# DEPARTMENT OF HEALTH CARE POLICY AND FINANCING

#### **Medical Services Board**

### FINANCIAL MANAGEMENT OF THE CHILDREN'S BASIC HEALTH PLAN

# 10 CCR 2505-3

[Editor's Notes follow the text of the rules at the end of this CCR Document.]

#### 50 DEFINITIONS

- 50.1 "Applicant" shall mean a person applying or re-applying for benefits on behalf of a child and/or themselves.
- 50.2 "Child" means a person who is less than nineteen years of age.
- 50.3 "Cost sharing" shall mean payments, such as copayments or enrollment fees that are due on behalf of the enrollee.
- 50.4 "Department" shall mean the Colorado Department of Health Care Policy and Financing.
- 50.5 "Effective Date" shall mean the first day of eligibility.
- 50.6 "Enrollee" shall mean an eligible person who is enrolled in the Children's Basic Health Plan.
- 50.7 "Essential Community Provider" means a healthcare provider that:
  - A. Has historically served medically needy or medically indigent patients and demonstrates a commitment to serve low-income and medically indigent populations who make up a significant portion of its patient population, or in the case of a sole community provider, serves medically indigent patients within its medical capability; and
  - B. Waives charges or charges for services on a sliding scale based on income and does not restrict access or services because of a client's financial limitations.
- 50.8 "Evidence of Coverage" or "EOC" shall mean any certificate, agreement, or contract issued to an enrollee from time-to-time by a Managed Care Organization (MCO) setting out the coverage to which the enrollee is or was entitled under the Children's Basic Health Plan.
- 50.9 "Grievance Committee" shall mean a conference with the Department or its Designee in which a contested decision regarding an applicant or enrollee is reexamined.
- 50.10 "Household" shall be determined by relationships of tax dependency as required in 10 CCR 2505-10-8.100.4.E.
- 50.11 "Income" shall be the Modified Adjusted Gross Income as required in 10 CCR 2505-10-8.100.4.C.
- 50.12 "Managed Care Organization" or "MCO" shall mean:
  - A. A carrier which meets the definition in §10-16-102 (8), C.R.S. with which the Department contracts to provide health care or dental services covered by the Children's Basic Health Plan; or,

- B. Essential community providers and other health care and dental service providers with whom the Department contracts to provide health care services under the Children's Basic Health Plan using a managed care model.
- 50.13 "Presumptive Eligibility" shall mean children and pregnant women who have applied and appear to be eligible for the Children's Basic Health Plan shall be presumed eligible and may receive immediate temporary medical coverage.
- 50.14 "Woman" shall mean a female age 19 or over.

# 100 ELIGIBILITY

### 110 INDIVIDUALS ASSISTED UNDER THE PROGRAM

110.1 To be eligible for the Children's Basic Health Plan, an eligible person shall:

A.

- 1. Be less than 19 years of age; or
- 2. Be a pregnant woman
- B. Meet one of the following categories:
  - 1. A citizen or national of the United States, the District of Columbia, Puerto Rico, Guam, the United States Virgin Islands, the Northern Mariana Islands, American Samoa, or Swain's Island; or
  - 2. An alien or immigrant who entered the United States at least five years prior to the date of application and who is:
    - Lawfully admitted for permanent residence under the U.S. Immigration and Nationality Act; or
    - b. Paroled into the United States for at least one year under Section 212(d)(5) of the U.S. Immigration and Nationality Act; or
    - c. Granted conditional entry under Section 203(a)(7) of the U.S. Immigration and Nationality Act; or
  - 3. An alien who arrived in the United States on any date who is:
    - a. Lawfully residing in Colorado and is an honorably discharged military veteran; or
      - 1. A spouse of such military veteran; or
      - 2. An unremarried surviving spouse of such military veteran; or
      - 3. An unmarried dependent child of such military veteran.
    - b. Lawfully residing in Colorado and is on active duty in the United States Armed Forces, excluding military training; or
      - 1. A spouse of such individual; or

- 2. An unremarried surviving spouse of such individual; or
- 3. An unmarried dependent child of such individual.
- c. Granted asylum under Section 208 of the U.S. Immigration and Nationality Act; or
- d. Refugee under Section 207 of the U.S. Immigration and Nationality Act; or
- e. An individual with deportation withheld:
  - 1. Under Section 243(h) of the U.S. Immigration and Nationality Act, as in effect prior to September 30, 1996; or
  - 2. Under Section 241(b)(3), as amended by P.L. 104-208 of the U.S. Immigration and Nationality Act.
- f. A Cuban or Haitian entrant, as defined under Section 501(e)(2) of the U.S. Refugee Education Assistance Act of 1980; or
- g. An individual who:
  - 1. Was born in Canada and possesses at least 50 percent American Indian blood; or
  - 2. Is a member of an Indian tribe, as defined in 25 U.S.C. Section 450(b)e.
- h. Admitted into the United States as an Amerasian immigrant under Section 584 of the U.S. Foreign Operations, Export Financing, and Related Programs Appropriation Act of 1988, as amended by P.L. 100-461; or
- A lawfully admitted, permanent resident, who is a Hmong or Highland Lao veteran of the Vietnam conflict: or
- 4. An alien who was admitted in the United States on or after December 26, 2007 who is an Iraqi Special Immigrant under section 101(a)(27) of the Immigration and Nationality Act (INA); or
- 5. An alien who was admitted in the United States on or after January 28, 2008 who is an Afghan Special Immigrant under section 101(a)(27) of the Immigration and Nationality Act (INA); and
- C. Be a resident of Colorado; and
- D. Have a household income greater than 133% but not exceed 250% of the Federal Poverty Level, adjusted for household size for children under the age of 19; or
- E. Have a household income greater than 185% but not exceed 250% of the Federal Poverty Level, adjusted for household size for pregnant women.
- F. Failure to complete an application or to provide required documentation in Section 130 will result in the denial of the incomplete application or individual applicant (s).

# 120 INSUFFICIENT ACCESS TO OTHER HEALTH COVERAGE

- 120.1 To be eligible for the Children's Basic Health Plan, an eligible person shall not:
  - A. Be covered under a group health plan or under health insurance coverage excluding Consolidated Omnibus Budget Reconciliation Act (COBRA); or
  - B. Be eligible to receive assistance under Title XIX of the Social Security Act; or
  - C. Be an inmate of a public institution or a patient in an institution for mental diseases.
- 120.2 Upon approval from the Centers for Medicare & Medicaid, the Department shall not require that applicants be uninsured for any period of time prior to becoming eligible for the Children's Basic Health Plan.

# 130 VERIFICATION REQUIREMENTS

130.1 To be eligible for the Children's Basic Health Plan, an applicant shall provide minimal verification as required in 10 CCR 2505-10-8.100.4.B.:

#### 140. REDETERMINATION

- 140.1 Eligibility shall be redetermined when twelve (12) months have passed since the last eligibility determination.
  - A. A redetermination form is not required to be sent to the client if all current eligibility requirements can be verified by reviewing information from another assistance program, verification system, and/or CBMS. When applicable, the eligibility site shall redetermine eligibility based solely on information already available. If verification or information is available for any of the three months prior to redetermination month, no request shall be made of the client and a notice of the findings of the review will go to the client. If not all verification or information is available, the eligibility site shall only request the additional minimum verification from the client. This procedure is referenced as Ex Parte Review.
  - B. The only verification that can be required at redetermination is the minimum verification needed to complete a redetermination of eligibility. The redetermination form shall direct clients to review current information and to take no action if there are no changes to report in the household. Eligibility sites and CBMS shall view the absence of reported changes from the client at this redetermination period as confirmation that there have been no changes in the household. This procedure is referenced as automatic reenrollment.

An eligibility site may redetermine eligibility through telephone, mail, or electronic means. The use of telephone or electronic redeterminations should be noted in the case record and in CBMS case comments.

### 150 CALCULATION OF HOUSEHOLD INCOME

- 150.1 Calculation of income for the Children's Basic Health Plan shall be determined as required in 10 CCR 2505-10-8.100.4.C
- 150.2 Income disregards for the Children's Basic Health Plan shall be determined as required in 10 CCR 2505-10-8.100.4.D

# 160 PREMIUM ASSISTANCE Repealed 12/30/2012

# 170 PRESUMPTIVE ELIGIBILITY

- 170.1 An eligible person may apply for presumptive eligibility for immediate temporary medical services through designated presumptive eligibility sites.
  - A. To be eligible for presumptive eligibility, an applicant household's declared income shall be greater than 133% but not exceed 250% of federal poverty level for children under the age of 19; or
  - B. To be eligible for presumptive eligibility, an applicant household's declared income shall be greater than 185% but not exceed 250% of the federal poverty level for pregnant women; and
  - C. He/she shall be a United States citizen or a documented immigrant of at least five years.
- 170.2 Presumptive eligibility sites shall be certified by the Department of Health Care Policy and Financing to make presumptive eligibility determinations. Sites shall be re-certified by the Department of Health Care Policy and Financing every 2 years to remain approved presumptive eligibility sites.
  - A. The presumptive eligibility sites shall attempt to obtain all necessary documentation to complete the application within ten business days of application.
  - B. The presumptive eligibility site shall forward the application to the county within five business days of being completed. If the application is not completed within ten business days, on the eleventh business day following application, the presumptive eligibility sites shall forward the application to the appropriate county.
- 170.3 The presumptive eligibility period will be no less than 45 days. The presumptive eligibility period will end on the last day of the month following the completion of the 45 day presumptive eligibility period.
- 170.4 The county or medical assistance site shall make an eligibility determination within 45 days from the date of application. The effective date of eligibility will be the date of application.
  - A. Presumptively eligible clients may appeal the county or medical assistance site's failure to act on an application within 45 days from date of application or the denial of an application. Appeal procedures are outlined in Section 600.
  - A presumptively eligible client may not appeal the end of a presumptive eligibility period.

# 180 Express Lane Eligibilty

Express Lane Eligibility will allow for automatic initiation of Medical Assistance enrollment by using available data and findings from other programs as listed below.

- 180.1 Free/Reduced Lunch Program
  - A. Recipients of the Free/Reduced Lunch Program who have submitted a Free/Reduced Lunch application at a participating school district
    - Families will be given the option to opt into Medical Assistance coverage for their potentially eliqible child.

- Children who meet all necessary eligibility requirements as outlined in this volume will be automatically enrolled.
- 3. Children who meet all necessary eligibility requirements except verification of U.S. citizenship and identity will receive 30 days of eligibility while awaiting this verification.
- 4. Any additionally required verification will be requested from the client through CBMS prior to being automatically enrolled.
- 5. Eligibility is based on income declared on the Free/Reduced Lunch application as well as eligibility requirements outlined in section 150.
- If it would be found that a child does not satisfy an eligibility requirement for medical assistance, the child's eligibility will be evaluated using the application for Medical Assistance.
- B. Recipients of the Free/Reduced Lunch Program who were not required to submit a Free/Reduced Lunch application at a participating school district
  - Families who are automatically enrolled Free/Reduced Lunch recipient children will not be forwarded to the Department for Express Lane Eligibility in compliance USDA confidentiality guidelines.
  - 2. These families must apply for Medical Assistance in order to give consent for request of benefits.

### 180.2 Direct Certification

- A. When an application for Food Stamps or Colorado Works has been submitted, families will be given the option to opt into Medical Assistance coverage for their potentially eligible children.
  - 1. Children who meet all necessary eligibility requirements as outlined throughout sections 100 through 180 will be automatically enrolled,
  - 2. Children who are only missing verification of U.S. citizenship and identity will receive 30 days of coverage while waiting for this verification.
  - 3. Any additionally required verification will be requested from the client through CBMS prior to being automatically enrolled.
  - 4. Eligibility is determined based on income declared on the Food Stamp or Colorado Works application as well as other eligibility requirements for CHP+
  - If it would be found that a child does not satisfy an eligibility requirement for medical assistance, the child's eligibility will be evaluated using the application for Medical Assistance.

# 200 BENEFITS PACKAGE

- 210 The following are covered benefits including any applicable limitations:
- A. Emergency Care and Urgent/After Hours Care;

- B. Emergency Transport/Ambulance Services;
- C. Hospital/Other Facility Services Including:
  - 1. Inpatient;
  - 2. Physician;
  - Outpatient/Ambulatory;
- D. Medical Office Visits Including:
  - 1. Physician;
  - 2. Mid-Level Practitioner;
  - 3. Specialist;
- E. Diagnostic Services;
- F. Preventative, Routine and Family Planning Services Including:
  - 1. Immunizations;
  - 2. Well-child visits;
  - 3. Health maintenance visits;
- G. Maternity Care Including:
  - 1. Prenatal:
  - 2. Delivery and inpatient well-baby care;
  - 3. Postpartum care
- H. Mental Illness Treatments such as:
  - 1. Neurobiologically-based mental illness including:
    - a. Schizophrenia;
    - b. Schizoaffective disorder;
    - c. Bipolar affective disorder;
    - d. Major depressive disorder;
    - e. Specific obsessive compulsive disorder;
    - f. Panic disorder;
  - 2. Mental disorders including:
    - a. Post traumatic stress disorder

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	b.	Drug and alcohol disorders	
	C.	Dysthymia	
	d.	Cyclothymia	
	e.	Social phobia	
	f.	Agoraphobia with panic disorder	
	g.	General anxiety	
	h.	Anorexia Nervosa exclusive of residential treatment	
	i.	Bulimia exclusive of residential treatment	
3.	All other mental illness;		
	a.	Inpatient coverage;	
	b.	Outpatient coverage;	
Physical Therapy, Speech Therapy and Occupational Therapy shall be limited to 30 visits per diagnosis per year. Effective November 1, 2007, Physical, Speech and Occupational Therapy services shall be unlimited for children from birth up to the child's third birthday.			
Durable Medical Equipment shall be limited to the lesser of the purchase price or rental price for medically necessary durable medical equipment that shall not exceed two thousand dollars per year.			
Transplants must be medically necessary and are limited to:			
1.	Liver;		
2.	Heart;		
3.	Heart/lung;		
4.	Cornea;		
5.	Kidney;		
6.	Bone m	Bone marrow which shall be limited to the following conditions:	
	a.	Aplastic anemia;	
	b.	Leukemia;	
	C.	Immunodeficiency disease;	
	d.	Neuroblastoma;	
	e.	Lymphoma;	
	f.	High risk stage ii and iii breast cancer:	

- g. Wiskott aldrich syndrome;
- 7. Peripheral stem cell support which shall be limited to the following conditions:
  - a. Aplastic anemia;
  - b. Leukemia;
  - c. Immunodeficiency disease;
  - Neuroblastoma;
  - e. Lymphoma;
  - f. High risk stage II and III breast cancer;
  - g. Wiskott aldrich syndrome;
- M. Home health care;
- N. Hospice care;
- O. Prescription medication;
- P. Kidney dialysis shall be excluded only if the member is also eligible for Medicare;
- Q. Skilled nursing facility care must be provided only when there is a reasonable expectation of measurable improvement in the members' health status.
- R. Vision services shall be limited to:
  - 1. Vision screenings for age appropriate preventative care;
  - 2. Referral required for refraction services;
  - Maximum fifty dollar benefit for eyeglasses;
- S. Audiology services shall be limited to:
  - 1. Hearing screenings for age appropriate preventative care;
  - 2. Hearing aids without financial limitation for enrollees age 18 and under no more than once every five years unless medically necessary including:
    - a. A new hearing aid when alterations to the existing hearing aid cannot adequately meet the needs of the child
    - b. Services and supplies including, but not limited to, the initial assessment, fitting, adjustments, and auditory training that is provided according to accepted professional standards.
- T. Intractable pain;
- U. Autism;

- V. Case management is covered only when medically necessary;
- W. Dietary counseling/nutritional services shall be limited to:
  - 1. Formula for metabolic disorders;
  - 2. Total parenteral nutrition;
  - 3. Enterals and nutrition products;
  - 4. Formulas for gastrostemy tubes;
- X. Dental services are limited to:
  - 1. Those dental services described in the Evidence of Coverage provided to enrollees aged 18 and under by the MCO (or its designee) with which the Department has contracted for the applicable plan year to provide such dental services;
  - 2. Orthodontic and prosthodontic treatment for cleft lip or cleft palate in newborns (covered as a medical service in accordance with 10-16-104, C.R.S.); and
  - 3. Treatment of teeth or periodontium required due to accidental injury to naturally sound teeth (covered as a medical service in accordance with 10-16-104, C.R.S.). A physician or legally licensed dentist must perform treatment within 72 hours of the accident.
- Y. Therapies covered shall include:
  - Chemotherapy;
  - 2. Radiation;
- X. The following are not covered benefits:
  - 1. Acupuncture;
  - 2. Artificial conception;
  - Biofeedback;
  - 4. Storage Costs for umbilical blood;
  - 5. Chiropractic care;
  - 6. Convalescent care or rest cures;
  - 7. Cosmetic surgery;
  - 8. Custodial care;
  - 9. Domiciliary care;
  - 10. Duplicate coverage;
  - 11. Government institution or facility services;

- 12. Hair loss treatments; 13. Hypnosis; 14. Infertility services; 15. Maintenance therapy; 16. Nutritional therapy unless specified otherwise: 17. Elective termination of pregnancy, unless the elective termination is to save the life of the mother or if the pregnancy is the result of an act of rape or incest; 18. Personal comfort items: 19. Physical exams for employment or insurance; 20. Private duty nursing services; 21. Routine foot care: 22. Sex change operations; 23. Sexual disorder treatments: 24. Taxes: 25. TMJ treatment; 26. Other therapies and treatments which are not medically necessary; 27. Vision services unless specified otherwise; 28. Vision therapy; 29. War-related conditions: 30. Weight-loss programs;
- 220 PREMIUM ASSISTANCE Repealed 12/30/2012

Work-related conditions;

300 ENROLLMENT FEES AND COPAYMENTS

31.

- 310 ANNUAL ENROLLMENT FEES AND DUE DATE
- 310.1 For eligible children, the following annual enrollment fees shall be due prior to enrollment in the Children's Basic Health Plan:
  - A. For families with income, at the time of eligibility determination, less than 151% of the federal poverty level, the annual enrollment fee shall be waived.

- B. For families with income, at the time of eligibility determination, between 151% and 205% of the federal poverty, the annual enrollment fee shall be:
  - 1. \$25.00 for a single eligible child; and
  - 2. \$35.00 for two or more eligible children.
  - 3. Waived for families who include an eligible pregnant woman.
- C. For families with income, at the time of eligibility determination, greater than 205% and up to 250% of the federal poverty, the annual enrollment fee shall be:
  - 1. \$75.00 for a single eligible child; and
  - 2. \$105.00 for two or more eligible children.
  - 3. Waived for families who include an eligible pregnant woman
- 310.2 If the required enrollment fee is not received with the application for the Children's Basic Health Plan, the Department or its designee shall notify the applicant:
  - A. That applicable enrollment fees are a requirement for enrollment;
  - B. That fees shall be due within thirty (30) days of the date of notification;
  - C. Of effective date of enrollment if payment is received; and
  - D. That the application shall be denied if payment is not received by the due date indicated.
- 310.3 The application shall be denied if payment is not received by the due date indicated on the notification.
- 310.5 Once enrollment has occurred, the annual enrollment fee is non-refundable.

# 320 COPAYMENTS

- 320.1 The following copayments shall be due for enrollees at the time of service:
  - A. For families with income, at the time of eligibility determination, less than 101% of the federal poverty level, all copayments shall be waived, except for emergency and care, which shall be \$3.00 per use and urgent/after hours care, which shall be \$1.00 per use.
  - B. For families with income, at the time of eligibility determination, between 101% and 150% of the federal poverty level, the copayment shall be:
    - 1. Effective until June 30, 2012:
      - a. \$2.00 per office visit;
      - b. \$2.00 per outpatient mental health or substance abuse visit;
      - c. \$1.00 per generic or brand name prescription;
      - d. \$2.00 per physical therapy, occupational therapy or speech therapy visit;

- e. \$2.00 per vision visit;
- f. \$3.00 per use of emergency care and urgent/after hours care;
- 2. Effective July 1, 2012:
  - a. \$2.00 per office visit;
  - b. \$2.00 per outpatient mental health or substance abuse visit;
  - c. \$1.00 per generic or brand name prescription;
  - d. \$2.00 per physical therapy, occupational therapy or speech therapy visit;
  - e. \$2.00 per vision visit;
  - f. \$3.00 per use of emergency care (co-payment is waived if client is admitted to the hospital);
  - g. \$1.00 per use of urgent/after hours care;
  - h. \$2.00 per trip for emergency transport/ambulance services;
  - i. \$2.00 per inpatient hospital visit;
  - \$2.00 per inpatient hospital visit for physician services in the hospital;
  - k. \$2.00 per outpatient hospital or ambulatory surgery center visit.
- C. For families with income, at the time of eligibility determination, between 151% and 200% of federal poverty level, the copayment shall be:
  - 1. Effective until June 30, 2012:
    - a. \$5.00 per office visit;
    - b. \$5.00 per outpatient mental health or substance abuse visit;
    - c. \$3.00 per generic prescription;
    - d. \$5.00 per brand name prescription;
    - e. \$5.00 per physical therapy, occupational therapy or speech therapy visit;
    - f. \$5.00 per vision visit;
    - g. \$15.00 per use of emergency care and urgent/after hours care;
  - 2. Effective July 1, 2012:
    - a. \$5.00 per office visit;
    - b. \$5.00 per outpatient mental health or substance abuse visit;
    - c. \$3.00 per generic prescription;

- d. \$10.00 per brand name prescription;
- e. \$5.00 per physical therapy, occupational therapy or speech therapy visit;
- f. \$5.00 per vision visit;
- g. \$30.00 per use of emergency care ((co-payment is waived if client is admitted to the hospital)
- h. \$20.00 per use of urgent/after hours care;
- i. \$5.00 per date of service for laboratory and radiology/imaging services
- j. \$15.00 per trip for emergency transport/ambulance services;
- k. \$20.00 per inpatient hospital visit;
- I. \$5.00 per inpatient hospital visit for physician services;
- m. \$5.00 per outpatient hospital or ambulatory surgery center visit.
- D. For families with income, at the time of eligibility determination, between 201% and 250% of federal poverty level, the copayment shall be:
  - 1. Effective until June 30, 2012:
    - a. \$10.00 per office visit;
    - b. \$10.00 per outpatient mental health or substance abuse visit;
    - c. \$5.00 per generic prescription;
    - d. \$10.00 per brand name prescription;
    - e. \$10.00 per physical therapy, occupational therapy or speech therapy visit;
    - f. \$10.00 per vision visit;
    - g. \$20.00 per use of emergency care and urgent/after hours care.
  - 2. Effective July 1, 2012:
    - a. \$10.00 per office visit;
    - b. \$10.00 per outpatient mental health or substance abuse visit;
    - c. \$5.00 per generic prescription;
    - d. \$15.00 per brand name prescription;
    - e. \$10.00 per physical therapy, occupational therapy or speech therapy visit;
    - f. \$10.00 per vision visit;

- g. \$50.00 per use of emergency care (co-payment is waived if client is admitted to the hospital);
- h. \$30.00 per use of urgent/after hours care;
- i. \$10.00 per date of service for laboratory and radiology/imaging services
- j. \$25.00 per trip for emergency transport/ambulance services;
- k. \$50.00 per inpatient hospital visit;
- I. \$10.00 per inpatient hospital visit for physician services;
- m. \$10.00 per outpatient hospital or ambulatory surgery center visit.

### 330 COST SHARING LIMITATIONS

- 330.1 American Indians and Alaskan Natives shall be exempt from cost sharing requirements.

  American Indian shall mean a member of a federally recognized Indian tribe, band, or group, or a descendant in the first or second degree of any such member. Alaskan Native shall mean an Eskimo or Aleut or other Alaska Native enrolled by the Secretary of the Interior.
- 330.2 The maximum yearly cost sharing requirements for families of enrollees shall be 5% of income.
- 330.3 No copayments shall apply to preventive services. For the purpose of this section, preventive services shall mean:
  - A. All healthy newborn and newborn inpatient visits, including routine screening whether provided on an inpatient or outpatient basis;
  - B. Routine examinations;
  - C. Immunizations and related office visits: and
  - D. Routine preventive and diagnostic dental services.
- 330.4 Prenatal Care Program clients shall be exempt from cost sharing requirements.

# 340 PREMIUM ASSISTANCE Repealed 12/30/2012

### 400 ENROLLMENT

400.1 An applicant found eligible for Children's Basic Health Plan can elect to be enrolled the Children's Basic Health Plan.

# 410 SELECTION OF A MANAGED CARE ORGANIZATION

410.1

A. Once eligibility has been determined, an eligible person shall have the opportunity to select a participating MCO in the county of the eligible person's residence. If there is only one participating MCO available in the county of the eligible person's residence, the eligible person shall be enrolled in that MCO.

B. In the event the Department contracts with an MCO to provide dental services to CBHP enrollees, an enrollee automatically will be enrolled with such MCO. No separate MCO election will be required.

### 410.2 MCO SELECTION

- A. Upon determination of eligibility for the CBHP program, if the eligible person has notified the Department or its designee of his/her chosen MCO prior to the last business day of the month in which eligibility was determined, the Department or its designee shall enroll the eligible person in that MCO.
- B. Upon determination of eligibility for the CBHP program, if the eligible person has not chosen an MCO, the Department or its designee shall enroll the eligible person in an MCO selected by the Department or its designee. In areas of the state where there is only one participating MCO available, the Department or its designee shall select that MCO and enroll the eligible person.
- C. The Department or its designee shall notify the enrollee of the MCO selected. If the enrollee wants to change MCOs, the enrollee shall contact the Department or its designee within 90 days from the effective date of the MCO enrollment. An enrollee may also change a pending MCO enrollment before the effective date.
- D. For renewal applications, the Department or its designee shall reassign the eligible person to the participating MCO the applicant approved for the previous enrollment period. If the eligible person wishes to change MCO enrollment, he/she shall notify the Department or its designee within his/her re-enrollment period.
- 410.3 In counties in which a participating MCO as defined in section 50.14.A is not available, the eligible person shall be enrolled in an MCO as defined in section 50.14.B.
- 410.4 Once an enrollee has selected an MCO or upon expiration of the timeframe to change, the enrollee shall remain enrolled in that MCO for the remainder of his/her eligibility period, unless the eligible person meets any of the disenrollment criteria set forth in section 440.
- 410.5 An eligible person shall have an opportunity to change to a different MCO serving the eligible person's geographic region, if one is available, during the applicant's annual redetermination period.

# 420 ENROLLMENT OF ALL ELIGIBLE PERSONS IN A FAMILY

- 420.1 If one eligible child from a family is enrolled in the Children's Basic Health Plan, all eligible children in that family must be enrolled in the Children's Basic Health Plan.
- 420.2 All eligible children in a family must be enrolled in the same MCO.

# 430 ENROLLMENT DATE

- 430.1 Eligibility for the Children's Basic Health Plan shall be effective on the latter of:
  - A. The first day of the month of application for Medical Assistance; or
  - B. The first day of the month the person becomes eligible for CHP+ Medical Assistance.

- 430.2 Upon being determined eligible for the Children's Basic Health Plan, eligibility is guaranteed for 12 continuous months from application month for children regardless of changes in income or household size. Guaranteed eligibility also applies regardless if the decrease in income or change in household size would have made the children eligible for Medicaid.
- 430.3. If determined eligible, the enrollment span of a pregnant woman shall be effective as of the first of the month of the date of application or the first day of the month the pregnant woman becomes eligible. The enrollment span shall end at the end of the month following 60 days after the birth of the child or termination of the pregnancy. Once eligibility has been approved, coverage must be provided regardless of changes in the woman's financial circumstances.
- 430.4 An eligible person's enrollment date in the selected MCO shall be no later than:
  - A. The first of the month following eligibility determination and MCO selection if eligibility is determined on or before the 21st of the month.
  - B. The first of the second month following eligibility determination and MCO selection if eligibility is determined after the 21st of the month.
- 430.5 Upon birth, a child born to an eligible woman age 19 and older in the Children's Basic Health Plan shall be automatically enrolled for twelve months.

#### 440 DISENROLLMENT

- 440.1 An enrollee shall be disenrolled from an MCO for the following reasons:
  - A. Administrative error on the part of the Department, the Department's designee, or the MCO, including but not limited to enrollment of a person who does not reside in the MCO's service area; or,
  - B. A change in the enrollee's residence to an area not in the MCO's service area; or,
  - C. When an enrollee's coverage is terminated as described in section 430.1.A.
- 440.2 If an enrollee is disenrolled from an MCO for any of the reasons stated in section440.1 and there is another participating MCO available in the enrollee's county of residence, the enrollee shall be allowed to select a new MCO.
- 440.3 If the enrollee is enrolled in a MCO as defined in section 50.14 B and a MCO as defined in section 50.14 A becomes available in the child's county of residence, the enrollee will be disenrolled from the MCO as defined in section 50.14 B and enrolled in the MCO as defined in section 50.14 A.
- 440.4 An enrollee may be disenrolled from both an MCO and/or the Children's Basic Health Plan for the following reasons:
  - A. Fraud or intentional misconduct, including but not limited to knowing misuse of covered services, knowing misrepresentation of membership status; or,
  - B. An enrollee's receipt of other health care coverage; or,
  - C. The admission of an enrollee into any federal, state, or county institution for the treatment of mental illness, narcoticism, or alcoholism, or into any correctional facility; or,

- D. Ineligibility for the program, based on the guidelines set forth in the Children's Basic Health Plan eligibility rules; or,
- E. Failure to comply with cost sharing requirements (annual enrollment fees and copayments) set forth in the Children's Basic Health Plan cost sharing rules; or,
- F. There is not another participating MCO as defined in section 50.14 available in the enrollee's county of residence.
- 440.5 If an eligible person or an eligible person's family displays an ongoing pattern of behavior that is abusive to provider(s), staff or other patients; or, disruptive to the extent that the provider's ability to furnish services to the child or other patients is impaired, the eligible person may be disenrolled from his/her managed care organization. If there is another participating MCO available in the eligible person's county of residence, the Department may allow the eligible person to select a new MCO. If there is not another MCO available in the eligible person's county, the eligible person may be disenrolled from the Children's Basic Health Plan.
- 450 PREMIUM ASSISTANCE Repealed 12/30/2012
- 500 FINANCIAL MANAGEMENT
- 500 Financial Management

The Children's Basic Health Plan, being a non-entitlement program, must manage to its legislative appropriation. The Department shall track expenditures, caseload, and other financial information to make informed decisions on spend ing its appropriation. Expenditures may exceed State appropriations with approval of the Governor, but any General Fund overexpenditure shall be limited to \$250,000.

The Department shall make quarterly assessments of projected expenditures. If it appears the program may overspend its appropriation due to changes in enrollment, health care costs, funding, legislation, or other factors, the Department shall consider if adjustments to the program are necessary. The program may use, but is not limited to, any of the following financial management tools: waiting lists, adjustments of eligibility criteria and/or levels, instituting open enrollment periods, or temporary closure of the program.

# 600 APPEALS PROCESS

- Applicants shall be notified of any action regarding the eligibility and enrollment status and cost sharing requirements for the enrollees' participation in the Children's Basic Health Plan and appeal rights regarding those actions by the Department or its designee.
- The Department or its designee shall notify the applicant within ten (10) business days of a decision regarding eligibility, enrollment and cost sharing. The notice shall:
  - A. Be in writing;
  - B. Be in his/her primary language, to the extent practicable;
  - C. Describe to the applicant the reasons for the decision;
  - D. Document the authority for the decision (e.g. rule citation); and
  - E. Inform the applicant of his/her rights and responsibilities regarding the decision.

- 600.3 An applicant who disagrees with a denial regarding eligibility, enrollment, or cost sharing requirements may appeal in writing to the Children's Basic Health Plan (CBHP) Eligibility Vendor within thirty (30) calendar days of the date of the notification of denial of eligibility, enrollment, or cost sharing. The appeal shall be reviewed and processed within thirty (30) calendar days of receipt and the results of the appeal shall be communicated to the applicant within ten (10) business days of the review. The following guidelines shall apply to the appeal process:
  - A. The CBHP Eligibility Vendor will coordinate the appeals process with the county or Medical Assistance site that determined the initial eligibility, enrollment, or cost sharing decision within ten (10) business days after receipt of the appeal.
  - B. The county or Medical Assistance site that determined the initial eligibility, enrollment, or cost sharing decision shall:
    - Review the data entry of the application in the Department's eligibility system for accuracy and completeness within ten (10) business days after receipt of the appeal from the CBHP Eligibility Vendor;
    - 2. Correct or complete information in the Department's eligibility system if it is found to be incomplete or incorrect and re-run eligibility;
    - 3. Maintain the original denial, if the information in the Department's eligibility system is complete and correct; and
    - 4. Notify the applicant and the CBHP Eligibility Vendor in writing once the review is complete with the results of the data entry review and the option of forwarding the appeal to the Grievance Committee.
- 600.4 If the applicant disagrees with the results of the appeal, the applicant may have their appeal reviewed by the Grievance Committee. The Grievance Committee's decision shall be final.
  - A. The Grievance Committee shall be conducted by an independent panel appointed by the Executive Director of the Department. The panel shall include at least three people from the Department or its designee not previously involved with the grievance. A person previously involved with the grievance may be present at the conference and appear before the panel to present information and answer questions, but shall not have a vote. The Department shall ensure that those appointed to the panel have sufficient experience to make an informed decision regarding the grievance under review.
  - B. The applicant may attend the Grievance Committee in person or by telephone.
  - C. The applicant may be represented by the person of the applicant's choice (i.e. legal counsel, friend, family member, etc.) during the Grievance Committee.
  - D. The applicant may have access to documents that were used by the Department or its designee in making the decision under appeal.
- 600.5 If an eligible person is enrolled in the Children's Basic Health Plan, the eligible person shall remain enrolled in the program pending the decision of the appeal.
- 600.6 An enrollee who disagrees with a denial of benefits shall submit an appeal to the MCO he/she is enrolled in and shall follow the MCO's appeal process.
- 610 PREMIUM ASSISTANCE Repealed 12/30/2012

#### **Editor's Notes**

# **History**

Entire rule eff. 07/30/2007.

Section 210 emer. rule eff. 11/01/2007.

Section 210 eff. 12/30/2007.

Sections 50.17 – 50.21, 100 – 110.1E, 150.3 – 150.3E, 170 – 170.2 emer. rule eff. 01/01/2008.

Sections 50.17 – 50.21; 100 – 110.1E; 150.3 – 150.3E; 170 – 170.2 eff. 03/30/2008.

Section 500 - 510 eff. 11/30/2008.

Section 210 eff. 12/30/2008.

Section 110 eff. 03/30/2009.

Section 150 emer. rule eff. 04/10/2009.

Section 150 eff. 06/30/2009.

Sections 110.1(B)(4-5), 150.1(Q – R) eff. 11/30/2009.

Section 130.1.B emer. rule eff. 01/01/2010; expired 03/11/2010.

Section 130.1.B eff. 03/30/2010.

Sections 110.1(D), 150.3, 170.1, 310.1(B), 320.1(D) emer. rule eff. 05/01/2010; Section 110.1(D) expired 08/07/2010.

Section 140.1 emer. rule eff. 06/11/2010.

Sections 150.3, 170.1, 310.1(B), 320.1(D) eff. 06/30/2010.

Sections 110.1(D), 140.1 eff. 08/30/2010.

Section 110.1.B (4 – 5) eff. 10/30/2010.

Section 130.1A, 150.2 eff. 12/30/2010.

Section 140.1.B emer. rule eff. 09/09/2011.

Section 180 emer. rule eff. 10/14/2011.

Section 140.1B eff. 11/30/2011.

Sections 180, 430 eff. 12/30/2011.

Section 300 - 330 eff. 01/01/2012.

Sections 430.1 – 430.2 emer. rule eff. 01/13/2012.

Sections 170, 430 eff. 04/01/2012.

Sections 410.1.A, 410.2 – 410.4 eff. 11/30/2012.

Sections 50.9, 50.15 - 50.16, 120, 150.1.O - Q, 400.1 eff. 12/30/2012. Sections 160, 220, 340, 450, 610 repealed eff. 12/30/2012.

Sections 170.5, 330.4 eff. 01/30/2013.

Sections 180.1.A.1, 180.1.A.6, 180.2 eff. 04/30/2013.

Section 120 emer. rule eff. 05/10/2013.

Section 120 eff. 07/30/2013.

Sections 50, 110.1.D – 110.1.F, 130, 150, 170.1, 430 eff. 10/01/2013.

Sections 430.2 – 430.5 eff. 04/30/2014.

# **Annotations**

Section 170.5 (adopted 12/14/2012) was repealed by Senate Bill 13-079 effective 05/15/2013.