include all contracts, records of student enrollment, <u>DR 2045 Attendance Records</u>, <u>DR 2046 Attendance Records</u>, and <u>DR 2052 Attendance Records</u>, <u>DR 2070 Student Drive Time Logs</u>, <u>DR 2252 (English versions 1-4) and DR 2273 (Spanish versions 1-4) Driver's License Written Examinations</u>, <u>DR 2732 Basic Operator Driving Skill Test</u> score sheets, progress reports, student completion statements<u>TCSs</u>, and control numbered forms<u>previously</u> issued by the Department.

- c) Student/parent contracts, progress reports and student enrollment records may be stored electronically after they have been audited.
- d) After three years all testing records must be shredded.
- All forms issuedrequired testing information must be entered into DRIVES immediately, including those for passed and failed examinations, must be logged on a CDS's and BOSTO's monthly report.
- a) CDSs and BOSTOs must submit monthly reports on Department approved forms. Reports must be submitted electronically to the Department by the 10th day of each month for the previousmonth's activity, even if there was no activity. Incomplete reports will not be accepted.
- b) All voided control numbered forms should be logged on monthly reports, filed in numeric order, with a note stating why the document was voided and the number of the replacement form. All replacement forms for drive and written tests must be dated using the same date as the originalform.
- c) Monthly reports submitted by a CDS and by a BOSTO to the Department should report all student and testing activity including, but not limited to, monthly classroom schedules, class completionstatements, BTW completion statements, written knowledge completion statements, and drive testcompletion statements.
  - f) CDSs, BOSTOs, and testers Training information (including driver education, EDAP/DAP, and BTW) must be entered into DRIVES within two business days of the student's completion.
  - g) All TCSs must be maintained in chronological (date) order by submitted date and separated by exam type.
  - (h) CCDSs, BOSTOs, and Certified Employees are responsible for securing bothall blank and completed forms.training/testing forms, all TCSs, and passwords/logins associated with DRIVES.
  - g)i)\_Post-dating, pre-dating, or partial completion of any testing/training form is not allowed.
  - i) The CCDS is responsible for inaccurate/missing entries into DRIVES.

# (600) AUDITING

- a) CCDSs must allow the Department to observe classroom instruction and/or BTW training.
- b) CDSs certified as BOSTOSCCDSs are required to allow onsite inspections, examinations, and audits by a Department representative without prior notice in order to:\_
  - review all required documentation, including, but not limited to, student completionstatements, all TCSs, DR 2045 Attendance Records, DR 2046 Attendance Records, and DR 2052 Attendance Records, DR 2070 Student Drive Time Logs, BOSTDR 2252 (English versions 1-4) and DR 2273 (Spanish versions 1-4) Driver's License Written Examinations and DR 2732 Basic Operator Driving Skill Test score sheets;
  - 2. observe classroom instruction;
  - 3. observe BTW instruction;
  - 4. inspect Class R vehicles;
  - 5. observe and score live road testing by a BOST **T**ester and compare pass/fail scores;
  - 6. test the skills of BOST <u>t</u>esters who administer the drive testBOSD; and

- audit monthly reports for supporting data, advertising, and continuing education certificates.
  - 7. observe administration of the BOSW.
- c) A <u>CDS/BOST testerCCDS</u> must surrender all required documentation to the Department upon request. The <u>CDS/BOST testerCCDS</u> may make copies and retain copies of such documentation.
- Audits may be conducted at the CCDS's or BOSTO's office, the Department's officeDepartment, or at another location as determined by the auditorDTE.
- e) To assure that CCDSs and BOSTOs continue to meet the standards established by the Department, a Department representative will conduct on-site compliance inspections, examinations, and audits as often as the Department deems necessary and without prior notice, to review all required documentation, including but not limited to, contracts, student enrollment and progress records, BTWDR 2045 Attendance Records, DR 2046 Attendance Records, and DR 2052 Attendance Records, DR 2070 Student Drive Time Logs, student completion records, classroom facilities, vehicle, and testing records.vehicles, and DR 2252 (English versions 1-4). Driver's License Written Examinations, and DR 2732 Basic Operator Driving Skill Test score sheets. Records will be checked for accuracy and completeness, including, but not limited to, missing er voided recordsTCSs and, in the case of control numbered documentsTCSs, for numericalchronological filing sequence by submitted date.
- f) During Department compliance audits, CCDSs and BOSTOs must cooperate with the Department, allow access to testing areas and routes, and supply student names and testing records, results, and any other regulated items as requested by the Department.
- b) BOST drive testers will be evaluated either during an actual drive test or a drive test with a Department representative as the driver. BOST testers must follow Department procedures, meet Department standards, and must pass the evaluation with a score of 80% or higher. Failure to pass the evaluation will be grounds for the Department to require additional continuing educationor suspension of BOST testor certification.
  - g) CDSCCDS records must be accessible during the CCDS's normal business hours and made available to a Department representative upon request.
  - h) A CCDS must provide a TCS for each DRIVES entry with attached testing/training forms immediately if requested by the Department.
  - i) A CCDS must sign and return any audit report within ten days of receipt.

# (700) CERTIFICATION RENEWAL

- CDS curriculum approval and BOST cortification are valid from July 1st through June 30th of the following calendar year. The Department shall determine when curriculum review isrequired. Curriculum review will not be conducted more frequently than annually, unlesscourse content changes.
- a) BOST certifications, CDS certifications as BOSTOs, and CDSCCDS and Certified Employee certifications must be renewed annually on or before June 30<sup>th</sup>.
- a)b)CCDS contracts with the Department are subject to annual renewal.
- b)c) Renewal applications are due on June 41<sup>st</sup> of each calendar year. Applications not received and approved by Failure to submit a sufficient application on or before June 30 will1<sup>st</sup> may result in a CCDS's or BOSTO's or BOST Tester's certification not being renewed, and the Department will not

honor <del>completion forms or driver education certificates from <u>exams entered into DRIVES by</u> the <del>CDS</del>orCCDS, BOSTO, or BOST Tester on or after July 1<sup>st</sup>.</del>

b) Incomplete renewal applications shall be returned to the CDS or BOSTO submitting the application.

 $\underline{e}\underline{d}$  Renewal applications must include a breakdown of the <u>costsprice</u> of each package offered by the C<u>C</u>DS or BOSTO.\_

# (800) SUSPENSION/ REVOCATION/ CESSATION OF BUSINESS

- a) <u>CDSeAfter a notice</u> and <u>BOSTOs musthearing pursuant to the State Administrative Procedure Act</u> [sections 24-4-101, et. seq., C.R.S.], a certification(s) may be suspended or revoked for violations of any applicable Colorado Revised Statute, Rule, Regulation, contract obligation, including but not limited to any of the following:
  - Failure to return all copies of written knowledge tests and keys, certifications, and any controlnumbered-testing/training\_documents within ten days of cessation of business-;
- Monthly reports not received by the 10th of the month for the previous month may result in a suspension of testing privileges for 30 days, unless a hardship is determined by the Department.
  - 2. Failure to immediately enter testing results into DRIVES;
  - 3. Failure to enter training results into DRIVES within two business days of completion;
  - 4. Failing to comply with the registration, insurance, and equipment requirements of BTW Training;
  - 2.5. Refusing to be audited-may result in the suspension of a CDS's or BOSTO's training and/or testingprivileges.;
  - 3-6. Failure of a CDS or a BOSTO to address and/or correct problemsdeficiencies found in a previous audit may result in suspension of certification. Failure of the Departmentor failing two or more audits. The Department's failure to take action based on an audit does not waive the Department's authority to take action later based on that audit-:
  - 4.7. A CDS or BOST tester who supplies <u>Supplying</u> false information to the Department may have their <u>CDS certification or BOST tester certification suspended or revoked. Fraudulent</u>, or fraudulent testing or the fraudulent use of <u>the testing/training</u> forms and/or <u>completion statements may result</u> in the suspension and/or revocation of BOST certification. TCSs;
- b) The certification of a CDS, BOSTO, or BOST tester may be suspended or revoked for failure tocomply with these rules and regulations, BOST standards, or contract obligations.
  - <u>Any BOSTO or BOST tester who omits</u><u>Omitting</u> any test requirement from a written knowledge or driving skill test, or participates<u>BOSW or BOSD</u>;
  - 5-<u>9. Participation</u> in any illegal activity related to driver licensing, may be subject to penalties includingloss of testing certification or criminal prosecution.; and
  - 10. Incorrectly entering a test as a pass when it should have been a fail or entering a fail when it should have been a pass.
  - a)b)Any information obtained by the Department concerning illegal or fraudulent activity concerning, but not limited to written knowledge or driving skills testing, will be referred by the Department to the appropriate law enforcement authority.

b)c) If an applicant's testing was improper, illegal, or fraudulent, the applicant may have his/herapplicant's driver license or instruction permit may be canceled.

The Department may issue a summary suspension to any CDS, BOSTO, or BOST testerifWhere the Department has objective and reasonable grounds to believe and finds, upon a full investigation, that a CDSCCDS, BOSTO, or BOST trester has violated the provisionsbeen guilty of these rules and regulations, state statutesdeliberate and willful violation, or that the public health, safety, or welfare imperatively requires emergency action. A summary suspension shall serve as notice to immediately cease testing and training until an investigation or hearing iscomplete.

c)d) Upon receipt of a summary suspension, a CDS, and incorporates the findings in its order, it may summarily suspend the certification of the CCDS, BOSTO, and/or BOST tester must immediately-stop all BOST testing and/or training. Proceedings or BOST Tester pending proceedings for a suspension or revocation which shall be promptly instituted and determined. The decision For purposes of the Department's Hearings Division constitutes final agency this subsection, "full investigation" means a reasonable ascertainment of the underlying facts on which the Department action is based.

1. Upon receipt of a summary suspension, a CCDS, BOSTO or BOST Tester must immediately cease all testing as directed. The Department will promptly institute proceedings for suspension or revocation pursuant to the Administrative Procedure Act.

Height Written complaints about a CCDS, BOSTO, or BOST treatment received by the Department regardingthe requirements of these rules and regulations may result in an investigation through the Department or the Motor Vehicle Investigative Unit. Section 42-1-222 CRS.

e)<u>f</u>) If a C<u>C</u>DS is found to be in violation of the terms of its contract with the Department, then the contract between the Department and the C<u>C</u>DS may be terminated.

# (900) GRANDFATHER PROVISIONS

Law enforcement agencies and rehabilitation providers who are licensedcertified as BOSTOs are exempt from the teaching requirements for approval as a CDSoutlined in this rule.

# All publications and statutes(950) INCORPORATION BY REFERENCE

<u>The materials in this Rule</u> incorporated by reference in these Rules and Regulations<u>do not include later</u> <u>amendments to or editions of the materials. The materials incorporated in this Rule</u> are on file and available for <del>public</del> inspection by contacting the <u>Driver License Section of the</u> Department of Revenue<del>,</del> <u>Division of Motor Vehicles</u>, Driver Testing and Education Section in person at, 1881 Pierce Street, Room 141<u>128</u>, Lakewood, Colorado, 80214. <u>This rule does not include later amendments to</u>, or <u>additionsby</u> telephone at 303-205-5600, and copies of anythe materials incorporated by reference.

\*Materials incorporated by reference may be examined at any Sstate publication depository library.

Editor's Notes

History

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Entire rule eff. 06/30/2014.