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STATE OF COLORADO DEPARTMENT OF LAW

State Services Section

November 18, 2016

Rules Administrator Colorado Secretary of State 1700 Broadway, Suite 200 Denver, CO 80290

RE: Correction of Rule 723-2-2821(b) in the official record that will be posted on the Secretary of State website December 1, 2016. Tracking Number 2016-00592

To Whom it May Concern:

Pursuant to § 24-4-103(11)(d)(II), C.R.S., the Colorado Attorney General's Office, on behalf of the Colorado Public Utilities Commission, requests that the Colorado Secretary of State make a one word correction to Rule 4 CCR 723-2-2821(b) that was e-filed as a part of the Telecommunications Relay Services (TRS) rules, and published November 10, 2016. The adopted rules are expected to become effective December 1, 2016.

The subject rule 723-2-2821(b), as published, erroneously reads as follows:

2821. Definitions.

. * . * . * .

(b) "Telecommunications relay services" (TRS) means any telecommunications transmission services that allow a person who has a hearing or speech disability to communicate by wire or radio in a manner that is functionally equivalent to the ability of a person who does not have a hearing or **speed** disability. Such terms include any service that enables twoway communication between a person who uses a telecommunications device or other non-voice terminal device and a person who does not use such a device.

. * . * . * .

(Emphasis added.)

The typographical error denoting "speed disability" in place of "speech disability" within the definition of TRS, does damage to the "functional equivalency" standard that is a critical value to the success of TRS communication of someone with a speech disability. And it is not that "speed" disability is meant for the comparison of equivalency.

Please correct this rule paragraph 723-2-2821(b) in the official record that will be posted on the Secretary of State website December 1, 2016, by replacing the word "speed" in the first sentence of the paragraph with "speech" so that this paragraph reads as follows:

2821. Definitions.

. * . * . * .

(b) "Telecommunications relay services" (TRS) means any telecommunications transmission services that allow a person who has a hearing or speech disability to communicate by wire or radio in a manner that is functionally equivalent to the ability of a person who does not have a hearing or speech disability. Such terms include any service that enables two-way communication between a person who uses a telecommunications device or other non-voice terminal device and a person who does not use such a device.

. * . * . * .

Thank you for expediting this request. Please do not hesitate to contact me at (720)508-6167 or Lloyd Petersen at (303) 894-2008 if you have any questions

Sincerely,

<u>/s/ Jessica L. Lowrey</u> FOR THE ATTORNEY GENERAL

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