

Voter Registration Form Testing Report

We tested the form with 200 participants from the general public and those who signed up to test from political parties and voter activist groups. Groups participating sent both activists and their general members to the Secretary of State's office for testing. These groups included:

- African American Initiative of the Democratic Party
- Common Cause
- Colorado Democratic Party
- Denver County Republican Party
- League of Women Voters (Denver and Larimer Counties)
- New Era
- Latina Initiative

Note: We contacted other political parties for both Denver and Grand Junction (Grand Junction trip cancelled), but did not hear from the.

We recruited participants from the general public by canvassing on the Auraria Campus, attending neighborhood association meetings, walking in parks and neighborhoods, visiting businesses and a school, etc. We received no responses from Craigslist ads.

We worked with the Legal Center for People with Disabilities and Older People and tested the form with 15 disabled adults in Boulder. Because we wanted to see how well the form worked for them, we did not offer assistance as a voter registrar would have done, but rather observed and assisted only when asked. For this reason, the numbers are not included in the tables, but rather as notes.

Age Breakdown – General Public

Age	Number
17-24	70
25-34	48
35-44	30
45-54	33
55-64	60
65-74	22
75+	9

Total 272

The Boulder group ranged in age from 29-67. Two people did not enter a birthdate.

Eligibility Section

General public: 99.5% filled out this section. 1 person (17-24 age group) did not fill it out, but did fill out the rest of the form.

Boulder group: 100% filled out this section.

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Identifying Information

Age	Drivers	SSN	Checked	
	License or ID		None	Box Blank
17-24	60	10	0	0
25-34	44	4	0	0
35-44	30	0	0	0
45-54	32	1	0	1
55-64	59	1	0	0
65-74	21	1	0	0
75+	9	2	0	0

Total **93.75%** **6.98%** **0.00%** **0.36%**

Total is more than 100% as some people filled out both a drivers license and SSN.

General Public: 99.5% filled out the section. 1 person left the section blank and 2 provided both a license and a social security number.

Due to concerns about identity theft, during one-on-one testing we stopped most people as they reached for a wallet and told them to simply put exes in the section they would have filled out. No one seemed confused by this section. We found that many students knew their driver's license numbers and filled out the section without having to refer to the license.

Boulder Group: 87% filled out the section. 53% provided a license or ID and 33% provided a social security number.

Political Party

Age	Am. Const.	Dem.	Green	Lib.	Rep.	Unaff.	Blank
17-24		0	26	0	5	11	26
25-34		0	12	1	1	8	26
35-44		0	8	0	0	4	18
45-54		0	10	0	0	13	9
55-64		1	15	0	0	18	16
65-74		0	11			8	2
75+		0	2	0	0	6	1
Totals	0.37%	30.88%	0.37%	0.37%	25.00%	36.03%	5.15%

Are these numbers representative? Boulder 6D, 3U, 5R, 1 Blank

Contact Information (the most recent figures have not been added from here one, but the pattern appears unchanged)

Home Address

General public: 100% of participants filled out the home address, but 22.5% had some difficulty with the county. Younger users were more likely to struggle with the county. One person said that she didn't fill out the county as it was not required, but she proceeded to provide both her telephone number and email address.

Boulder group: 73% filled out an apparently valid home address. 3 addresses had obvious problems (street number missing or on the line below). 1 person left blank.

Age	Ad.	Arap.	Bldr	Broom.	Den.	Doug.	Jeff.	Kit		Mont.	Sum.	Blank	US	ZIP	
								Carson	Lar.						
17-24		6	5	1	2	11	4	11	0	0	0	0	11	8	1
25-34		2	0	4	0	12	1	1	0	0	0	2	14	2	0
35-44		2	2	0	0	8	0	4	0	0	0	0	2	0	0
45-54		2	0	0	0	14	0	2	1	0	1	0	0	0	0
55-64		1	6	0	0	16	4	3	1	0	1	0	6	0	0
65-74		0	2	0	0	11	2	2	0	0	0	0	1	0	0
75+		0	0	0	0	7	0	0	0	1	0	0	0	0	0

Totals 6.50% 7.50% 2.50% 1.00% 39.50% 5.50% 11.50% 1.00% 0.50% 1.00% 1.00% 17.00% 5.00% 0.50%

Mailing Address

General public: It appeared that the people who had a different mailing address filled out that section. A number of people asked if they needed to fill out this section if their mailing address was the same as their home address. We did not answer these types of questions. Most of the questioners wrote the word “same” or left it blank.

Boulder group: 100% either left this blank or wrote “same.”

Age	Mailing Address		Email	Blank
	Mailing Address	Same		
17-24	3	14	1	42
25-34	2	4	0	32
35-44	0	4	0	14
45-54	1	2	0	17
55-64	0	4	0	34
65-74	0	0	0	18
75+	3	0	0	5
Totals	4.50%	14.00%	0.50%	81.00%

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Former Address

General public: It appeared that one person who left the former address fields blank needed to fill it in (had moved to that address less than two weeks before the test).

Boulder group: 2 people provided this information.

Age	Former Address	Blank
17-24	8	52
25-34	2	36
35-44	2	16
45-54	2	18
55-64	0	38
65-74	0	18
75+	0	8
Totals	7.00%	93.00%

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Phone number and email –

How does this correlate to what is currently received for phone number?

Age	Phone	Blank	Email	Blank
17-24	49	11	42	18
25-34	26	12	26	12
35-44	8	10	8	10
45-54	14	6	12	8
55-64	28	10	26	12
65-74	10	8	10	8
75+	7	1	3	5
Totals	71.00%	29.00%	63.50%	36.50%

Boulder group: Phone number percentage was similar to the general public (67%), but email much lower (27%).

Voting by mail

General public: While we were told that the voting by mail section would be confusing, in general users didn't express problems. Younger users quickly filled out this section. Older users often conversed about the section, but the problems they had seemed to stem more from the concept than the section. (Do I want this? Why would I want this?) A number of them did ask what the word "applicable" meant in this context.

Boulder group: The numbers were similar to the general public – slightly lower for permanent and slightly higher for an blank field. Two of the people who left the field blank knew what their mail-in status was and did not want to make a mark and risk changing it.

Age	Perm	Mail	Remove	This Year	Blank
17-24	60	33	17	10	0
25-34	38	24	12	2	0
35-44	18	16	2	0	0
45-54	20	10	6	2	2
55-64	38	16	8	6	8
65-74	18	6	4	2	6
75+	8	3	4	0	1
Totals	54.00%	26.50%	11.00%	8.50%	

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Helping with elections

General public and Boulder group: If in fact this section will help clerks with recruiting poll workers, they should be encouraged that 98% of participants filled out the section. In the last meeting I had with Denver, they asked that the wording be changed to something like, "I would like to receive information on helping with elections." This is not what we heard from other counties in forms committee meetings earlier this year.

Age	Yes, election help	No, election help	Blank	
17-24	60	4	55	1
25-34	38	2	36	0
35-44	18	4	14	0
45-54	20	8	12	0
55-64	38	6	30	2
65-74	18	8	10	0
75+	8	3	4	1
Totals	17.50%	80.50%	2.00%	

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Sign here

General public: 99% of participants signed. One said, "This is where I would sign if this was real" and another did not sign. No one needed a witness signature.

Boulder group: 14 people signed the form and four who asked for assistance also had a witness signature even though the witness signature did not appear to be necessary. One person signed in the witness area.

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